5-2013

# ACUTA eNews May 2013 Vol. 42, No. 5

## In this Issue...

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## ACUTA Honors 4 Schools, 3 Individuals

Four schools and three individuals received recognition for outstanding achievements at the 42nd Annual Conference in San Diego last month.

**Sewanee: The University of the South** won the Institutional Excellence in Information Communications Technology Award in Category 1 for their Wireless and Network Infrastructure Project, a strategic initiative that provides improved access to campus servers and information systems, online course materials, and Internet resources.

Category 2 winner was **Washington University in St. Louis** for their Emergency Mass Communications Dashboard Project. This innovative mass communications plan was designed to reach every member of the university community through a single, comprehensive, web-accessible interface.

In Category 3, **Indiana University** won for their IUanyWare initiative that delivers valuable software and resources to 110,000 students, faculty, and staff when, where, and how they need them.

**Abilene Christian University** was also awarded an honorable mention in the Institutional Excellence Award competition for their Virtual Lab Project.

All four of these schools are to be commended for their creativity and innovation.

ACUTA also recognizes individuals with various awards. This year we were pleased to present the Bill D. Morris Award to **Riny Ledgerwood** from San Diego State University. As a member since 1988, Riny has served in many capacities, including multiple terms as ACUTA's Secretary/Treasurer.

The winner of the Ruth A. Michalecki Leadership Award was former ACUTA President **Matt Arthur** from Washington University in St. Louis. Matt has been a part of ACUTA 14 years, serving on several committees and on the Board.
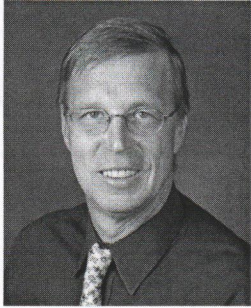
The Jeri Semer Volunteer Recognition Award was given to **Mona Brennan-Coles** from Western University in Ontario, Canada. Mona is currently serving on the Publications/Media Committee and the Social Networking, New Media and Web Resources Subcommittee. As a member of ACUTA since 2001, she has also been a presenter at a number of events.

Congratulations to all of our winners this year. Watch future issues of the *ACUTA Journal* for details about these individuals and the schools and their projects. View photos of this year's conference at the end of this newsletter.

## Remembering Dewitt Latimer

Dewitt Latimer, Chief information Officer for Montana State University System and its flagship university, was killed May 5 in a motorcycle accident. Dewitt was a regular at ACUTA events, a well-respected speaker and friend to many. Our thoughts and prayers go to his family, especially his wife, Kim, and four children ranging in age from 10-17.

http://www.montana.edu/cpa/news/nwview.php?article=11943

# Convergence (or When the Stars are Aligned)

**Ron Kovac, Ph.D.**
Ball State University
*ACUTA President*
*2013–2014*

We are living in some exciting times in the technology world. Many diverse elements are coming together that allow us to address important business needs with greater efficiency and depth using technology-specific solutions. The costs of hardware are down, software is being developed in record time, mobile applications are enabled by networks that work together, and the list goes on. We see changes brought about by unified messaging, the movement to IPv6, convergence of networks, storage area networks, and yes, the cloud.

Yet, there are still some inhibiting factors, some as big as legislative restrictions and some as mundane as battery life. But the focus is right: Technology for business needs, but also the human factors of technology. Never before have I seen such advances in intuitive technology. Most of us can pick up a new piece of technology and quickly understand how to use it to gain personal and professional advantage.

Organizations also experience these times of alignment, and ACUTA is in the midst of one right now! A few years ago we started the conversation about how ACUTA would be changing in the years to come. Like all organizations, ACUTA has to adapt to changing times in order to stay relevant and help our members succeed. This conversation led to many things happening in the past year: a new strategic direction, a realignment of committee structures for increased efficiency and effectiveness, and the creation of a new logo and tagline—to name a few.

I am pleased that all this is done as I begin my presidency, and I am confident that the course set is the right one for ACUTA. My job should be relatively simple: to carry these messages through and to continue to build on the great accomplishments of the past.

