Chat, Instant Messaging (IM) and Email for Reference Services

Tracy Bicknell-Holmes
University of Nebraska-Lincoln, tbicknel@gmail.com

Follow this and additional works at: http://digitalcommons.unl.edu/library_talks

Part of the Library and Information Science Commons

http://digitalcommons.unl.edu/library_talks/35

This Article is brought to you for free and open access by the Libraries at University of Nebraska-Lincoln at DigitalCommons@University of Nebraska - Lincoln. It has been accepted for inclusion in Library Conference Presentations and Speeches by an authorized administrator of DigitalCommons@University of Nebraska - Lincoln.
Chat, Instant Messaging (IM) and Email for Reference Services
Selected Bibliography


