Meet the ACUTA Board for 2005-2006

ACUTA is proud to introduce the new Board of Directors for 2005-06.

Stepping into the President’s role is Patricia Todus. Pat has served on the Program Committee and on the Board as Director-at-Large and President-Elect. “I am very pleased to welcome our returning and new Board members and committee chairs as we begin a new year at ACUTA. These dedicated, talented individuals, will, with your support, continue to develop programs and other vehicles to provide you with the information and tools you need to grow personally and accomplish the goals of your institution,” said Todus.

Carmine Piscopo will serve as President-Elect for the coming year in anticipation of assuming the presidency for 2006-07.

Riny Ledgerwood will begin her two-year term as Secretary/Treasurer after serving as Chair of the Program Committee for two years.

President Tamara Closs will remain on the Board as Immediate Past President.

Corinne Hoch and Randy Hayes will begin two-year terms as Directors-at-Large, Corinne’s second term and Randy’s first Board experience after serving as Chair of the Legislative and Regulatory Affairs Committee for 5 1/2 years.

George Denbow and Diane McNamara will fulfill the second year of their terms as Directors-at-Large. The Board-appointed Director-at-Large has not been announced yet.

All of these individuals are to be commended for their commitment of time and energy. If this kind of leadership role is of interest to you, contact any Board member or Executive Director Jeri Semer about how you can get involved.

In This Issue

1 Meet the ACUTA Board for 2005-2006
2 Communities of Interest .................................. Jeri A. Semer, CAE, ACUTA Executive Director
3 Tech Talk: Advances Opening Up in the World of Storage ............................................... Kevin Tanzillo, Dux PR
4 D C Update .................................................. Whitney Johnson, Retired, No. Michigan Univ.
5 11th Circuit Court Reverses Decision on LD Excise Tax ...................................................... Ed Quinn, Ohio State University
6 FYI: Useful Information from the Campus ................................................................. Student Monitor
8 Member Anniversaries
10 Board Report .............................................. Carmine Piscopo, Providence College
11 Welcome New Members
11 ACUTA Online Press Room
ACUTA's new Strategic Plan calls for the investigation of forming "Communities of Interest" among ACUTA members, to provide a forum for in-depth sharing of information and expertise for specialized segments of the ACUTA membership.

(You can view the entire new Strategic Plan, approved by the Board on June 2, at www.acuta.org/relation/downloadPDF.cfm?Docnum=688.)

In order to move quickly on this initiative, the Board of Directors formed an eleven-member task force representing a cross-section of the ACUTA membership and professional staff, to examine the possibilities for communities of interest (COIs), led by President Tamara Closs from Georgetown University.

The Task Force surveyed all of the institutional members in April/May of this year, and we were very pleased with the response. 95 members responded that they would be interested in participating in a COI pilot project. Of those, 17 expressed interest in leading the first COI. At a time when campus responsibilities are ever-increasing, we were gratified that so many members would volunteer for an active leadership role.

The survey offered five options for topics for the COI pilot project: "Voice over IP", "Residential Student Services", "Business (rate models, billing, etc.)", "Wireless", and "Other". Over 46% of the respondents named "Voice over IP" as their top pick for the first ACUTA COI. The Task Force took this as a clear mandate to select VoIP as the COI pilot project.

We have formed the VoIP COI steering committee, which will be led by Theresa Rowe of Oakland University. Other members include Candace Holman of Harvard University, Ron Kovac of Ball State University, Bill Lamb of New Mexico Military Institute, and Ellen Sheridan at the College of Lake County.

The Steering Committee began its work in June, and plans to kick off activities at the ACUTA Annual Conference in Orlando, July 17-21. "Birds of a Feather" discussions are planned, along with a breakout session on Thursday morning. In addition, there will be a special listserv for COI members, and opportunities to share documents via the ACUTA resource library. The Steering Committee will be working on developing other educational and networking opportunities, such as audio seminars and in-person meetings in conjunction with ACUTA events. COI members will also be asked to suggest educational content and speakers for ACUTA programs, and will have the opportunity to contribute articles to the Journal and eNews.

If this one-year pilot project is successful, there will be opportunities to form COIs in other special areas of interest to serve segments of the ACUTA membership.

Communities of Interest will benefit the ACUTA members in many ways. They are an important resource for specialists who are seeking more detailed or advanced knowledge of issues, and may not find the general ACUTA list serv sufficiently focused on their needs. They can also be an opportunity to increase the number of staff members benefiting from your institution's ACUTA membership, because there is no additional charge for participating in the COI pilot project. What a great professional development opportunity for staff members seeking to grow their knowledge and expertise, or to benefit from the experiences of other institutions!

I hope you will come to the kickoff activities at the Annual Conference to learn more about the VoIP COI, begin to establish your personal network of colleagues involved in VoIP implementation, and provide your input on COI programs and services.

Help Us Expand the Network—Introduce a Colleague to ACUTA!
As the volume of data that organizations are obligated to keep – and also that they may choose to keep – continues to pile up, it is good to know that advances in management and interoperability are making the task of storage a little less daunting.

Speaking of storage, make some more room in your acronym file, because the advances we’re talking about are both FLAs (four-letter acronyms), so they take up a little more room than the typical TLA (the three-letter version).

