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2012

### The ACUTA Journal of Information Communications Technology in Higher Education Media

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The ACUTA Journal of Information Communications Technology in Higher Education

# Media

# MISSION STATEMENT

The quarterly ACUTA Journal supports the goal of providing the core membership with educational and developmental opportunities. Through original articles and case studies submitted by members and non-traditional sources such as faculty and other researchers, the Journal provides information on current and emerging issues of importance to the members as they pursue the mission of their institutions.

Strategic and management issues addressed in the *Journal* are targeted to meet the needs of operational staff and upper management. Technical, operational, and regulatory content is at the core of this publication.

### The ACUTA Journal

of Information Communications Technology in Higher Education Published Quarterly by
The Association for Information Communications
Technology Professionals in Higher Education
152 W. Zandale Dr., Suite 200
Lexington, Kentucky 40503-2486

Phone: 859/278-3338 • Fax: 859/278-3268 E-mail pscott@acuta.org

Publisher: Corinne Hoch, Interim Executive Director Editor-in-Chief: Pat Scott, Communications Manager Advertising Sales: Amy Burton, Mgr., Membership Mkt./Corp. Relations

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# **EDITORIAL FOCUS**

The ACUTA Journal focuses on the identified interest areas of the core membership, recognizing that the Journal's audience spans the range from administration to management to technical staff. Technical and managerial, strategic and tactical approaches to the traditional voice, data, and video applications within the higher education environment are addressed. In addition, content covers emerging and converging technologies that facilitate access to information critical to the classroom as well as the administrative

# **FORMAT**

The ACUTA Journal is a 40-page quarterly publication. A maximum of thirty percent of the Journal is available to advertisers. While we accept both color and black-and-white advertisements for the interior pages, ads placed on all covers must be full color.

It is our intent to present useful, timely information for the information communications technology (ICT) professional in a visually appealing publication of high production and content quality. Most issues contain five to seven feature articles including two or three case studies. The *Journal* is designed to serve as a reference for the college ICT department as well as others.

### **Electronic Edition**

Each issue of the *Journal* is made available as a PDF document on the ACUTA website as soon as the next issue is mailed.

offices on today's campus. Policy, legal, and regulatory impacts on the applications of these technologies are also of interest to the membership and to the broader academic community.

Each issue is built around a theme, frequently reflecting the topic of a recent ACUTA event. Presenters at conferences and seminars are encouraged to contribute articles when appropriate. A mix of authors has been cultivated, with some articles written by authors who are recruited for their expertise in a particular field and other articles and case studies drawn from submissions by ACUTA members and others.

In addition to feature articles, each issue also includes:

- · President's message
- · Executive Director's column
- · Interviews

### **ADVERTORIAL**

The advertorial, a 4-page insert bound in at the center of the *Journal*, is a significant advertising opportunity. Companies are invited to write educational copy describing an installation or introducing a new technology. On the middle four pages of the *Journal*, we place the story plus their advertisement. On request, we will handle the production to make the copy look like the rest of the editorial content, and clearly mark it "Advertising." *More information on page 7*.

# acuta

### READER PROFILE

ACUTA, the Association for Information Communications Technology Professionals in Higher Education, is an international nonprofit educational association of more than 2,100 information communications technology professionals, representing more than 700 colleges and universities and the technology providers who serve the educational market.



University members are our target audience. They include CIOs; telecommunications and information technology directors, managers, and staff members; and other administrators who plan and implement information communications technology. The majority of ACUTA members are responsible for data and video networks as well as the evolving mechanisms of voice telephony. New and changing technologies present opportunity as well as challenge. As universities increasingly rely on communications technology to meet today's challenges, ACUTA has emerged as a partner in success in an environment of exponential change. The *Journal* represents one of the tools ACUTA uses to provide quality information to our members.

Institutional membership is available to any accredited college or university. Associate membership is also available to individuals who are involved in information communications technology services at other institutions, such as government agencies, primary or secondary schools, hospitals, and similar organizations. ACUTA is also proud of the corporate affiliate program which encourages vendors to develop sound business relationships with the schools they service and provides opportunities for industry and education to work together.

