


4-2014

## ACUTA eNews April 2014 Vol. 43 No. 4

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# eNews

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## Annual Conference 2014

The 43rd Annual Conference is history, but its impact on many campuses has just begun. From the 45+ educational presentations, attendees learned more about Wi-Fi enabled stadiums, customer service, DAS, cellular networks, MS Lync, social media, IPTV, and other topics that challenge many of us today and will challenge all of us in the future.

If you have never attended an ACUTA conference, plan now to attend the 44th Annual Conference in Atlanta next spring to take advantage of the best opportunity to learn from your peers and other experts. We *guarantee* you won't be disappointed! For a taste of the quality of education, consider purchasing the video of eight sessions from this year's conference and bring some of the Conference right to your desk. Eight Conference sessions can be streamed to your iPad, Android tablet, or Windows/Mac computer. The session also includes synced presenter slides that advance automatically with the presentation. These sessions were recorded:

- Keynote: Digital Disruption: Unleashing the Next Wave of Innovation (Keynote: James McQuivey, PhD)
- Lightning Round: Tough Lessons Learned (Facilitated discussion led by Jerry Krawczyk, Penn State)
- Embracing Change (Riny Ledgerwood, San Diego State; Carolyn Trail, Roanoke College)
- Texas A&M Inbuilding DAS: Lessons Learned (Jason McConnell and Chris Norton, Texas A&M Univ.)
- Super Session Pt. 1: CIO/Community Colleges (Ken Ingle, Rowan-Cabarrus Community College)
- Super Session Pt. 3: CIO/Large University (Vince Kellen, Univ. of Kentucky)
- Annual Regulatory Update (J.G. Harrington, Cooley LLP)
- Business Continuity Best Practices at Carnegie Mellon (Melanie Lucht, Carnegie Mellon University)

To order these sessions, go to the ACUTA website, [www.acuta.org](http://www.acuta.org).

The Conference is the perfect time to recognize excellence among our membership. This year's Bill D. Morris Award went to Simeon Ananou of Salisbury University. Former ACUTA President Joe Harrington from Boston College was honored with the Ruth A. Michalecki Leadership Award. Chris Boniforti from Lynn University received the Jeri Semer Volunteer Recognition Award. All three of these members are very deserving of our recognition for their contributions to ACUTA and the profession.

The Institutional Excellence Awards this year went to Lynn University in Category 1 for its Tablet-Based Learning Initiative, to Marist College in Category 2 for its Telepresence Initiative, and to the University of Illinois at Urbana-Champaign in Category 3 for its Campus Unified Communications Project. Read more about these projects in coming issues of the *ACUTA Journal*.

At the end of this issue of the *eNews*, you will find lots of photos taken at the Conference. We hope you enjoy the memory if you were there, and if you were not there, we hope you plan to join us in Atlanta next April!

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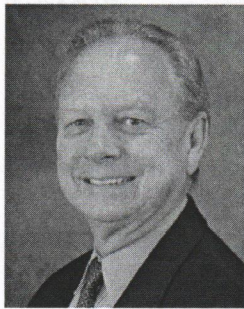
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Mark Reynolds  
Univ. of New Mexico  
ACUTA President  
2014-15

## Stand by Me

Some of you may be asking yourself, “Why does Mark Reynolds want me to stand by him?” If you were at the Annual Conference in Dallas, you know the answer already. But for those who weren’t able to join us, let me explain.

I have been an ACUTA member since 1990 (24 years) and in the field of communications since the '70s—handling everything from voice to data, security, infrastructure, project management, engineering, running a backhoe, and cable layers. Yes, I have actually climbed poles to hang telephone wire.

I have been in higher education for 31 years: 20 at New Mexico Tech in Socorro and 11 at the University of New Mexico, a large institution with 20,000 phone lines, 100,000 IP connections, a number one trauma center with responsibilities for health sciences and the university hospital.

I have served on many ACUTA committees and the Board and participated in other associations, such as BICSI (RCDD). I wanted to be President because I see and embrace the value that the ACUTA organization represents, the peering opportunities, and the incredible talent we have within our association, and I think my background will let

me bring a uniquely informed perspective to our leadership team.

My career has meant working from the bottom up, and I have done the same with ACUTA. I want to take what I’ve learned through experience and make a difference. But I know that accolades come not from what you accomplish alone but what others accomplish with you.

Each of the past ACUTA Presidents developed a theme to provide a foundation for ACUTA’s success. I plan to embrace and expand upon their goals, strategic directions, and inspirations. The theme that I’ve chosen for this year is “Strategic Management” as a promise to continue to provide the tools, resources, education, exposure, marketing, training, and strategies necessary for us to support the collective missions of our institutions and our organizations in line with the ACUTA strategic plan. Strategic management directs the major initiatives taken on behalf of the members and monitors resources and performance both internally and externally.

Some, but not all, of the interests we will be pursuing during my tenure are:

- Increasing membership wisely
- Promoting the value of ACUTA
- Streamlining the governance structure
- Marketing/increasing visibility
- Developing leadership

Higher education is as complex, comprehensive, and collaborative as any vertical market in the private sector. Our environment changes rapidly, and we look for resources and ways to do exactly that: collaborate.