But I, too, must leave a legacy based on our history and our performance this year as we strive to make the organization better and stronger. My goals for this year are, therefore, to do the following:

1. To continue on course with our new strategic direction and allow for changes due to outside stimuli

2. To build upon the rebranding: to let people know we have implemented some positive changes and will continue in our thrust for professional development, education, exhibitions and networking

3. To make connections: No man is an island and no organization exists in isolation. I hope to use my broad base of connections within the business, academic, and technology worlds to seek win-win partnerships.

4. To continue to refine the definition of, and solutions for, our membership. New departments and new job titles are being created constantly to meet the changing needs of our students and campuses. This creates great opportunity for ACUTA. The two unifying elements I would like to use to do this are (1) to increase our solutions to being more strategic for our members, and (2) to make the boundary between administrative and academic technology more transparent.

5. And finally, to support professional development for the Board, ACUTA staff, and our members. The world is changing; and to meet these challenges gracefully, we must see and understand these changes.

If the conference in San Diego is any indication, the stars are aligned and the future looks bright. I look forward to working with this year's Board, to meeting the challenges and taking advantage of the opportunities that come our way this year, and to leaving a positive legacy for my successors.

# View 8 Conference Sessions Recorded in San Diego

Eight Conference sessions were recorded for streaming to your iPad, Android tablet, or Windows & Mac computer. The sessions also include synced presenter slides that advance automatically with the presentation. Purchase the 8 sessions from the ACUTA website at http://www.acuta.org/wcm/acuta/pdf/sc13streampromo.pdf.

• Lessons Learned from UIUC's Campuswide Rate Model
• Exceptional Winning IT Customer-Services Strategies
• DAS at UF—More than Just the Stadium
• The Collision of Two Worlds, Mobile Voice & Mobile Data
• University Architecture: A Testbed for the Future
• Congress: Higher Ed & Technology Legislation Developments
• VoIP Deployments in a Campus Environment
• Telecom System RFI/RFPs—Lessons Learned from the Field

*Thanks to Polycom for sponsoring the streaming of sessions.*

# Three Predictions for Higher Ed Residential Networking

*Chuck Brady, Founder & CEO, Apogee*

In the 2013 State of ResNet study, ACUTA and NACUBO painted a detailed picture of the residential network as an intrinsic part of the higher education experience. Readers are intrigued by the study's findings and its implications. Based on the findings in the report, and paired with our own observations and industry research, we offer these predictions on how the years ahead might shape the student ResNet and the increasingly critical role of IT in higher education.

1. Campus bandwidth demand will outpace national demand.

In 1998, Web-usability expert Dr. Jakob Nielsen projected that bandwidth consumption would grow by 50% every year in the United States. Since then, actual bandwidth demand has followed this projection very closely. Assuming that this growth rate remains steady, the average amount of bandwidth available to U.S. consumers will exceed one gigabyte by 2020.

We see bandwidth consumption rising much more quickly on college campuses. In fact, since ACUTA established a benchmark in 2012, the number of schools providing the ResNet with one gigabyte or more has nearly doubled – climbing from 18% to 33% of campuses in the last year. Given that college students are above-average network consumers, Nielsen's 50% projected growth rate is likely to be appreciably lower than the reality facing today's network administrator.

2. Schools find more ways to recover costs.

The study also suggests that more schools are beginning to regulate how students access ResNet bandwidth as a means for reducing bandwidth costs. In 2012, 50% of IT departments reported paying for bandwidth supplied to the student network but not recovering the cost. In 2013, that number had gone down to 40%. Over the same period, the number of schools that provide bandwidth upgrade options has nearly tripled—jumping from 6% in 2012 to 16% in 2013.

We expect to see this number continue to rise as more schools determine that tiered bandwidth is an efficient way to match usage with financial responsibility. Schools providing this option usually establish a baseline level of service sufficient to meet the needs of a majority of students. By offering residents the ability to purchase higher levels of bandwidth, the residential network can effectively meet the needs of high-intensity users without passing the cost back to the general student population.