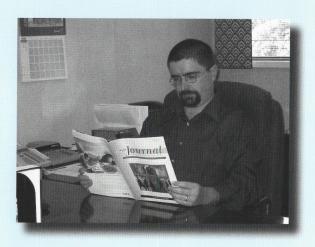


### **OUR MISSION**

ACUTA's core purpose is to support higher education information communications technology professionals in contributing to the achievement of the strategic mission of their institutions.

# TOP 10 TECHNICAL RESPONSIBILITIES OF OUR MEMBERS

- 1. Institutional telephone & voicemail services
- 2. Network management
- 3. Technology strategic planning
- 4. E911
- 5. Internet access
- 6. Campus LANs
- 7. Infrastructure wiring/connectivity
- 8. CATV
- 9. Wireless data and voice
- 10. Unified communications



### WHO ARE ACUTA MEMBERS?

- Schools from all 50 states in the United States plus the Virgin Islands and Washington, D.C.
- 47 of the 50 largest institutions of higher education in the United States
- 15 schools in Canada
- · 1 school in New Zealand
- 1 school in Slovenia
- At 77% of ACUTA member schools, the information communications technology budget exceeds \$1,000,000. At 55%, the budget exceeds \$2,000,000.
- 65% of our members have 20+ years of experience in information communications technologies (ICT) in a higher education setting.
- 51% of our members work in ICT departments of fewer than 20 employees, which means doing more with less and stretching personnel resources.
- Increasingly, ACUTA members report that information communications technology plays a strategic role in the long-range plan for their campuses.

# A GLOBAL NETWORK OF COMMUNICATIONS PROFESSIONALS

As the global infrastructure becomes a reality, colleges have expanded higher education beyond the walls of the traditional campus. ACUTA positions its members at the forefront of this technological revolution. ACUTA recognizes that, in order to meet the evolving needs of the university, global alliances among educational institutions, business, government, research organizations, and industry are essential. ACUTA members work cooperatively with their university colleagues throughout the world to achieve common goals.



### SPRING 2012

Mail Date: March 15

### Business Continuity: Are You Prepared?

The only certainty in today's world is that we cannot know what tomorrow will bring. Floods, fires, tornadoes, and unexpected violence have the power to disrupt a campus at any moment.

As we try to think through appropriate responses, contingency planning tops the list. Completing a comprehensive master plan, testing the plan, and deploying the technology necessary when disaster strikes are the landmarks of preparation. Maintaining security and providing ongoing services—not just for the campus but often for the community at large—must also be a part of the master plan. Are systems and teams in place for collaborating with local agencies or campus departments such as Public Safety and Physical Plant? Are contingency plans documented and accessible? How do we choose the best options, and how do we weigh the risks against the costs?

Critical not just at the outset of a crisis but often continuing even beyond is emergency notification. Outside service providers offer emergency notification to campuses, with wide variations in how well the systems work and how well campus administrators utilize the services. Is this the answer, or do we turn to services such as Twitter and Facebook as a conduit for campus information? What is the role of IT/Telecommunications in emergency notification and response, and what challenges do we face in providing these services?

This issue will present case studies as well as new technologies as we focus on being prepared for the unexpected and taking steps to ensure that essential functions continue uninterrupted in any event.

### SUMMER 2012

Mail Date: June 15

### Mobility-You Can Take IT with You!

We have become an always-on, mobile culture, often carrying and using multiple devices simultaneously: laptops, netbooks, tablets, smart phones, and whatever is coming tomorrow. Faculty, staff, and student demand for anytime, anywhere access mandates good management as we handle ad hoc networks, WiFi, IPv6, SIP, Presence, DAS, fixed mobile convergence, 4G LTE, bandwidth, and more. Consumer devices that appear in the enterprise often don't have enterprise-level security or connect easily to enterprise applications. How do we provide ubiquitous connectivity from myriad devices cost effectively while maintaining privacy and security to protect our campus and constituents?