In the early '70s, ACUTA was founded for telecom professionals, with an emphasis on the face-to-face personal touch approach that makes collaboration a very powerful statement and asset. As we have grown, so have our portfolio, strategic direction, and focus. We will emphasize this through marketing this year as one of many initiatives.

I believe in the mission, purpose, and direction of the organization and will continue in that spirit during my tenure. I am convinced that ACUTA continues to be the best value for the investment.

I sang “Stand By Me” at the Conference (thank you, Adrienne Esposito, for joining me with a mike!) because it echoes what I believe is the key to a successful leader. Success, respect, and value are not achieved by one person but rather with the support of all of the members working toward the common goal.

ACUTA thrives on volunteers who make a difference and “pay it forward.” As a member of ACUTA, you can always make a difference by volunteering, bringing forward the topics you want to discuss, and sharing knowledge you’ve acquired.



Greetings from the UNM Lobos!

As President Ron Kovac said in his Winter 2013 *ACUTA Journal* column, “Chances are, your plate is full of tasks that didn’t even exist when you were hired...,” and the same applies to ACUTA. We have changed. Our plate is full, and we have more opportunities to collaborate than we have ever had. The time is right for ACUTA to make a difference for higher ed technology professionals, based on the face-to-face value we bring. No other organization provides this level of interaction and communication.

We continue to need to know how you think ACUTA can improve as we explore potential synergies with other organizations. Our CEO, Corinne Hoch, is a champion collaborator. ACUTA and the professional staff are honored to have her working with our organization.

Thank you for helping to make ACUTA an asset for us all. Continue to share your ideas. Remember that ACUTA’s core purpose is to support higher education institutions in achieving optimal use of today’s technologies. Stand by Me!

## ACUTA Seeking Presenters for Fall Seminar in Boston

ACUTA is looking for ideas and proposals for educational sessions for its 2014 Fall Seminar to be held at the Boston Park Plaza October 26–29. Find complete details at <http://www.acuta.org/wcm/acuta/pdf/031814a.pdf>. For this seminar the Program/Content Committee is especially interested in proposals that address the following areas:

### **Track 1: Trends in Service and Technology Delivery**

University technology groups function to deliver services and technologies to their institutions. How these services and technologies are delivered is as varied as institutional sizes, reputation, and cultures. The Trends in Service and Technology Delivery track will explore how the “as a service” trend is offering new avenues for service delivery; how virtualization in the data center, network, and at the desktop is opening new opportunities for service delivery; how delivery of services doesn’t depend on physical assets; and how these delivery options are changing hiring practices within technology service departments.

#### **Topics we would like to cover include:**

1. Case studies from universities that have moved to or adopted a shared-services structure that includes IT
2. Campus experiences leveraging the cloud for official university-sanctioned services
3. Success stories related to the adoption of Internet2 Net+ services
4. Case studies from universities that have partnered with regional or state consortiums/groups to provide technology services/products for faculty, staff, and students
5. Campus experiences with server, desktop, and/or network virtualization that have affected technology services
6. Case studies about virtual desktops (VDI) and its impact on computer labs, remote access requirements, software licensing, and/or application provisioning
7. Success stories concerning the pursuit of technology services that are “better, faster, and cheaper”
8. Case studies on central versus de-centralized IT and how this affects service and technology delivery
9. Campus experiences with the challenge to keep technologists current with technology changes and meet the increasing end-user expectations of technology solutions
10. Success stories from IT organizations that are changing the responsibilities and duties of technicians, administrators, and engineers when the lines are blurred between communications, systems, and networks
11. Case studies on policy and governance changes in the wake of technology services that aren’t dependent upon university-owned or -managed resources
12. Campus experiences with endpoint management services/technologies

### **Track 2: Securing our Connected Environments**

Universities are among the most connected environments. With more devices and users who feel comfortable with this connectivity, universities face a daunting challenge to ensure that their users, resources, and environments are secure and protected. Track 2 will explore methods institutions are using to educate their faculty, staff, and students about securing their devices; technology solutions to monitor perimeters and borders for inappropriate activities; policy and procedural initiatives to govern appropriate access and use of technology or data; and best practices that enable ease of access without compromising security.

#### **Topics we would like to cover include:**

1. Campus experiences with deploying a “defense-in-depth” approach to information security
2. Success stories on educating faculty, students, and staff on secure computing practices
3. Case studies related to incident handling/response in the wake of a suspected hack, compromise, and/or breach
4. Campus experiences securing mobile devices not owned by the university
5. Success stories on balancing security and ease of access for faculty, students, and staff
6. Case studies on writing/revising policies and agreements that protect the university and those who access its resources
7. Campus experiences, including university marketing and/or public relations, in security conversations and responses
8. Case studies on responding to and combating sophisticated phishing attacks
9. Campus experiences with cyber-insurance and reputation-management initiatives
10. Success stories on using monitoring solutions and/or services to identify and respond to security threats
11. Case studies on deploying services such as network access control, host integrity checking, mobile device management, group policy object, VPNs, encryption, 802.1x, and/or multi-factor authentication to secure endpoint and user access
12. Campus experiences with the latest PCI-DSS guidelines and efforts to manage the “in scope” designation

Contact Michele West, Director of Professional Development, at 859/721-1655 or [mwest@acuta.org](mailto:mwest@acuta.org) if you have any questions.