SMI-S is the Storage Management Initiative Specification, which was updated recently by the Storage Networking Industry Association. Its cousin, FAIS, is the Fabric Application Interface Standard.

Let’s talk about SMI-S first. Its purpose is to make it easier for hardware and software from different storage vendors to work together. It replaces the various protocols and transport technologies from multiple manufacturers with common models and protocols. The results are a common management interface and reduced complexity in management of storage area networks.

With SMI-S compliance, when a new product or component is added to a storage network, it will identify itself and its capabilities, and be immediately integrated into the network, so it can share its resources.

The advantage that SMI-S offers to users is the integration of multi-vendor resources that can be shared and thus used more efficiently. For vendors, broad adoption of SMI-S can mean shorter time to market for their new and enhanced products. With the integration of interfaces already settled, vendors can spend less time on that aspect of product development and move their development along more quickly.

Among its benefits, SMI-S (version 1.1) enables performance monitoring, enhances security, normalizes the reporting of problems across a storage area network, and establishes rules-based automated operations across devices from different manufacturers. Products that incorporate the latest version of the SMI-S specification are expected to be on the market later this year.

Now, as for FAIS, it is primarily focused on interoperability between vendor platforms. To understand what it does, it helps to look at how fabric-based, or network-based, storage operates. To get the desired performance, fabric-based storage applications consist of hardware-accelerated and non-hardware-accelerated functions. The hardware-accelerated function is the data path, while the non-hardware-accelerated is the control path.

In the storage process, the hardware-accelerated functions are offloaded to intelligent storage area network platforms, such as switches or storage appliances. However, the applications and platforms have traditionally used proprietary application programming interfaces (APIs), which made it difficult to operate between or among vendor platforms.

FAIS is the standard API that has been developed to assure that the control path and data path functions can communicate with each other across different vendors’ equipment. Several companies are already shipping FAIS-compliant equipment, and more will follow. As has happened in so many areas of voice and data communications in the past two decades, the assurance of interoperability promises to open the door to wider product choices and fewer headaches for network administrators and planners.

As always, if there are specific topics you would like to see covered in this space, please let me know via e-mail at kevin@duxpr.com.
How to Reduce 911 Errors

Many years ago, before the current 911 code was used, I got a call from the carrier complaining about a couple calls that had been dialed as 911 which was not the right thing to dial. Their records showed the call had originated on a phone in the Computer Center. I quickly realized what had happened. The person was trying to make a long-distance call through our PBX and dialed the 9 to get out of our PBX and into the local carrier system, then a second 9 was followed by dialing a 1 for long-distance, and then they happened to hit a second 1 in error.

Since then, of course, 911 has become a vital number to call in an emergency where the call goes to the local PSAP. The Telecom Manager’s Voice Report (VR 5/16/05) reported from Dartmouth that the vast majority of 911 calls from their campus were the result of misdials much like what is described above. The article suggests changing the outside line access code from 9 to 8. After Dartmouth changed the access code to 8, errant 911 calls dropped by 90%.

If you have a PBX, it would be a wise idea to make the code change and inform the system users what you are doing and why it is being done.

VoIP Service Quality

A report from an equipment maker in Ontario claims that a recent surge in VoIP service providers—ranging from major carriers and ISPs to tiny “mom and pop” players—could put so much strain on network capacity that quality of service may suffer. This suggestion was confirmed by a telecom consultant in Virginia. The consultant indicated that the way people use data networks is a lot like the way they use the highways. He said, “You build more roads and you get more drivers. It’s the same with the Internet. If VoIP becomes really cheap, it will change people’s behavior and then you’ll have problems.” (VR 5/16/05)

VoIP Use is Growing

In response to a request from Vonage Holdings Corp., Bell South is preparing to offer VoIP providers service that connects to the appropriate public safety answering points (PSAPs) using selective routers throughout the Bell South local service territory. The cost of this system has not yet been determined. When the new system has been tried and verified, Bell South expects to make the system available to any interested VoIP provider. (Telecommunications Reports (TR) 5/15/05)

AT&T has announced a new Dynamic Network Applications suite as a portfolio of VoIP services for enterprises that will ultimately support voice, conferencing and messaging. The first service to be available will be known as “AT&T Voice DNA, an IP Centrex solution that lets users move in-progress calls from one phone to another without disruption, personalized call handling, find-me functionality, on-demand audio conferencing, and integration with Microsoft Outlook.” (VR 5/16/05)

Qwest has announced a new Enterprise Service-Quality package which will be called “Qwest Promise of Value,” an incentive program designed to retain the customers that are near the end of their contracts. (VR 5-16)

According to a study by Infonetics Research in California, enterprise use of VoIP has gone up about 46% this past year. The report also forecasts that 29% of large, 16% of medium, and 4% of small enterprises in the U.S. will adopt VoIP by the end of this year. (VR 5/16/05)

Greater Risks for Rural Cell Phone Use

A research study from Sweden published in the June issue of Occupational and Environmental Medicine indicated that use of cell phones in rural areas could pose a greater risk of brain tumors than use in urban areas. Base stations in rural areas are farther apart, and as a result...
they have to use higher power levels to cover the area.