What is our role as we meet the mobile needs of residential life, provide instructional support for the classroom and technology for academic research on the move, and keep administrative wheels turning? Are we ready for "one number reach" for everyone—a mobile device that can function as a cell phone and a landline?

How and when can we accommodate special needs? How do we ensure accessibility for all and develop appropriate usage policies? What rules and regulations will the FCC in the U.S. or the CRTC in Canada impose?

For the summer we will consider the implications of the high expectations for those who provide and support mobile technology.

### **FALL 2012**

Mail Date: September 15

### Virtual Computing: Life in the Cloud

Could cloud computing be the ticket to success for our constituents and stakeholders? What exactly is the cloud, and what would a move entail? The cloud needs to be evaluated in terms of delivering realized benefits, cost savings, enhanced IT performance, and a heightened awareness of business flexibility. Can cloud computing provide the institution with a unified architecture capable of scalable, reliable, and transparent data movement that will provide and support always-on services and service automation?

As we are challenged by the current economy to deliver exemplary and innovative services and products, it has become necessary to put everything on the table and get creative to stay in the black. Searching for solutions finds us considering cloud computing, out/in/co-sourcing, Pods, data centers, and other innovative answers to some difficult questions.

This issue will demystify the cloud concept and offer a foundation of building blocks for evaluation purposes. Articles from industry experts and our peers from campus will offer insight into how the cloud can fundamentally transform IT to a new service and product portfolio.

By their very nature, association publications are the ultimate special interest business medium. They can provide a way for advertisers to reach a very specific audience with very little waste. Generally, in the trade or profession they serve, association publications reach a much larger percentage of a specific category of people than do their for-profit counterparts. And associations have other assets that appeal to advertisers, including trade shows, websites, and direct mail lists.

### **WINTER 2012**

Mail Date: December 15

### The Future of Voice Communications

The winter 2012 issue will look at the merging/converging and leveraging of financials, operations, systems, and more, and address the business and social impact of the coming exodus of retirees. The cultural changes of the merging of departments and implementation of new technologies will also be part of this issue, as will the challenges of supporting students, faculty, staff, research, administration, and satellites.

What impact will open source, WiMAX and derivatives, and LTE have on how we provide services? How will traditional methodologies change with the widespread use of social media such as Facebook and Twitter? Is social media under the umbrella of Information Communications Technology (ICT)? Do Web developers work for IT or some other area of the university?

Reductions in budgets have resulted in expansion of the distance education environment and outsourcing. Cloud services will bring changes in staffing, budgets, and bandwidth needs as bandwidth "hogs" are finally outsourced due to unsustainable costs.

Broadcasting and/or video conferencing will become the norm for both educational and administrative purposes. Strategic plans across campus will include technologies that demand the attention of ICT.

This issue will explore the impact of changing technologies, organizational models, and financial strategies as we move forward.

# ACUTA Offers the ADVERTORIAL

# Promote Your Products & Services to Thousands of Technology Professionals!

ACUTA is pleased to offer another opportunity to reach out to the college and university market to let our members know you want to help them do their jobs better, more efficiently, or more cost-effectively. It's the advertorial—an article you write and we insert into the center of the *Journal*.

It's printed in full color on the same paper as the rest of the *Journal*, and in appearance it can look like all the other articles. It's four pages long, and it may include display advertising if you choose. There is only one advertorial per issue of the *Journal*.

The advertorial is different in content because you can promote your product or your company without being restricted by the objectivity standards of the rest of the editorial content. We expect it to be informational and educational (if it isn't, no one will want to read it!), but you could use it to showcase a new product, describe a new technology, or present a case study featuring your products.

To make this feature even more attractive, we will arrange for you to order any quantity of stand-alone copies of your four-page article for you to distribute to your customers. (It prints on one 17" by 11" sheet and is folded once. Pricing will vary based on quantity.)

To reserve your space in an upcoming issue, complete the insertion order on page 11. For more information about the advertorial, contact *ACUTA Journal* editor Pat Scott at pscott@acuta.org or 859/278-3338 x221.