## Conference Gold: Top 10 Tweets

We were really excited about a new way to provide the ultimate sharing experience with our Conference Gold Closing General Session on Wednesday. Immediate Past President Jennifer Van Horn, Executive Director, Information Systems, Kelley School of Business at Indiana University, and Past President Matt Arthur, Director of Incident Communications and Media Services at Washington University at St. Louis, facilitated the session with the help of Program/Content Committee Chair Arthur Brant, Director, Enterprise Infrastructure, at Abilene Christian University, the program moderators and you, and that resulted in the top 10+ conference and Strategic Leadership Forum take-aways.

*Gold nuggets* were also “panned” from the daily tweets throughout the Conference. Everyone who tweeted about the Conference was entered into a prize drawing (Carolyn Trail, Roanoke College, was the winner), and the Daily News, new to the conference app this year, highlighted the “tweet of the day.” As you will see below, everyone came ready to share thoughts and conclusions via open mike, so we all left much better prepared for that next big challenge!

### **10. ITIL isn't teaching something new, but putting something you already know into best practices.**

Jana McDonald tweeted, and Sheard Goodwin added the definition of ITIL: “It’s an infrastructure library that codifies a lot of things we should be doing together instead of focusing on doing it alone.”

Jana’s tweet came from the Special Sunday ITIL pre-session led by Dr. Abhay Trivedi (AT). She noted that a lot of schools are going toward the ITIL framework. ITIL provides a common language for IT professionals to use to help move your university forward and put it into a framework so it makes sense. It is a collection of best practices.

The audience was asked how many use ITIL? Perhaps 25 use it for project management, customer service, etc.

Matt Arthur noted that at Washington University in St. Louis, things that were old are new, again, so he recommended that we all find a framework and put it into practice.

### **9. Don't build the future; build the next thing people need and the future will find you.**

This statement was heard at the Monday General Session with James McQuivey, VP and Principal Analyst at Forrester Research, and author of *Digital Disruption: Unleashing the Next Wave of Innovation*.

The audience was asked if there were a relationship between 10 and 9. Best practices are where the lemmings were yesterday. It was recommended to build the next best thing without letting best practices restrict your view, even if it may not be in the comfort zone of where you are. Just by doing something slightly differently, you might be where you need to be.

The statement implies it’s okay to fail. ITIL lets you fail; it allows it, but puts it in a framework that doesn’t put your operation at risk.

### **8. Each dorm room could need up to 4 unicast streams for IPTV.**

This tip came from the IPTV lunch and learn, the Birds of a Feather luncheon on Monday. It was a good discussion; one idea explored was that multicast will push the first stream down as far as it will go before it splits off to another. Unicast means that it could be the same stream instead of 20 or 1.

Surveys at different schools found that students still want to be social at certain times, such as to watch *Grays Anatomy* or during March Madness. Many schools build the cable into the room rate, but not all.

### **7. More universities are working with K-12 districts to understand what technology is needed to attract students.**

The question, “What is the wave coming in?” spurred much information-sharing, from sponsoring a charter school, holding focus groups with local high schools, partner-sharing on a quarterly basis, encouraging women in technology, and much more.

### **6. IT should sunset every decision after 18 months. Change happens rapidly; ask whether today's needs are being met.**

This observation came from the CIO super session: Characteristics of a 21st century IT department from small/medium colleges provided by Tony Mordosky, CIO, Rowan University. Building from a Forum presentation he did last year, he revealed characteristics needed to support IT in the future. He noted that we go out, we help you, we implement whatever you need to support you, then the report is shelved until it’s time for a replacement cycle. A lot of software is implemented based on whether it’s an immediate need. Yet there are enormous changes, and we should have a formal follow-up to see if the solution is correct 18 months out. Zero dollar funding was recommended—every program has to prove itself every year every 3 years.

*continued*

#### **5. Today's telephony systems try to return us to the experience 100+ years ago with the human switchboard operator.**

During the Telecom 101 - Pre-PBX Years super session, Geoff Tritsch provided a history of telecom, and averred that 100 years ago, when we cranked the phone and asked Doris for the doctor, she knew everything that was going on. Direct dial, JIT, find the expert, unified communication used to exist when we had human interaction. Does today's technology bring efficiencies? He isn't saying that we are less efficient today, but a part of what we need we lost for a while. In other words, we adapted ourselves to the limitations of technology, and are only now getting back to where we were 100 years ago.

#### **4. IT departments should operate more like a startup than a Blue Chip.**

The suggestion from the audience was that the wording should be "the entire institution should think differently so that the IT department could think creatively to support the mission of the institution." When you find an IT department that acts independently, you will generally find a more forward-thinking institution.

#### **3. Gamification in Higher Ed – another rationale for a strong BYOD strategy**

In his corporate presentation on Monday afternoon, Neal Tilley, Senior Director, Business Development, at Alcatel Lucent Enterprise, pointed out that gamification has become a part of computer science, teaching aspects of how to build games that are graphically intense. Of course, the more students you get involved with gamification, the more enormous the strain is on bandwidth.

Tilley explained how it is used as a teaching strategy and offered great discussion points. He tied gamification to BYOD strategies and provided a helpful template.