3. IT leaders increasingly become resource managers.

The 2013 study suggests that many schools remain uncertain about how to approach the rapidly changing network landscape. A large majority (61%) of IT leaders reported being concerned or very concerned about their ability to support future ResNet demands. As technology needs broaden and diversify, schools may find it increasingly inefficient and costly to be the sole service provider for everything from the administrative LAN to the student help desk.

Instead, IT leaders may well find themselves redefining their roles in the overall schema of the institution. Realizing that traditional models of service delivery are no longer able to meet today's challenges, they will rise to become resource managers rather than service providers. They will find ways to manage and leverage third-party service providers for specialized knowledge, proven efficiencies, and cost-savings.

Once free from the daily administration of IT services, CIOs will be able to shift focus onto the long-term technology vision for academics, administration, and student life.


# Get Full Access to eSchool News Online
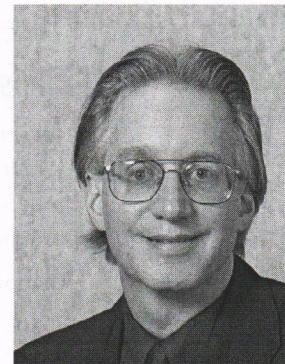
Your free registration gives you:
1. Complete access to all original news stories and resources
2. Complete access to all special reports and education resource centers
3. Complete access to all professional development content (webinars, best practices, and white papers)
4. Free subscription to the monthly digital issue of eSchool News
5. Free eMail subscriptions to news alerts, product alerts & product updates

Please visit http://bit.ly/6MKKCJ to sign-up!

# Info Links

Frequently, vendors, associations, governmental bodies, and others provide white papers and other informational documents which are announced through a variety of media sources. While some admittedly have a certain slant or opinion, others are quite objective; however, they often contain valuable information. Below are links to selected documents.

- FCC – Report & Order on the Use of Wireless Signal Boosters:
  http://transition.fcc.gov/Daily_Releases/Daily_Business/2013/db0220/FCC-13-21A1.pdf
- FCC – Annual Report on Native Affairs & Policy:
  http://transition.fcc.gov/cgb/onap/ONAP-AnnualReport03-19-2013.pdf
- Free State Foundation – On Naming a New FCC Chair:
  www.freestatefoundation.org/images/A_Chairman_or_Chairwoman_of_Restraint_032613.pdf
- Free State – Challenge of VoIP to Fed & State Regulation :
  www.freestatefoundation.org/images/The_Challenge_of_VoIP_to_Legacy_Federal_and_State_Regulatory_Regimes_040213.pdf
- EU – Expediting Broadband Rollout While Cutting Costs:
  Proposal: https://ec.europa.eu/digital-agenda/en/news/proposal-regulation-european-parliament-and-council-measures-reduce-cost-deploying-high-speed
  Report/Impact Assessment: https://ec.europa.eu/digital-agenda/en/news/impact-assessment-accompanying-document-proposal-regulation-european-parliament-and-council
  Video: http://www.vieuws.eu/ict/eu-broadband-roll-out-proposal-to-cut-costs-by-the-european-commission/
- EU – ICT Survey...Some Schools Lack Proper IT:
  http://europa.eu/rapid/press-release_IP-13-341_en.htm?locale=en
- Public Knowledge – The Wrong Tool for the Job:
  http://publicknowledge.org/files/thewrongtoolforthejob.pdf
- FCC – Mobile Services Competition Report (339 Pages):
  https://prodnet.www.neca.org/publicationsdocs/wwpdf/fcc1334.pdf
- Penn State – Terminating the PSTN:
  https://prodnet.www.neca.org/publicationsdocs/wwpdf/31913pennstate.pdf
- Inetwork – Ebooks on several topics:
  http://inetwork.com/resources/essential-ebooks-for-telecom/
- UC Davis – Norm Matloff – Foreign Students to H-1B Workers: EPI Briefing Paper 2013:
  http://www.epi.org/files/2013/outstanding-talent-high-skilled-immigration.pdf
  Immigration/Tech Industry---Labor Shortage Remedy, Innovation, Cost Savings? (2012):
  http://migration.ucdavis.edu/rs/files/2012/9/ciip/matloff-immigration-the-tech-industry.pdf
  PP Presentation: http://migration.ucdavis.edu/rs/files/2012/9/ciip/matloff-ppt.pdf
- FCC – Report & Order-Connect America Fund Phase II:
  http://transition.fcc.gov/Daily_Releases/Daily_Business/2013/db0422/DA-13-807A1.pd
- GAO – States' Use of 911 Funds:
  https://prodnet.www.neca.org/publicationsdocs/wwpdf/41813gao.pdf
- U.S. Senate Commerce Committee – State of Rural Telecom: Webcast – Hearing—State of Rural Communications
  http://www.commerce.senate.gov/public/index.cfm?p=Hearings&ContentRecord_id=8a7d71c7-e75b-42d1-ae02-6d3fae293491&ContentType_id=14f995b9-dfa5-407a-9d35-56cc7152a7ed&Group_id=69c8bef3-c6bd-4da8-9058-8678de2a40a6
- SMG – Benefits of a Competitive Business Broadband Market:
  http://thebroadbandcoalition.com/storage/benefits-of-broadband-competition.pdf