Microsemi has advertised PowerDsine midspan products in the *ACUTA Journal* for several years as an effective way to reach this important educational market.

—Cliff Silver, Corporate Communications Manager

### RATE CARD 2012

(Each insertion billed separately)

Black & White	1X	2X	3X	4X
2-Page spread	\$2,000	\$1,960	\$1,925	\$1,890
Full page	\$1,400	\$1,350	\$1,325	\$1300
2/3 page	\$1,030	\$1,010	\$990	\$970
1/2 page	\$785	\$775	\$765	\$755
1/3 page	\$645	\$630	\$615	\$595
1/4 page	\$470	\$460	\$450	\$440
1/6 page Multi-insertion dis	\$315 scount sub	\$305 ject to adju	\$290 stment	\$275

if original insertion order is amended.

Guaranteed Preferred Placement: Add 10%

Spot color: Add \$200 per color per insertion

4-color Process: Add \$500 per insertion to

black-and-white rate shown above

#### Cover Position (Must be 4-color process)

Cover IV \$2,800 \$2,700 \$2,600 \$2,450 (Outside back cover) Cover II \$2,300 \$2,200 \$2,100 \$1,975

(Inside front cover)

Cover III \$2,300 \$2,200 \$2,100 \$1,975

(Inside back cover)

Advertorial \$2,700 (includes 4-color)

#### **Business Reply Card**

\$900 • B/W, up to 4 1/4" x 6", stitched at ad page

· Hand placement at ad page of advertiser-provided insert (up to 4 1/4" x 6"), clear polybag outerwrap \$1,500

### RATE PROTECTION POLICY

Rates are reviewed annually and subject to change with the January issue. All contracts received prior to December 1 will be honored at the existing rate for the duration of the contract, not to exceed one year.

### PAYMENT/ADVERTISING DISCOUNTS

All orders will be invoiced upon placement. Payment is expected within 30 days after publication/receipt of tear sheets. ACUTA allows a 15 percent commission to recognized, independent advertising agencies. Agency commission may be withdrawn on overdue invoices. Advertiser is ultimately responsible for payment in all cases. ACUTA also allows a 15 percent discount to ACUTA corporate affiliates. (*Note: Only one discount may be applied to any order.*)

### **CONDITIONS & GUIDELINES**

- 1. Subject matter, form, size, wording, illustration and typography of the advertising shall be subject to approval of the publisher. Unless otherwise authorized in advance, no change shall be made without the consent of the advertiser, except for the correction of typographical errors. The advertiser may be billed for such corrections.
- 2. Publisher reserves the right to determine ad placement, edit copy, and refuse advertisements not in harmony with the mission of the publication or the Association.
- 3. ACUTA does not accept advertising that is deemed by the publisher not to be in the best interest of ACUTA as an association, including, but not limited to, advertising for non-ACUTA events, programs, and services.
- 4. Advertising space is determined by the publisher. The publisher shall have the right to omit any advertisement when the space allotted to advertising in the issue for which such advertising is ordered has been sold. Publisher also retains the right to limit the amount of space any advertiser may purchase in one issue.
- 5. Failure by the publisher to insert an ad in any particular issue or issues invalidates the order for insertion in the missed issue, but shall not constitute a breach of contract. The publisher shall not be liable for failure to insert any advertisement due to fire, unavoidable accidents, acts of God or any cause whatsoever.
- 6. All cancellations will incur an administration fee equal to 20% of the total ad fee. Cancellation of an advertisement by the advertiser within two weeks prior to the mechanical deadline will be upheld, but the penalty assessed will be increased to 50% of the total ad fee. All other cancellations will be assessed the full ad fee.
- 7. The publication of any advertisement by ACUTA is not an endorsement of the advertiser or of the products or services advertised.
- 8. Advertisers with an outstanding balance on any ACUTA invoice at the time of publication may be prohibited from advertising until all payments are current.