Business ethics simulation is used at the Kelley School of Business, like the Walking Dead, proving that there are consequences to the decisions you make. This was adapted from Carnegie Mellon.

Others shared that gamers are willing to engage the mind and ask the open-ended question, "How do we use that strategy for learning?" We also see gamification in the medical field with testing.

#### **2. ACU's "Technology at a Glance" pamphlet...Brilliantly Simple**

Abilene Christian University, our host school for the Conference, provided much support throughout the four days. One item of particular interest was discovered by Jeanne Jansenius, Director of Telecom and Technology Infrastructure Services at Sewanee: The University of the South, who proclaimed that the one, simple pamphlet tells everyone what IT does. Jeanne thought this useful little pamphlet was worth the cost of the Conference in itself.

#### **1. Information Sharing is Power ... be a Collaborator not a Cowboy.**

From the CIO Perspective from large universities, Vince Kellen, CIO, University of Kentucky, made the statement that conveys his belief that it is really important to recognize that holding onto what we know and not sharing it is detrimental to our success. He wants every member of staff to think like an entrepreneur, and not hoard information. He is all for big data, and he has a statistician in every one of his departments.

As Matt Arthur summarized so nicely, we are all working on real-life projects together. From the ACUTA standpoint, every one of us has shared a lot of information; now the charge is to take it all home and share it.

Other take-aways from the conference? Collaboration resonated ... MOBILITY, we don't really know what's coming .. without communication, collaboration, we cannot prepare ourselves for the future ...

Beth Scheid observed a common theme across many sessions ... analytics and that how well you promote your IT services, the more successful you will be for the people who are funding you or getting value from what you do.

Edna Palmer from Bowie State University, an ACUTA member for 20 years, took the opportunity to say this is the first time she had ever stood up to share. She recognized the comfortable arena and felt compelled to let everyone know how ACUTA education and networking prepared her for project management and the successful implementation of VoIP on her campus.

A summary tagline from Jennifer Van Horn: "Go home smart!"

If you have an idea or a topic for an ACUTA webinar or conference session,  
please send your thoughts to [suggestions@acuta.org](mailto:suggestions@acuta.org).



Riny Ledgerwood  
Secretary/Treasurer  
San Diego State Univ.  
rledgerw@mail.sdsu.edu

## Board Report

The Board met in person on March 29, 2014, at the Annual Conference in Dallas and approved the following:

- A. December, January, and February Financial Reports; February 2014 Strategic Plan Dashboard; March 2014 Monthly Committee Reports; March 2014 Membership Recruitment Status
  - B. Committee and Subcommittee Nominations:
    - Program/Content Committee: Sheard Goodwin, University of Florida, appointed to Chair-in-Training
    - OnLine Learning Subcommittee: Eric Alborn, University of Wisconsin-Madison
    - Legislative/Regulatory Affairs Committee: Holly King, Northwestern University
  - C. Ratification of the approval of February e-votes
  - D. Proposed Schedule for Collaborative Committee Calls 2014 – 2015
  - E. 2012-2013 Financial Audit
  - F. 2014 – 2015 Educational Program
    - Winter 2015, Anaheim: “Exploring Identity” and “Access Management Strategies and The Ever Evolving Realm of Mobility”
    - Fall 2015, Baltimore: “Preparing and Innovating for Tomorrow” and “The Business of Information Technology”
  - G. The Technology Task Force’s recommendation to issue an RFP for technology upgrade as needed (for replacement and improve user experience).
  - H. 2014 – 2015 Slate of Officers and Board Members, as follows:
    - President: Mark Reynolds
    - President-Elect: Michele Morrison
    - Secretary/Treasurer: Riny Ledgerwood
    - Immediate Past President: Ron Kovac
    - Newly-elected Directors at Large
    - Sharon Moore (continuing in second term)
    - Cathy O’Bryan
- Continuing Directors at Large:
- Adrienne Esposito
  - Simeon Ananou
  - Appointed Director at Large: Christopher Waters
- I. 2013-2016 Strategic Plan Review to make sure that our assumptions are still aligned with the goals set and to adjust as needed.
  - J. Annual reports by Committee Chairs

ACUTA retained AMP Consulting Firm to construct a strategic marketing plan for ACUTA in order to improve our services, and therefore, increase our membership and attendance.

President Kovac thanked the board and committee chairs for a great year and their contribution and support during his term, which will end at the conclusion of the Annual Conference.

Respectfully submitted,

Riny Ledgerwood  
ACUTA Secretary/Treasurer

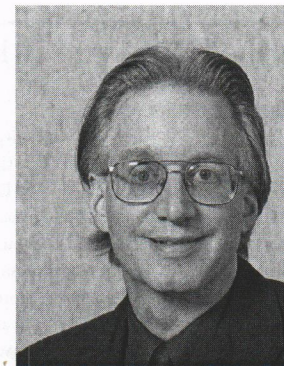
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*Grow the Network: Tell a Colleague about ACUTA today!*

## Info Links

Frequently, vendors, associations, governmental bodies, and others provide white papers and other informational documents which are announced through a variety of media sources. While some admittedly have a certain slant or opinion, others are quite objective; however, they often contain valuable information. Below are links to selected documents.