**Randy Hayes**
Leg/Reg Affairs Committee
Univ. of Northern Iowa
*randal.hayes@uni.edu*

## Event: The Role of Technology in Postsecondary Education

When: Wednesday, May 22, 2013, 8:30 a.m.-4:00 p.m.

Where: Princeton University, Dodds Auditorium, Robertson Hall, Princeton, New Jersey 08540

This conference is an outreach event for the latest *Future of Children Journal, Postsecondary Education in the US.* This journal issue, edited by Cecilia Rouse, Thomas Brock and Lisa Barrow, will be released this Spring. This event is free, but by invitation only and requires registration.

Please register by Wednesday, May 15, 2013.

For more information: http://www.cvent.com/d/A4wRinHlZUSJ91Oj7UKs1A/8m75/P1/1Q?

# Mobile Voice Policies Are MIA!

*Joanie M. Wexler, Technology Analyst/Editor*

*This TechNote appeared online February 13, 2013, and is reprinted here with permission.*

You'd think that the enterprise's growing infatuation with mobility management would have yielded specific policies designating a default mobile network for making in-building business phone calls. After all, your decision about whether you use the public cellular network or a private Wi-Fi network as your primary platform for internal voice calling impacts several enterprise mobility decisions.

Yet it turns out that most enterprises don't have any such policy. A whopping 78% of 101 enterprises surveyed don't specify which network employees should use for mobile voice, according to a recent enterprise poll conducted by the Center for Communications Management Information (CCMI).

## Pick a Network, Any Network

You might wonder why the choice of network matters. Well, the indoor mobile network you use for voice for the majority of your users has a whole domino effect on network investment decision-making.

For example, the network that the voice application rides should be the one in which you invest significantly to optimize coverage, capacity and quality of service (QoS). The latency, jitter and loss requirements for voice are much more stringent than they are for data, so it's critical to traffic-engineer whichever network is the official, heavily loaded "voice network" for the highest possible mean opinion score (MOS), or call quality. Another reason to specify a default network for voice depends on whether your company's cellular contract has you paying metered charges for intra-company calling - something you might wish to avoid.

## Enterprise Reasoning

The user experience figures largely in enterprises' rationale, according to the CCMI poll. For example, the biggest reason for not having a policy, cited by 36% of respondents, was that employers want workers to use whatever network they're most comfortable with. Fair enough. Usability should be the top consideration when trying to optimize productivity and efficiency with mobility.

But, then, do you build out your Wi-Fi network to sufficiently handle large-scale voice call volumes, as well as your in-building cellular network, which requires equipment from each carrier you wish to support? Could get expensive, particularly since BYOD trends mean you'd likely have to support at least the top two, if not all four, of the primary U.S. cellular carriers.

Other reasons for a lack of policy: 28% of the no-policy crowd said that since users already have desk phones, there's really no need for local voice mobility. (Really?) A quarter of those without a policy (25%) said they simply haven't given the issue much thought.