The risk of malignant brain tumors was 8 times greater among rural cell phone users than noted among those not using cell phones or using cell phones in urban areas. However, the number of cases was rather small. The study involved 1,400 adults who live in Sweden who were diagnosed with a malignant or benign brain tumor between January 1997 and June 2000. (TR 6/1/05)

The article included no statistics comparing power levels used in rural U. S. to those in Sweden.

AMBER Alerts

The National Center for Missing and Exploited Children (NCMEC) and the wireless industry are working together to send AMBER Alerts to mobile phones as well as other wireless devices nationwide.

“There are 182 million Americans walking around with wireless technology,” said Ernie Allen, NCMEC’s president and chief executive officer. “Every one of these people is somebody who could potentially know where a child is.”

The alert program was started in 1997 and since then has been credited with finding 204 missing children. Steve Largent, CTIA President and CEO, commented at a news conference on May 17, that “Now the power to fight and prevent heinous crimes against children rests in the palm of our hands.”

All five of the nationwide wireless carriers and several regional carriers have agreed to be part of this effort. Other carriers are expected to join the group. Wireless subscribers of participating carriers can register to receive alerts at www.wirelessamberalerts.org or on the website of their carrier. “Subscribers can designate up to five geographic areas for which they want to receive alerts.” A number of telecom companies have donated a total of about $9 million in resources to put this program together. (TR 6/1/05)

If you are a cell phone user, please participate in this program. You could be the one to rescue a missing child!

High Tech Working Group

This group has been formed by the Senate Democrats and is just beginning to hold meetings. Co-chaired by two senators, the group is working on a few priorities that will include accelerating the rapid, widespread deployment of affordable broadband networks. The group says the government should do this in part by developing a national broadband road map. They also indicated that there must be “efficient and fair” spectrum allocations, and that the analog TV spectrum should be returned promptly as part of the digital TV transition. (TR 6/1/05)

Spyware Bills

The House has passed two bills aimed at restricting the use of spyware to obstruct computer operations and obtain unauthorized access to information stored in them. One of the bills is called Internet Spyware Prevention Act (I-SPY, H.R. 744) passed with a House vote of 395 to 1. This bill “would establish prison terms for those who intentionally use software to access protected computers or to obtain personal information to defraud or injure a person or damage a protected computer.”

The other bill is called Securely Protect Yourself Against Cyber Trespass Act (SPY ACT, H.R. 29), and it passed the House by a vote of 393 to 4. The bill takes on phishing, keystroke logging, and the display of pop-up ads that can’t be closed. It would set fines up to $3 million for deceptive use of spyware and up to $1 million for unauthorized collection of personally identifiable information through computer software.

Enforcement of these bills would be delegated to the Federal Trade Commission. (TR 6/1/05). These bills seem to be more related to computers than telephones, but the access to the computers will most likely be over the telephone lines on the campus. It may be something that we all need to watch.
In this published opinion http://www.ca11.uscourts.gov/opinions/ops/200410720.pdf the Eleventh Circuit reversed the decision of the U.S. District Court for the Southern District of Florida, and held that the long distance services at issue are not subject to taxation under Section 4252 (b) (1) or Section 4252 (b) 2.

Background

Federal excise tax of 3 Per Cent on Local and Toll Service

A tax imposed on communications services IRC Sec. 4251 (a) (1), imposes a 3 percent excise tax on local and toll telephone service.

Section 4252 (b) (1) and (b) (2) defines a toll telephone service as a telephonic quality communication with a toll charge that varies in amount with the distance and elapsed transmission time ...and entitles a subscriber, upon the payment of a periodic charge ...to an unlimited number of telephonic communications...

American Bankers Insurance Group, Inc. (ABIG) purchased intrastate, interstate and international long distance services from its carrier AT&T, between October 1998 and March 2002.

ABIG paid a uniform rate for all interstate, intrastate and international calls, with the exception of Mexico, that varied only according to the country called.

ABIG’s carrier collected the federal excise tax from ABIG and remitted the tax to the IRS.

Subsequent to this ABIG filed for refunds in excess of $300,000 contending that the federal excise tax did not apply to long distance telephone calls, for which the rate does not vary based upon the distance of the call. The IRS did not respond to the request for refunds, and ABIG filed suit in the Southern District of Florida.

The district court found in favor of the IRS stating that the language used in section 4252 (b) (1) is ambiguous and that the word “and” means “or” and that the excise tax should apply to toll telephone service varying by distance or elapsed transmission time. ABIG then appealed the decision to the 11th District Court of Appeals.

The issue came down to whether or not the tax applied to a toll charge that varied with elapsed time, but not distance.

The Court of Appeals found that the word “and” used in the ordinary sense, and based on what other courts concluded with respect to the language in the phrase at issue, is clear and not ambiguous.

In 1965 Congress amended the definition of “toll telephone service based on the type of service provided by AT&T, which was the dominant carrier for long distance telephone service. Congress revised the definition to reflect the changes in both the technology and the market. Before 1965 the definition of “toll telephone service” was “a telephone or radio telephone message or conversation for which (1) there is a toll charge, and (2) the charge is paid within the United States”.