- Hamilton – The Economic Promise of Wireless Spectrum:  
[http://www.hamiltonproject.org/files/downloads\\_and\\_links/v5\\_THP\\_SpectrumFramingPaper.pdf](http://www.hamiltonproject.org/files/downloads_and_links/v5_THP_SpectrumFramingPaper.pdf)
- Root Metrics – U.K. Mobile Network Performance Review:  
<http://www.rootmetrics.com/state-of-the-mobile-union-2014-uk>
- CAGW – Telecom Unplugged – Ushering-in New Digital Era:  
[http://cagw.org/sites/default/files/pdf/CAGW-Telecom\\_Book.web.pdf](http://cagw.org/sites/default/files/pdf/CAGW-Telecom_Book.web.pdf)
- FCC – Consumer Quarterly Informal Complaints Reports:  
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- FCC – 2012 International Telecom Data Report (April 2014):  
Public Notice: [http://transition.fcc.gov/Daily\\_Releases/Daily\\_Business/2014/db0411/DOC-326545A1.pdf](http://transition.fcc.gov/Daily_Releases/Daily_Business/2014/db0411/DOC-326545A1.pdf)  
Report: [http://hraunfoss.fcc.gov/edocs\\_public/attachmatch/DOC-326545A2.pdf](http://hraunfoss.fcc.gov/edocs_public/attachmatch/DOC-326545A2.pdf)
- OIG-HHS – Electronic Health Records (EHR) & Vulnerability:  
<http://oig.hhs.gov/oei/reports/oei-01-11-00571.asp>
- U.S. Telecom – Comments/Analysis on Rural BB Experiments:  
<https://prodnet.www.neca.org/publicationsdocs/wwpdf/41514ustelecom2.pdf>
- NTCA – Conquering Challenges of Broadband Adoption:  
[https://www.ntca.org/images/stories/Documents/Advocacy/CCBA\\_Whitepaper.pdf](https://www.ntca.org/images/stories/Documents/Advocacy/CCBA_Whitepaper.pdf)
- Pub. Knowledge – 4/14 Letter to FCC on Rate Floor Increase:  
<https://prodnet.www.neca.org/publicationsdocs/wwpdf/41414pk2.pdf>
- ATIS – 2013 in Review:  
[http://atis.org/about/images/ATIS\\_2013\\_in\\_Review.pdf](http://atis.org/about/images/ATIS_2013_in_Review.pdf)
- OECD – Broadband & Telecom – BB Statistics/Maps:  
<http://www.oecd.org/sti/broadband/oecdbroadbandportal.htm>
- ITU – Measuring the Information Society (BB Rankings):  
Executive Summary: [http://www.itu.int/en/ITU-D/Statistics/Documents/publications/mis2013/MIS2013-exec-sum\\_E.pdf](http://www.itu.int/en/ITU-D/Statistics/Documents/publications/mis2013/MIS2013-exec-sum_E.pdf)  
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Manual for Measuring ICT Access and Use by Households/Individuals: <http://www.itu.int/pub/D-IND-ITCMEAS-2014>
- Pew – Older Adults and Technology Use:  
[http://www.pewinternet.org/files/2014/04/PIP\\_Seniors-and-Tech-Use\\_040314.pdf](http://www.pewinternet.org/files/2014/04/PIP_Seniors-and-Tech-Use_040314.pdf)
- Pew – Public Libraries in America:  
[http://www.pewinternet.org/files/2014/03/PIP-Library-Typology-Report\\_031314.pdf](http://www.pewinternet.org/files/2014/03/PIP-Library-Typology-Report_031314.pdf)
- Pew – The Web at 25 in the U.S.:  
[http://www.pewinternet.org/files/2014/02/PIP\\_25th-anniversary-of-the-Web\\_0227141.pdf](http://www.pewinternet.org/files/2014/02/PIP_25th-anniversary-of-the-Web_0227141.pdf)
- Local Search Assoc – Mobile Shopping Infographic: <http://www.slideshare.net/LocalSearchAssociation>
- Ed Superhighway – Connecting America's Students: Executive Summary:  
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Higher Ed Adv. Panel .....	Joanne Kossuth, Olin College of Engineering
Legislative/Regulatory Affairs.....	Eric Breese, Illinois Inst. of Tech.
Membership Experience .....	Jana McDonald, Texas A&M Univ.
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Chief Financial Officer.....	Tom Campbell, CPA
Finance & Accounting Specialist.....	Lori Dodson
Chief Technology Officer.....	Aaron Fuehrer
Registration & Database Coordinator .....	Joanie Proffitt
Director, Communications.....	Pat Scott
Chief Strategy Officer .....	Lisa Thornton, CMP
Director, Professional Development .....	Michele West

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## Check It Out

### Press Releases, Job Postings, & Corporate Webinars

The ACUTA website lets you communicate with other members—share some exciting news, fill a position, or find just the right vendor. Check the website for the latest postings frequently. Here are items that have been posted since our last *eNews*.