Another 12% cited "other" reasons. Among these reasons were that survey takers were currently in the midst of researching mobile voice solutions or enhancing their Wi-Fi to successfully support large-scale voice over IP (VoIP).

## Cellular Is On Top

Of those that do have a default network policy for on-premises voice calling, most (60%) specify cellular as the access network (see figure). Only about half as many respondents (32%) said Wi-Fi was their default mobile voice network. One reason might be that voice-over-Wi-Fi calling requires a special softphone application, adding another layer of complexity to the setup. The remaining 8% picked "other," but didn't specify a network type other than to say they were using PBX extension/unified communications capabilities from their PBX suppliers for indoor voice calling.

Two thirds of those who had put a stake in the ground for cellular as the default network said the reason was that employees are accustomed to using their cell phones when on the go, and that they didn't want users to have to change their mobile behavior (and presumably suffer some productivity losses) when communicating inside the building. Again, a good reason.

The reasons selected for defaulting to Wi-Fi had to do with Wi-Fi network usage being "free" and employers not having to worry about the usage meter running up unpredictable charges (57%). A related reason was that some organizations (29%) want to get maximum ROI for the Wi-Fi network they have built: the more applications that run on the network and the more connections it has, the more valuable it is.

The other primary reason for defaulting to VoIP over Wi-Fi is an obvious one: 29% of respondents said they have poor in-building cellular coverage and thus Wi-Fi phone calling is simply a more reliable approach.
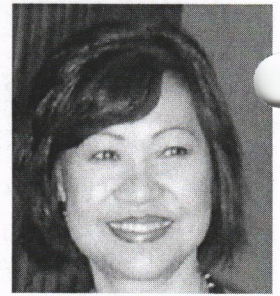
# Board Report

The Board met face-to-face in San Diego on April 13, 2013, and approved the following items:
- Financial Reports
- Monthly Committee Minutes and Reports
- Membership Reports
- Committee and SubCommittee Nominations:
  1. Corporate Liaison Committee: Wendi Lisso, Apogee; David Fox, American Tower; Terry O'Brien, Windstream
  2. Membership Experience Committee: Michele Morrison, British Columbia Institute of technology; Chris Boniforte, Lynn University, and Bruce Barrett, Community College of Rhode Island; Ron Walczak, Walczak Technology Consultants, Inc.; Denita Campo, Univ. of Louisville; and Geoff Tritsch, Vantage Technology Consulting Group
  3. Ambassadors Task Force: Matt Arthur, Washington Univ. in St. Louis; Randal Hayes, Univ. of Northern Iowa; Anthony Tanzi, Wentworth Institute of Technology
  4. Legislative/Regulatory Affairs Committee: Randal Hayes, University of Northern Iowa
  5. Higher Ed Advisory Panel: Dennis Gendron, Seattle Univ.; John McGuthry, Cal. State Polytech. Univ. Pomona
  6. Social Networking/New Media/Web Resources SubCommittee: Janice Bundy, UCLA
  7. Online Learning Subcommittee: Christopher Waters, Elon University
- Proposal to integrate the responsibilities of the Online Forums Subcommittee into the existing ACUTA staff functions
- Proposal to allow at least 8 institutional and 2 corporate members to serve on the Membership Experience Committee
- Recommendation to restructure the various committees/subcommittees to streamline and make it more efficient for staff and the various committees
- Seminar Topics for 2014:

  Winter: January 2014 in Phoenix:
    1. The Changing Landscape of Communication Technologies
    2. Empowering Collaboration through Technology

  October 2014 in Boston:
    1. Trends in Service and Technology Delivery
    2. Securing our Connected Environments
- Recommendation to expand an existing seminar (fall or winter) to appeal to a broader audience and enhance our marketing strategy
- Proposed Board Schedule 2013-2014
- Proposed Schedule for Collaborative Committee Calls 2013-2014
- SIP School Proposal to offer discount to ACUTA and its membership
- Recommendation to trademark the new ACUTA logo for our protection

Ms. Van Horn thanked the Board and committee chairs for a great year. She highlighted her major accomplishments this year including the strategic plan, event task force, and new branding (including the new logo, mission statement, vision and tag line). The Board reviewed the strategic plan progress to make sure that they are in alignment with our target goals. The San Diego conference was a great success. It was the highest attended since the last five years.