At the time AT&T used a WATS service that varied by both elapsed transmission time and distance, based on time and mileage bands. The court cited other current cases in presuming that Congress meant what it said when it defined taxable “toll telephone service” to include distance and time. The government tried to argue that the services varied by distance, because of the toll bands used, interstate, intrastate, and international. The services were “periodic” based upon payment for the “total elapsed transmission time”, and alternatively the services were “local” services taxed as “local telephone service”.

Summary

The Court of Appeals found the services do not vary by distance, are not periodic based on “total elapsed transmission time” but on a postalized rate per call, and do not fall under the definition of “local” as a catchall within section 4252. For all these reasons the Court of Appeals decided in favor of ABIG, and reversed the lower court decision.
In March 2005, Student Monitor of Ridgewood, NJ, conducted extensive research into how students are using communications technology on campus today. ACUTA eNews is pleased to feature selected results of that survey. We appreciate Student Monitor's assistance as we strive to provide the most useful and up-to-date information to our readers.

If you would like to know more about the survey, contact Eric Weit, managing partner at Student Monitor, at weit@studentmonitor.com, or visit their website at http://www.studentmonitor.com.

Cell Phone Ownership (1)

Cell phone ownership increased to 90% of all students (5.3 million students). The average student has had cellular service for nearly three years and has had 1.5 cell providers. 14% are likely to switch providers in the next twelve months.

Cell Phone Ownership (2)

Cell phone ownership is highest among females, students in the South, and those living off campus.

<table>
<thead>
<tr>
<th></th>
<th>1999</th>
<th>2000</th>
<th>2001</th>
<th>2002</th>
<th>2003</th>
<th>2004</th>
<th>2005</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>%</td>
<td>%</td>
<td>%</td>
<td>%</td>
<td>%</td>
<td>%</td>
<td>%</td>
</tr>
<tr>
<td>Male</td>
<td>22</td>
<td>34</td>
<td>50</td>
<td>62</td>
<td>78</td>
<td>79</td>
<td>90</td>
</tr>
<tr>
<td>Female</td>
<td>30</td>
<td>38</td>
<td>57</td>
<td>65</td>
<td>82</td>
<td>84</td>
<td>92</td>
</tr>
<tr>
<td>North</td>
<td>24</td>
<td>32</td>
<td>47</td>
<td>63</td>
<td>77</td>
<td>82</td>
<td>88</td>
</tr>
<tr>
<td>South</td>
<td>32</td>
<td>44</td>
<td>59</td>
<td>66</td>
<td>80</td>
<td>78</td>
<td>91</td>
</tr>
<tr>
<td>Midwest</td>
<td>24</td>
<td>27</td>
<td>44</td>
<td>54</td>
<td>72</td>
<td>78</td>
<td>90</td>
</tr>
<tr>
<td>West</td>
<td>22</td>
<td>28</td>
<td>48</td>
<td>67</td>
<td>83</td>
<td>80</td>
<td>88</td>
</tr>
<tr>
<td>On Campus</td>
<td>22</td>
<td>28</td>
<td>45</td>
<td>58</td>
<td>77</td>
<td>78</td>
<td>87</td>
</tr>
<tr>
<td>Off Campus</td>
<td>30</td>
<td>36</td>
<td>56</td>
<td>67</td>
<td>80</td>
<td>81</td>
<td>93</td>
</tr>
<tr>
<td>At Home</td>
<td>30</td>
<td>42</td>
<td>53</td>
<td>64</td>
<td>76</td>
<td>78</td>
<td>90</td>
</tr>
</tbody>
</table>

©2005 Student Monitor LLC
Member Anniversaries

ACUTA is pleased to recognize the following individuals who have been a part of the Association for a number of years. We congratulate you, and we appreciate your contribution to ACUTA.

If you expected to see your name on this list and do not, please contact Kellie Bowman at kbowman@acuta.org.

25 Years
Kuhns, Jeff, PA State Univ.

20 Years
Clark, Buster, Univ. of Mississippi
Dakan, Shay, Oregon State Univ.
DeBoer, James, Murray State Univ.
Delong, Phil, MICTA
Gentry, Vicky, WTC
Klitin, Lou, Retired from Miami Dade College
Kuhlman, Charles, New York Univ.
Laster, Jill, Texas Christian Univ.
Leverington, Ken, Univ. of Arkansas
Loendorf, Paula, Univ. of New Mexico
Maat, James, Ferris State Univ.
McShane, Dave, William Rainey Harper College
Noyes, Jeff, Univ. of Texas at San Antonio
Petrella, John, Tompkins - Cortland Comm. College
Piscopo, Carmine, Providence College
Silver, Norman, Berklee College of Music
Simmons, Pat, Montana State Univ.
Tritsch, Geoff, Compass Consulting Intl.
Walsh, Tom, Miami Univ.
Young, Craig, Fort Lewis College