#### PRESS RELEASES: [www.acuta.org/wcm/acuta/pressroom/pr.pdf](http://www.acuta.org/wcm/acuta/pressroom/pr.pdf)

Send press releases to Amy Burton ([aburton@acuta.org](mailto:aburton@acuta.org))

- Calero to Offer ACUTA Attendees a “Sneak Peek” at Next-Generation PINNACLE Software
- Dali Wireless to Showcase High Density Solution at ACUTA 2014
- SOLiD Chooses Graybar to Open New Distribution Channel for In-Building Wireless Solutions

#### JOB POSTINGS: [www.acuta.org/jobs](http://www.acuta.org/jobs)

Help your colleagues who are looking for work! To send job postings, go to [www.acuta.org](http://www.acuta.org). Click on one of the jobs listed there and you will link to the jobs listed now and a link where you can post a job.

- IT Manager, University of Tennessee, Knoxville, TN
- Applications Systems Analyst/Developer, The University of Arizona, Tucson, AZ
- IT Security Analyst Senior, University of Central Florida, Orlando, FL
- Manager of Network and Telecommunication Services, Fort Lewis College, Durango, CO
- Network Support Specialist, Rose-Hulman Institute of Technology, Terre Haute, IN
- Chief Information Officer (CIO), Wichita State University, Wichita, KS
- Director of Telecommunications, University of Connecticut, Storrs, CT
- Senior Network Technician, SUNY Cortland, Cortland NY
- Network Technician: SUNY Cortland, Cortland NY

#### FREE WEBINARS HOSTED BY ACUTA CORPORATE MEMBERS:

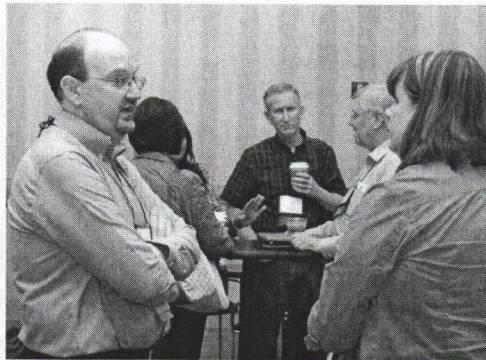
[www.acuta.org/corporatewebinars](http://www.acuta.org/corporatewebinars)

Many free webinars are available through ACUTA Corporate Members. Check the website at [www.acuta.org/corporatewebinars](http://www.acuta.org/corporatewebinars) to see what is currently available. (Corporate members e-mail Amy Burton at [aburton@acuta.org](mailto:aburton@acuta.org) to get your free webinars listed.)



# Professional Networking!

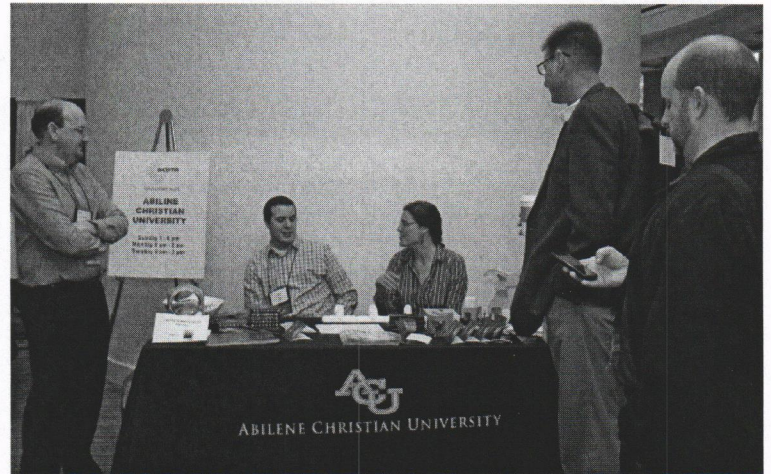
(It's What We Do Best)



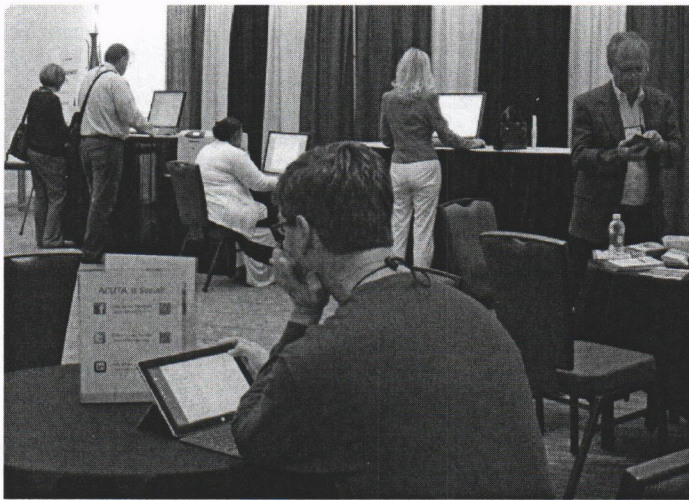
Professional networking is consistently cited as the most important benefit of ACUTA membership. People you would never meet except through ACUTA become trusted sources of information and valuable friends. Conferences and seminars provide an opportunity to come together to learn from each other and enjoy the company of other IT/telecom professionals.