Respectfully Submitted,

Riny Ledgerwood

**Riny Ledgerwood**
Secretary/Treasurer
San Diego State Univ.
*rledgerw@mail.sdsu.edu*

# Annual Dues Invoices Mailed May 1

Annual dues invoices mailed May 1. If you haven't already renewed your membership, please do that today.

In addition to the finest professional network available to higher education information communications technology professionals, benefits such as discounts on events, free webinars, access to important legislative and regulatory information, the quarterly Journal and monthly eNews, ACUTA offers volunteers leadership opportunities to help you develop new skills and advance your career.

Mail your check today or call ACUTA headquarters at 859/278-3338 for more information.

## Board of Directors 2013–14

# Welcome New Members

## Institutional Members

**University of San Francisco,** San Francisco, CA. T3 ............................................ www.usfca.edu
Leo Pereia, Directory,Network & Security Services (415/422-2275) lapereira@usfca.edu

## Corporate Affiliates

BRONZE MEMBER

**Level 3 Communications,** Mclean, VA...............................................................www.level3.com
Dayna Jackson, Marketing Mgr.; 571/730-6452 (dayna.jackson@level3.com)
Level 3 is one of only six Tier 1 Internet providers in the world. Our vision is to be the core of the networked world. Our mission is to combine innovative people, processes, and technologies to move information as efficiently as possible.

# Check It Out: Press Releases, Job Postings, RFIs/RFPs, & Corporate Webinars

The ACUTA website lets you communicate with other members—share some exciting news, fill a position, or find just the right vendor. Check the website for the latest postings frequently. Here are items that have been posted since our last *eNews*.

**PRESS RELEASES:** www.acuta.org/wcm/acuta/pressroom/pr.pdf
Send press releases to Amy Burton (aburton@acuta.org)
- Guardly Selects Seevid as Sales Partner to Expand Distribution in Western U.S.
- Guardly Integrated with PPM 2000 to Drive Incident Management Efficiencies 3
- Stephens Scown Solicitors Overrules Outdated Communications by Choosing ShoreTel UC Platform
- Golden State Warriors Score a Layup with ShoreTel UC Solution
- Apogee Partner Hails Rise of Outsourcing in Higher Education IT
- NEC Announces First UNIVERGE SV8500 UMG System Deployment at Wright State Univ.
- Omnilert's New "Scenario Manager" Simplifies Emergency Response with One Click
- ShoreTel Helps Banks Maximize ROI with UC Solutions
- CSI Solutions Group Showcases Wireless Solutions at ACUTA Annual Conference
- 911 Enable Announces 2013 Spring Webinar Series

**JOB POSTINGS:** www.acuta.org/jobs
Help your colleagues who are looking for work! To send job postings, go to www.acuta.org. Click on one of the jobs listed there and you will link to the jobs we have now and a link where you can post a job.

- IT Infrastructure Manager, University of Central Florida, Orlando, FL
- (1) Senior Information Tech. Manager; (2) Senior Systems Administrator: The University of Texas, Austin, TX (2 positions)
- Applications Systems Analyst Programmer, University of Central Florida, Orlando, FL
- Communications Distribution Designer, UC Santa Cruz, Santa Cruz, CA

**FREE WEBINARS** HOSTED BY ACUTA CORPORATE MEMBERS:
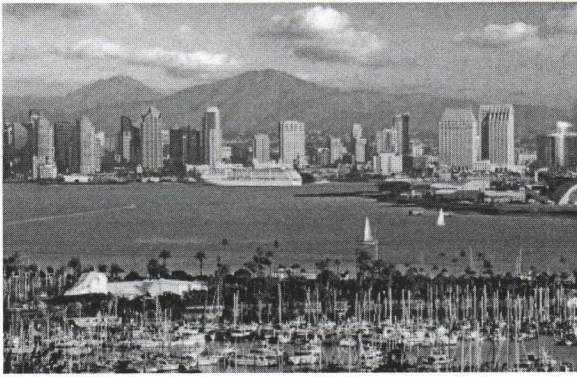www.acuta.org/corporatewebinars
Many free webinars are available through ACUTA Corporate Members. Check the website at www.acuta.org/corporatewebinars to see what is currently available. (Corporate members e-mail Amy Burton at aburton@acuta.org to get your free webinars listed.)