15 Years
Closs, Tammy, Georgetown Univ.
Cooperider, Susan, Ohio Wesleyan Univ.
Davidovic, Victor, Albert Einstein College of Med. of Yeshiva Univ.
Freitag, Christopher, Western New England College
Hall, Lee Ann, Ohio Northern Univ.
Hoch, Corrine, Columbia Univ.
Judycki, Steve, Amherst College
Klee, Frederick, Ursinus College
Mattheews, Bob, Matsu Systems
Miller, Rick, Univ. of Rhode Island
O'Connell, Darci, Hamline Univ.
Ogle, Ernie, McDaniel College
Palladino, Michael, Univ. of PA
Pietraszka, Penny, Bryant Univ.
Spinosa, Jeanne, Johnson & Wales Univ.
Stephens, Robert Lannis, Tallahassee Comm. College
Thornton, Beverly, CA State Univ., Chico
Watts, Dave, CA State Univ., Bakersfield

10 Years
Acutis, Norm, Univ. of Rochester
Adams Kelly, Auralynn, CA State Univ. - Long Beach
Angiolillo, Elise, Florida Atlantic Univ.
Ashman, Scott, Virginia State Univ.
Axe, John, Franklin College of Indiana, Inc.
Aylward, Robert, Univ. of Wyoming
Badger, Roy, Univ. of Wisconsin - Milwaukee
Bates, Cathy, Plymouth State Univ.
Blinney, Craig, Stonehill College
Blackmur, Bill, Univ. of La Verne
Barke, Kelly, Macalester College
Broden, Joanne, Temple Univ.
Brown, Richard, Univ. of Tennessee at Chattanooga
Burke, Jim, John Carroll Univ.
Burns, Gerald, SUNY College At Geneseo
Bybee, Teresa, Western Oregon Univ.
Cadena, Ray, New Mexico State Univ.
Carlson, Rick, Delta College
Chitwood, Marianne, Indiana Univ. at Bloomington
Christner, Dorothy, Univ. of Maryland at College Park
Combs, Doug, Lewis-Clairet State College
Conrad, Carl, Univ. of Cal., Hastings Coll. of the Law
Cullison, Dana, St. Mary's College of Maryland
Culppepper, Mac, Mississippi College
Curtin, Tom, 1C1, A Division of ANTELCO
Czernecki, Wally, Northern Illinois Univ.
Daly, Patrick, Univ. of Dallas
Davis, Julian, Lee College
Davis, Karen, Frostburg State Univ.
DeSalle, Michael, Columbia College, Illinois
Dickens, Gary, Pima County Comm. College District
Driscoll, Ron, Elon Univ.
Dronsfield, Angel, Duke Univ.
Dumic, Mark, Swarthmore College
Elliott, Nola, Virginia Tech
Ellsworth, Bob, Wilfrid Laurier Univ.

Esteras, Ruth, St. Thomas Univ.
Fasano, Ralph, Rhode Island School of Design
Ferril, Charlie, Tennessee Technological Univ.
Fisher, Anna, Virginia Inst. of Marine Science
Flinn, William, Troy State Univ.
Frazier, Michelele, Texas State Univ.-San Marcos
Friedrich, Charles, Florida State Univ.
Galib, Jim, Roger Williams Univ.
Garcia-Barajas, Maria, CA State Univ. - Dominguez Hills
Gardner, Don, Weber State Univ.
Gill, Minto, Montclair State Univ.
Golden, Ruskin, MidAmerica Nazarene Univ.
Griegs, Paul, Indiana Univ. of PA
Grubb, Don, Saint Mary's Univ. of MN
Hale, Mary, Univ. of Wisconsin - Milwaukee
Hargis, Tammy, Tennessee Technological Univ.
Harmon, Eric, Univ. of South Florida
Hartigan, Art, Boston Univ.
Hartman, Joel, Univ. of Central Florida
Haugerud, Rick, Univ. of Nebraska - Lincoln
Hayter, Rick, Univ. of Dallas
Hadda, Michael, Benedictine Univ.
Heldeman, Carl, Hope College
Hopkins, Clay, Eastern Illinois Univ.
Horvath, Roy, Fort Lewis College
Humbard, Donna, Univ. of New Mexico Hospital
Immling, Angela, So. Illinois Univ. at Edwardsville
Jackson, Nancy Jane, Central Washington Univ.
Jagger, Ray, Truman State Univ.
Jansenius, Jeanne, Univ. of the South Jones, AndT, Columbia Univ.
Karli, Deane, Winona State Univ.
Kelley, Kara, Brown Univ.
Kelley, Eileen, Governors State Univ.
Keohane, Lu, Massachusetts Inst. of Technology
Keys, Steve, Univ. of Tennessee at Knoxville
Kirkwood, Terry, Univ. of Lethbridge
Knapp, Cecilia, Univ. of CA, Los Angeles
Knox, John, Baylor Univ.
Kurzdziel, Ron, Syracuse Univ.
Lawrence, Tim, TAG SOLUTIONS, L.L.C.
LeTourneau, Sylvia, Chapman Univ.
Lewandowski, Bill, Kutztown Univ.
Lightfoot, Carolyn, Lee College
MalochTe, Pierre, Catholic Univ. of America
Marks, Keith, Elizabethtown College
Maxwell, Jack, Ottawa Univ.
Meadors, Howard, Univ. of Southern CA
Melnick, Gary, Bloomsburg Univ. of PA
Mentzer, Kelly, Albuquerque T-VI
Merchant, Roger, Mississippi State Univ.
Miller, Patricia, Univ. of Wisc. - Oshkosh
Miner, Kevin, Otterbein College
Moody, Walt, Univ. of Arizona
Munoz, Javier, Miami Dade College
Murphy, Ginny, Stonehill College
Nelson, Richard, Furman Univ.
Nevill, Bob, Abilene Christian Univ.
O'Dell, Keith, Olivet Nazarene Univ.
O'Donnell, Terry, Strategic Telecommunications
Ornelas, Karen, Univ. of Denver
Oxley, Vivien, Andrews Univ.
Paver, Bob, Southwestern Univ.
Pendo, Kaithe, CA State Univ., San Marcos
Phillips, Cindy, Northern Illinois Univ.
Prichard, Steve, Middle Tenn. State Univ.
Puhach, Judy, Univ. of Manitoba
Quinones, Denise, Marymount College
Rath, Phil, Vincennes Univ.
Ricket, Robert, Quinnipiac Univ.
Riker, Richard, Univ. of TX Httch. Sch. Coll. at Houston
Rohrer, Stephen, Univ. of Illinois At Springfield
Rood, Jonathan, San Francisco State Univ.
Roscicki, Joanne, Winona State Univ.
Russell, Kenney, Bates College
Schilling, Mike, Univ. of CA, Los Angeles
Seifkin, Vince, Univ. of CA, Santa Barbara
Senior, David, Middle Tenn. State Univ.
Silbernagel, Darin, Western Oregon Univ.
Stone, Norma, Pellissippi State Tech. Comm. College
Snow, Rose, Arizona State Univ.
Starling, Carl, Florida A and M Univ.
Stephens, Gail, Radford Univ.
Strawcutter, Mark, Indiana Univ. of PA
Thompson, Kevin, Tennessee Technological Univ.