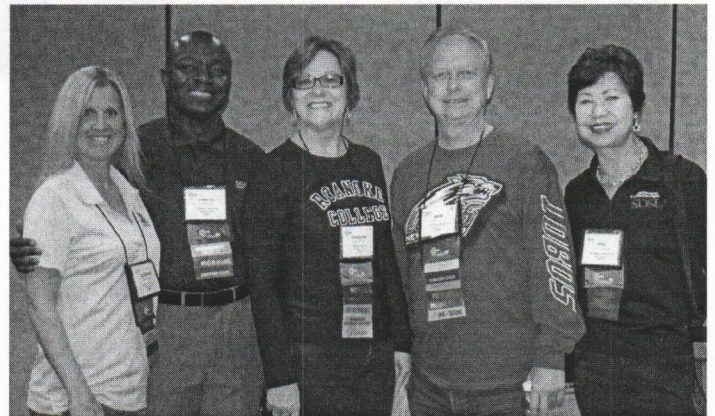
Conversations happen anywhere, anytime at Conference.



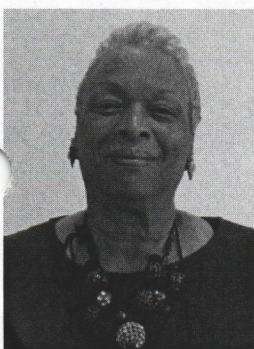
Our host in Dallas was Abilene Christian University.



The Internet cafe with space to work is also a meeting place.



Good friends connect at Conference.

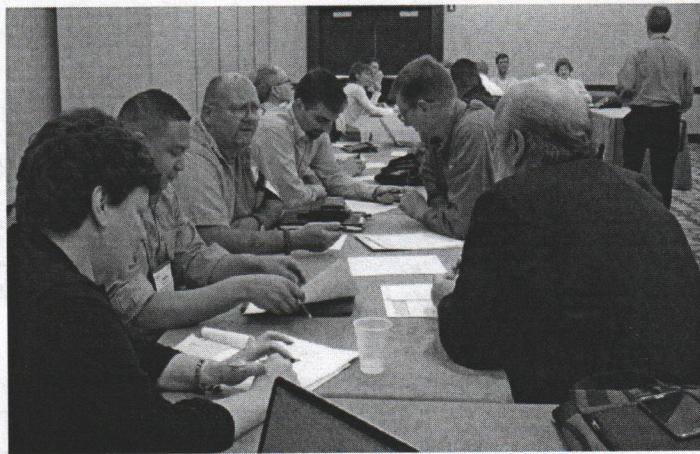


Edna Palmer from Bowie State University, an ACUTA member for 20 years, said this was the first time she had ever stood up to share, but she felt compelled to let everyone know that it was ACUTA education and networking that prepared her for project management and the successful implementation of VoIP on her campus.



# Education Means Interaction

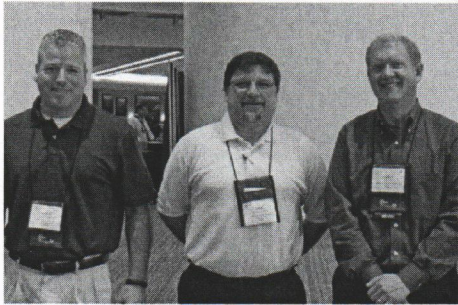
Lectures, lunches, forums, working groups, and interactive sessions provide meaningful information-sharing every day.



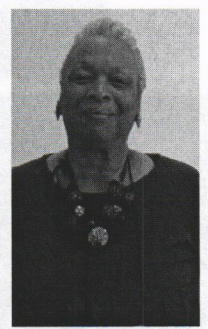
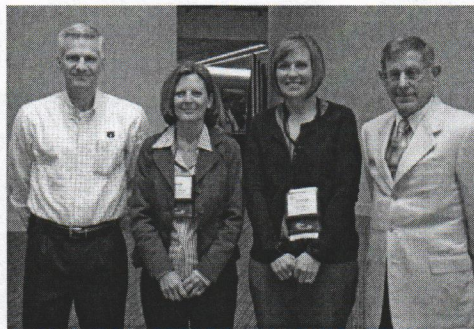
# Recognizing Excellence

ACUTA appreciates all of our members who take advantage of the many opportunities for professional growth and development. The awards program recognizes those who have achieved milestones in membership or have used their knowledge and experience with technology to make a significant difference for their campuses.

## Anniversaries



ACUTA recognizes members when they reach a 5-year milestone anniversary. This year's honorees who were in Dallas include: (At left) Grant Weed, Princeton; Dave Wiczorek, Loyola Chicago; Greg Sparks, NCSU; all 10-year members. Below, from left: Ron Kovac, Ball State; Sharon Moore, Smith College; Tom Brannon, Utah Valley; all 15-year members. John Helms, Auburn (20); Barb Renner, Univ. of Cincinnati (20); Colleen Lommel, College of St. Benedict (25); Tony Mordosky, Rowan Univ. (25); Becky Collins Biser (20); Edna Palmer, Bowie State Univ. (20).



## Awards



Chris Boniforti accepted the Institutional Excellence Award for Lynn University. Pictured: Mar'ia Adkisson, Windstream; Chris; Kevin Kerr, Lynn Univ; Jennifer Van Horn, IU, Chair, Awards Committee.



Mike Scheuing holds the Institutional Excellence Award presented to Marist College. From left: Mar'ia Adkisson, Windstream; Scheuing and Bill Thirsk, Marist; Jennifer Van Horn, IU, Chair, Awards Committee.