All ads submitted to *The ACUTA Journal* are subject to review by the publisher. Only publication of an advertisement shall constitute final acceptance of the advertiser's order. ACUTA reserves the right to reject ads deemed unsuitable for this publication. Appeals should be made in writing to the Interim Executive Director, Corinne Hoch.

### MECHANICAL REQUIREMENTS

Format

Materials for ads should be submitted on disk or CD or as a high-resolution PDF file, or may be attached to email to pscott@acuta. org. Either PC or Mac format is acceptable, as are most popular programs (i.e. InDesign, Quark Express, Illustrator, FreeHand).

Be sure to indicate which program was used to create the ad. Include laser proofs or match print, file names, font names, and fonts on disk as well as any graphic files used in the ad.

Note: Crop marks and registration marks are very important.

- Furnish a match print for color ads to ensure accuracy.
- Trim Size: 8 <sup>1</sup>/<sub>2</sub> "by 11"
- Minimum bleed: 1/8"
- · Send materials to:

Pat Scott, ACUTA Communications Manager

152 W. Zandale Dr., Ste. 200

Lexington, KY 40503-2486

Phone: 859/278-3338 x221

pscott@acuta.org

### **BUSINESS REPLY CARDS**

Business reply cards may be stitched or inserted by hand at the page on which your ad appears.

- Stitched: Submit materials on disk or CD or as high-resolution PDF.
   Card will be tabbed for insertion and perforated for removal. Maximum size: 6" x 4 <sup>1</sup>/<sub>4</sub>".
- Hand-placed: Journal will be polybagged to secure hand-placed card. Maximum size: 6" x 4 <sup>1</sup>/<sub>4</sub>".

Deadlines for BRCs are the same as deadlines for ads (indicated above right). See rates on page 8.

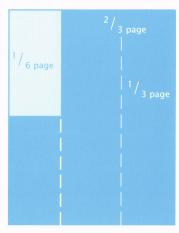
### **ADVERTISING SALES CONTACT**

ACUTA • 152 W. Zandale Dr. • Lexington, KY 40503-2486 Amy Burton, Manager, Membership Marketing & Corporate Relations Phone: 859/278-3338 ext. 240; Fax 859/278-3268 aburton@acuta.org http://www.acuta.org

### SIGNIFICANT DATES

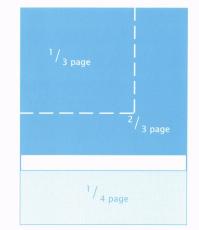
Issue	Insertion Orders	Mechanicals	Mail Date
Spring:	January 1	January 15	March 15
Summer:	April 1	April 15	June 15
Fall:	July 1	July 15	September 15
Winter:	October 1	October 15	December 15

### FRACTIONAL AD SIZES



Full page	$8^{1}/_{2}^{"} x$	11"
2/3 page H	8 1/2" x	7"
2/3 page V	5 1/2" x	11"
1/2 page H	8 1/2" x	5 <sup>1</sup> / <sub>2</sub> "
1/2 page V	4 1/4" x	11"
1/3 page H	3 1/2" x	8 <sup>1</sup> / <sub>2</sub> "
1/3 page V	5 1/4" x	5 <sup>1</sup> / <sub>4</sub> "
1/4 page H	8 1/2" x	2 <sup>5</sup> / <sub>8</sub> "
1/4 page V	4 1/4" x	5 <sup>1</sup> / <sub>2</sub> "
1/6 page V	2 <sup>5</sup> / <sub>8</sub> " x	5 1/2"





### **acuta** EXTRA VALUES

# BENEFITS OF CORPORATE AFFILIATE MEMBERSHIP

As the **only** association specifically serving higher education information communications technology professionals, ACUTA offers excellent opportunities for suppliers to gain access to this enormous market:

- · Unlimited registrations to four free ACUTA webinars each year
- Access to the ACUTA Membership Directory (not available to nonmembers)
- · Access to ACUTA's online community and the public conversations of ACUTA members
- · Discounts on exhibit fees for all ACUTA events
- · Discount on advertisements in ACUTA Journal
- Opportunity to advertise in ACUTA Membership Directory
- Complimentary subscriptions to all ACUTA publications
- Discounts on registration fees for all ACUTA events
- · Cumulative membership points resulting in significant advantages in booth and sponsorship selection
- Opportunities to make corporate presentations at ACUTA events
- · Opportunities to hold focus groups at ACUTA events
- Opportunities to post press releases on the ACUTA website Online Press Room
- Access to RFIs and RFPs on the online RFI/RFP Website
- Opportunities to submit announcements to the ACUTA Special Deals webpage
- Opportunities to submit listings to the FREE corporate webinar page on the ACUTA website
- ACUTA corporate member logo available to promote your affiliation
- Significant discount on purchase price of member mailing lists
- · Recognition among institutional members as a supporter of the Association
- · Visibility on hundreds of campuses in the United States, Canada, Slovenia and New Zealand

# BRONZE COPPER

ACUTA offers four levels of Corporate Affiliate Membership, based on the number of company representatives you would like to participate in events at member discounts and receive mailings. There is a level of membership to fit every company size and budget.

For information and an application, visit our website at http://www.acuta.org.

### LINK TO YOUR WEBSITE

Journal Online Offers
Extra Value for Your
Advertising Dollar

Your advertising dollars go even farther when you advertise in the ACUTA Journal. The Journal is posted on the ACUTA website for members only, on a one-issue delay schedule. Include your company URL in your ad and your company name is there forever, linking potential customers to your most current information.

# 2012 DISPLAY ADVERTISING

# The ACUTA Journal of Information Communications Technology in Higher Education

Published by The Association for Information Communications Technology Professionals in Higher Education

### **ADVERTISING SALES CONTACT**

ACUTA

Amy Burton Manager, Membership Marketing & Corporate Relations Phone: 859/278-3338 ext. 240; Fax 859/278-3268

					aburton@ac	uta.
	□ Spring □ New □ Repeat from	🗆 Summer 🗅 New 🗆	Repeat from			
IMPORTANT! Indicate if your ad	☐ Fall ☐ New ☐ Repeat from	□ Winter □ New □ Ro	epeat from			
is new or repeat	New materials must be submitted electro	onically. Please send match p	rint for color ads, laser fo	or b/w.		
	🗆 Inside front 🗅 Inside back 🕒 Outs			Speci	ial Instructions:	
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	🗆 Full page 🕒 2/3 page 🗀 1/2 pag	je □ 1/3 page □ 1/4 p	oage □ 1/6 page			
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ACUTA dedicates an enti in each issue of the journ				BRC (stitched) \$90	00 x inserts \$	
advertiser index, listing information for each co	contact			BRC (polybag) \$150	00 x inserts \$	
advertising in that issue	. Please Phone			TOTAL O	DRDER \$	
furnish appropriate infor	rmation Website URL			(A		

The Association for Information Communications Technology Professionals in Higher Education Amy Burton Manager, Membership Marketing & Corporate Relations 152 West Zandale Dr., Suite 200 Lexington, Kentucky 40503–2486

aburton@acuta.org Telephone 859/278-3338 Fax 859/278-3268 http://www.acuta.org



### Final Issue of 2011

Insertion Orders Due October 1 Materials Due October 15 Mail Date December 15

http://www.acuta.org/ex-spon

# acuta

# Thanks to Our Advertisers Fall 2010-Summer 2011

4 Issues

1Call, A Division of AMTELCO · Apogee · AVST: Applied Voice & Speech Technologies · Dux Public Relations · Microsemi/PowerDsine · Professional Computing Resources, Inc. · Telecom Reseller

3 Issues snom technology

2 Issues Carousel Industries · Code Blue Corporation · MiCTA · Optus

1 Issue

Alcatel-Lucent · Black Box Resale Corp. · Campus TeleVideo · Cetis, Inc. · Cisco Systems · Fujitsu Network Communications, Inc. · IPC · Logitech · NetSupport Incorporated · Oberon, Inc. · PAETEC · Siemens · Talk-A-Phone Co. · TE Connectivity · TeleMate.Net Software