Thompson, Patrick, Columbia Univ.
Timboe, Rick, CA State Univ. - Long Beach
Tyler, Becky, Colorado State Univ.
Tyler, Karin, Univ. of Louisville
Uilloa, Freddy, Barry Univ.
Valenzuela, Paul, Univ. of CA, Santa Barbara
Vaughn, Ronda, Middle Tennessee State Univ.
Vereen, Bill, Univ. of North Carolina at Wilmington
Walczak, Ron, Walczak Technology Consultants, Inc.
Ward, Carolyn, Lees-McRae College
Webb, Tom, Fort Hays State Univ.
Weddington, Deb, Appalachian State Univ.
Weeder, Dee, Utah State Univ.
Wells, Scott, Utah State Univ.
Wenting, Mike, Univ. of Maryland Univ. College
White, Brian, Univ. of CA, Santa Barbara
Williams, Yvonne, Berea College
Wilmot, Dave, St. Edward's Univ.
Wilson, Monty, Univ. of Tennessee at Chattanooga
Windelberg, Marjorie, Windelberg Consulting, LLC
Wray, Jerry, Univ. of Notre Dame

5 Years
Adkins, Mike, Marshall Univ.
Altheide, Richard, Univ. of Missouri-Rolla
Alvarado, Eddie, Kern Comm. College Dist.
Anderson, Lynn, CA State Univ. - Dominguez Hills
Armstrong, Jon, Stephen F. Austin State Univ.
Bainum, David, Washburn Univ. of Topeka
Baransky, Walter, Cedar Crest College
Barnes, Theresa, Univ. of CA, Irvine
Bawens, Ray, Quinsigamond Comm. College
Benningfield, Stacey, Baylor Univ.
Bentley, Virginia, Illinois Inst. of Technology
Bertrand, Walter, Worcester Polytechnic Inst.
Biggs, Steve, Springfield College
Blackwell, Mary Jane, Univ. of Alabama, Huntsville
Blood, Bob, Univ. of Alabama, Huntsville
Bradbury, Phyllis, Pace Univ.
Bresler, Rick, Eastern New Mexico Univ.
Buckley, Brian, Univ. of CA, Irvine
Burkholder, Norma, James Madison Univ.
Caraballo, Michael, SUNY College at Plattsburgh
Carpenter, Bruce, Connecticut College
Carr, Kathy, Univ. of Akron
Cheales, Stephanie, New York Univ.
Clancy, Gail, Michigan State Univ.
Cook, Travis, Texas Christian Univ.
Cooper, Donna, Home Box Office
Cotsonas, Bruce, Univ. of CA, Irvine
Crosby, Richard, Univ. of North Florida
Crosman, Alan, Haverford College
Danesh, Hamid, Columbus State Comm. College
Davidson, Bob, Virginia Dept. of Info. Tech.
DeVall, Ronnie, Hobart & William Smith Colleges
Dickhaus, Bill, Miami Dade College
Dobb, Linda, Bowling Green State Univ.
Dobson, Gary, Univ. of San Diego
Dunaway, Tess, Southern Oregon Univ.
Dusini, Paul, Champlain College
Edwards, Jim, Univ. of North Florida
Evans, Tim, Univ. of Iowa
Feher, Dawn, New York Univ.
Ferretti, Bruce, Lafayette College
Figueroedo, Ileana, Miami Dade College
Finney, Todd, Columbus State Comm. College
Follo, Ana, Seton Hall Univ.
Fox, Jan, Marshall Univ.
Francus, Kathleen, Univ. of No. Carolina, Charlotte
Franklin, Tonia, Univ. of Southern Mississippi
Frisch, Howie, UTStarcom, Inc.
Fronce, Danny, Kansas State Univ.
Galvan, Eric, Univ. of Texas at San Antonio
Garner, John, Stephen F. Austin State Univ.
Geldmacher, Bob, Johns Hopkins Univ.
George, Mary, Univ. of Idaho
Gibbons, Shawn, Valdosta State Univ.
Gilligan, Patrick, Phonetic Systems
Goodlin, Don, Westminster College, PA
Goodman, Robert, James Madison Univ.
Govindarajan, Raj, Wilfrid Laurier Univ.
Guerra, Michelle, New Mexico State Univ.
Hagerty, John, Home Box Office
Harper, Pam, Univ. of Richmond
Harris, Stan, The Univ. of Montana