Beth Scheid and Paul Hixon hold the Institutional Excellence Award for Univ. of Illinois at Urbana Champaign. From left: Greg Gulick, CIO Paul Hixon, Andrew Nichols, Beth Scheid, Uros Marjanovic, and Tony Rimovsky, all from the University of Illinois; plus Jennifer Van Horn, IU, Chair, Awards Committee; and Mar'ia Adkisson, Windstream.



Chris Boniforti of Lynn University accepted the ~~Jeri Semer~~ <sup>✓</sup> ~~Volunteer Recognition Award.~~ Pictured: Mar'ia Adkisson, Windstream; Chris; and Jennifer Van Horn, IU, Chair, Awards Committee.

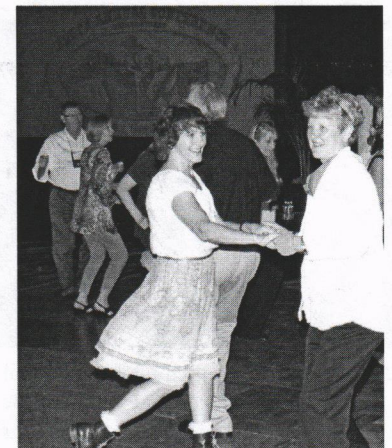
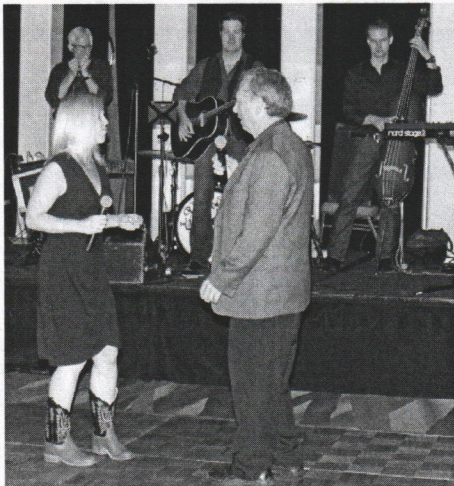
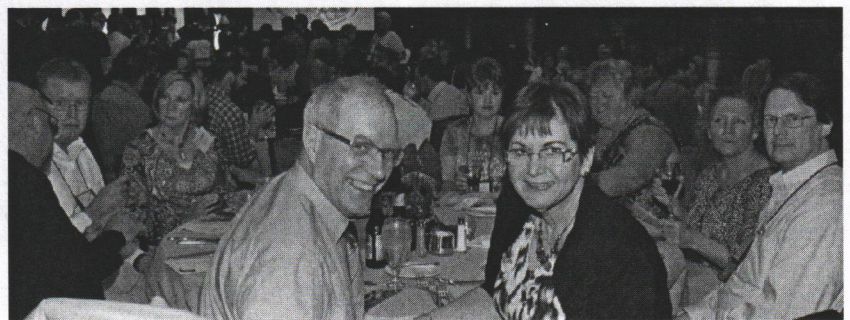
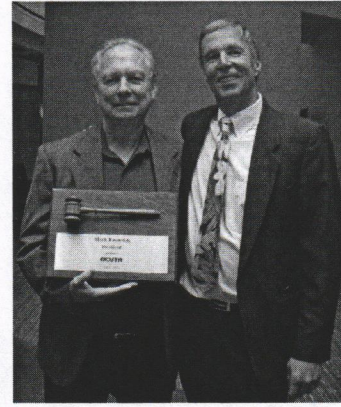
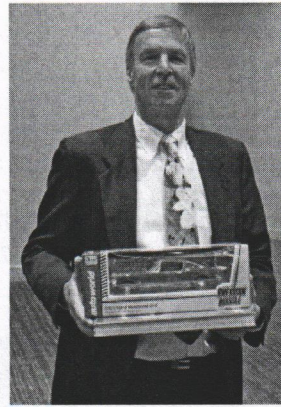
*Ruth + Michael*

Joe Harrington of Boston College accepted the ~~Jeri Semer~~ <sup>✓</sup> ~~Volunteer Recognition Award.~~ Pictured: Mar'ia Adkisson, Windstream; Joe; and Jennifer Van Horn, IU, Chair, Awards Committee.



# Annual Banquet

Tuesday evening we relaxed at the Annual Banquet after spending three days concentrating, focusing, learning, and always growing the professional network. We introduced the winner of the Bill D. Morris Award—Simeon Ananou, Salisbury University. Incoming President Mark Reynolds, University of New Mexico, presented a personal gift to the outgoing President Ron Kovac, Ball State. And the presidential gavel was officially handed from Ron to Mark. Then everyone ate and danced to music by Lone Star Attitude.



Make plans now  
to join us in  
Atlanta for the  
44th Annual  
ACUTA Conference  
and Exhibition  
April 19–22, 2015!

# Exhibit Hall

ACUTA Corporate Affiliates and other vendors play an important part in making each event even more valuable. They participate in our educational program; sponsor lunches, awards, the banquet, and coffee; host events; and contribute great prizes for attendees to take home and enjoy. In many cases, they also become our friends. We appreciate our exhibitors and sponsors!