Hasselbrink, Shelley, WTC
Hermes, John, Oklahoma Christian Univ.
Hishmeh, Jill, Univ. of CA, Riverside
Hoffmann, Lenn, Professional Computing Resources
Holz, Tricia, Univ. of Toledo
Howard, David, College of Southern Maryland
Howland, Heather, ScanSoft
Hunter, Don, Univ. of Dayton
Ireland, Kathy, Southern New Hampshire Univ.
Jamerson, James, University of Nevada-Las Vegas
Jenkins, Michal, Columbus State Comm. College
Johnson, Janice, CA State Univ. - Northridge
Jones, Willey, Alcorn State Univ.
Jones, Bill, Virginia Commonwealth Univ.
Josephson, Jo, Univ. of Iowa
Joslin, Robert, Point Loma Nazarene Univ.
Kalfleisch, Mark, Wilfrid Laurier Univ.
Kelley, William, Eastern Washington Univ.
Kellner, Rob, Valdosta State Univ.
Kellogg, Jeanne, Colgate Univ.
Kenyon, Tammy, McMaster Univ.
Kisinger, Jackie, Laramie County Comm. College
Koski, Lynne, Northeast Comm. College
Kossuth, Joanne, Franklin W. Olin Coll. of Engineering
Kottmann, Ann Marie, Syracuse Univ.
Londono, Maria, Miami Dade College
Lore, Diane, CA State Univ. - Sacramento
Manoharan, Malthrey, CA State Univ., Stanislaus
McCoy, Marj, Drewel Univ.
McGary, David, Murray State Univ.
Megill, Chris, The George Washington Univ.
Miller, Arnold, Marshall Univ.
Miller, Dave, Calvin College
Mitchell, Heather, Wofford College
Morgan, Sheri, Univ. of CA, Riverside
Mullinax, Melissa, Seattle Univ.
Murphy, Timothy, Valdosta State Univ.
Neebmer, Mark, Univ. of Wisc. - Stout
Neighbours, David, CA State Univ - San Bernardino
Newlin, Lynne, Univ. of Delaware
Niederhelm, Kathy, Univ. of Missouri-Columbia
Noecker, Steve, GAL-Tronics Corp.
Noelke, Diana, Univ. of Cincinnati
Oliver, Rick, Univ. of Virginia
Olson, Don, Southern Illinois Univ at Carbondale
Onisko, Mike, Millersville Univ.
Phillips, Anne, Michigan State Univ.
Pierce, Susan, Rider Univ.
Ramspaul, Melissa, The American Univ.
Raymundo, Billie, San Francisco State Univ.
Reid, Teri, Northern Illinois Univ.
Renbarger, Nate, Indiana Wesleyan Univ.
Riddel, Clayton, Univ. of Toledo
Roberts, Randy, Temple College
Robinson, Alan, Berry College
Sass, Gregg, Biola Univ.
Sedgley, Ken, Univ. of North Texas
Shanks, Jim, Rochester Inst. of Technology
Siegel, Jerrold, Univ. of Missouri-Saint Louis
Smith, Keith, CA State Univ., Bakersfield
Stamm, Ben, Vincennes Univ.
Stier, John, Stony Brook Univ.
Stuart, Dick, Alfred Univ.
Taylor, Curt, Univ. of Illinois at Urbana - Champaign
Then, Keri Ann, Univ. of CA, Riverside
Thomass, Doug, Univ. of No. Carolina, Charlotte
Thompson, Charles, Saint George's School
Thompson, Evin, Jacksonville State Univ.
Torres, Lionel, Fashion Inst. of Technology
Vertaia, Tom, Univ. of West Florida
Wall, Jane, Auburn Univ. at Montgomery
Ward, Bill, CA State Univ., San Marcos
Wheeler, Doug, Cornell Univ.
Whigham, Bill, Carnegie-Mellon Univ.
Wilber, Charlie, Dartmouth College
Wing, Tina, Univ. of San Diego
Witting, Nikki, Univ. of Missouri-Columbia
Woolman, Michael, James Madison Univ.
Zeter, David, Montana State Univ.
Ziemba, Joe, SUNY Upstate Medical Univ.
Zuber, Mark, Kirkwood Comm. College

eNews: ACUTA Newsletter • July 2005 9
The Board of Directors met via conference call on June 2, 2005. The following actions were taken:

- Sharon Moore, Smith College, and Marjorie Windelberg, Windelberg Consulting, were approved as new members of the Vendor Liaison Committee.
- After review and consideration, the 2005-06 fiscal year budget was approved as submitted.
- The Board reviewed the latest version of the draft Strategic Plan, containing recommendations from committees and the professional staff for changes to the proposed action items. After brief discussion the Plan was approved as submitted.
- Updating the Board on the Communities of Interest (COI) Task Force, President Tammy Closs reported that the topic of VoIP had the highest level of interest with forty-four individuals interested in participating. Theresa Rowe from Oakland University was selected to lead the steering committee for the VoIP COI.
- Ms. Closs announced that as a new appointee to the FCC Consumer Advisory Committee she will participate in the “Advanced Technologies” and “Homeland Security” working groups.
- Executive Director Jeri Semer announced that BICSI will offer continuing education credits for BICSI RCDDs and the various other certifications within BICSI for 52 sessions at the annual conference.
- Ms. Semer reported that the Disaster Recovery and Emergency Plan for the Lexington office has been completed and distributed to the Board and staff.
- As Chair of the Nominating Committee, Wally Czerniak presented the following election results:
  
  President Elect - Carmine Piscopo  
  Secretary/Treasurer - Riny Ledgerwood  
  Directors-at-Large - Corinne Hoch and Randal Hayes

Respectfully submitted,
Carmine Piscopo, Secretary/Treasurer

The ACUTA website is packed not only with useful information but also with opportunity for you to provide information yourself. One feature that should be very useful on the MY ACUTA portion of the ACUTA portal/Web page allows online uploading of documents being contributed to the ACUTA Resource Library. This feature is accessible to anyone who has registered their login and password for the portal and can be accessed by clicking on My ACUTA in the upper right corner of the Web page.

If you are not sure you have a Web preferences account, use the URL: http://www.acuta.org/myacuta.

When someone on the listserv asks you for a document and several other people say they d like it as well, you have the option of posting it to the Resource Library and referring everyone to it there. It will also stay there for others who may need it later. Submitted documents will be reviewed by ACUTA staff for appropriate content and then posted, generally within 24 hours.

The Resource Library currently contains 116 documents including 48 RFPs, 22 position descriptions, 7 campus directory samples, and 39 documents of general interest. They can be listed by these categories or searched by keyword. All have been contributed by ACUTA members. Access the library and the document-upload feature by going to the URL: http://www.acuta.org/Dynamic/Library/index.cfm.

Enabling electronic submission of Resource Library documents is one part of the ongoing effort to improve and enhance core resources available to ACUTA members.
Welcome New Members

Institutional Members

Adelphi University, Garden City, NJ, T3
Jack Chen, CIO, 516-877-3334.......................... jchen@adelphi.edu

Albany State University, Albany, GA, T2
Maurice Ficklin, Assoc. Vice Pres./CIO, 520-430-1730 .......... maurice.ficklin@asurams.edu

Baruch College, New York, NY, T4
Michele Epstein, Dir. of Telecom, 646/312-1040 .......... michele.epstein@baruch.cuny.edu

North Central Michigan College, Petoskey, MI, T1
David Boring, Dir. of Info Systems, 231/348-6838 .......... dbori@ncmich.edu

Corporate Affiliate Members

GOLD MEMBER

Cingular Wireless, Redmond, WA.......................... http://www.cingular.com
Allan Breitmayer, Director; 425/580-4571
Cingular Wireless is the largest wireless company in the United States, with more than 50 million subscribers who use the nation’s largest digital voice and data network. Cingular is dedicated to providing customers with wireless technology designed to enrich their lives.

BRONZE MEMBERS

Cellular One from Dobson Cellular Systems, Oklahoma City, OK ......................................................... http://www.celloneusa.com
Ali Clark, Marketing Director; 405/529-8266
Dobson Communications Corp. is the largest independent rural wireless provider in the U.S. Operating under the Cellular One and Dobson Cellular Systems brands, we offer wireless services on one of the most advanced GSM networks available and access to the largest digital network in the country.

JP Mobile, Inc., Dallas, TX .................................. http://www.jpmobile.com
Paul Yarwood; 972/277-8389
JP Mobile’s SureWave Mobile Office provides IT departments with easy, cost-effective, secure, bi-directional, synchronized mobile wireless access to data behind the corporate firewall. Since 1995, we’ve been providing enterprise mobility solutions that have helped shape the industry.

COPPER MEMBERS

Dean Milyard, Sales Manager; 406/541-2121
TeleSphere offers Windows-based software designed to provide Total Customer Care to colleges or universities offering telephone, data, TV or other telco type services. Customers may select from a variety of services as needs dictate.

ACUTA Online Press Room

One press release has been posted to the ACUTA website since the May eNews. We encourage you to visit the ACUTA website frequently for the latest information from a variety of sources, including our corporate affiliates.

- Teltronics, Inc., Partners with Valor Systems, Inc.