# Webinar: Funding Options for DAS & Small-Cell Solutions on Campus

Watch for an announcement about this event in May: The second installment of a
3-part series produced by the HetNet Forum (formerly the DAS Forum) and offered
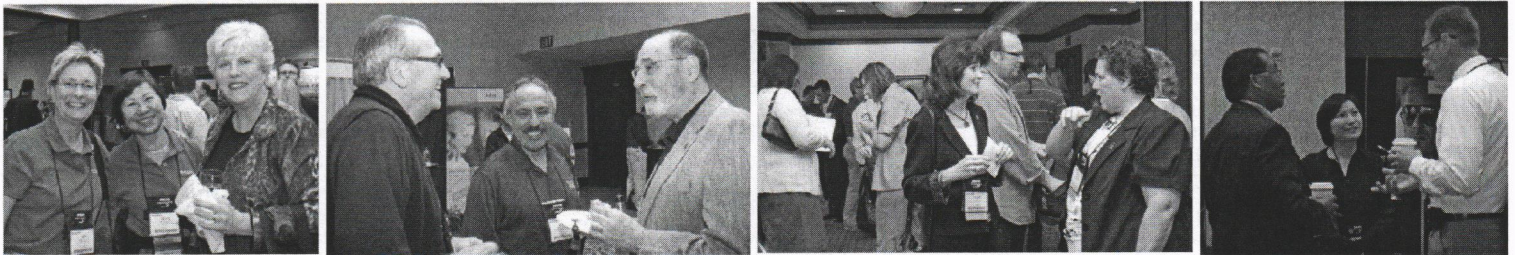
**FREE to ACUTA Members**

Watch your e-mail and the website (www.acuta.org)
for all the details as they become available.

# ACUTA ♥ San Diego

If you missed the Annual Conference, you can still benefit from the presentations. Eight sessions are videostreamed and available for viewing at your convenience. Get details on page 2 of this eNews.

## ACUTA events are all about networking!
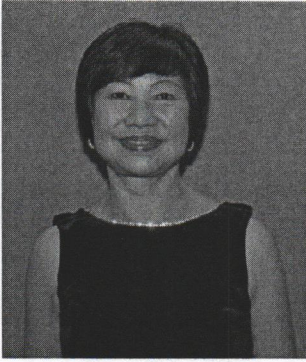


## Educational sessions are a good investment.



## Happy ACUTA Anniversary!



Those who celebrated membership anniversaries this year and stopped to have their picture made included (left to right): Buck Bayliff and Phillip Beidelman (both 25 years); Kay Reeves (20) and Diane McNamara (30); Scott George and Sue Workman (both 10 years); Jennifer Van Horn (15), Judy Tanzi (15), Riny Ledgerwood (25), Walt Magnussen (20), Joan Chapek (20), and Pam Fueschko (25); and in the final photo, reading clockwise from the bottom left, Helen Zheng Zhang, Laura Zoubek, Mary Horton, Michele Morrison, Bob Jones, Chris Norton, Vance Gerchak, Steve Vieira, Laura McCabe, Giselle Collins, and Jana McDonald, all 5 years.

# Excellence Deserves Recognition!



From left: **Riny Ledgerwood**, San Diego State University, received the Bill D. Morris Award. **Matt Arthur,** from Washington University in St. Louis, won the Ruth A. Michalecki Leadership Award. **Mona Brennan-Coles,** from Western University in Ontario, won the second annual Jeri Semer Volunteer Recognition Award.

Four schools were recognized in the competition for ACUTA's Institutional Excellence Award:
- Indiana University, represented by **Jennifer Van Horn, Sue Workman, Pete Bucklin,** and **Duane Schau** (at right)
- Washington University in St. Louis, represented by **Andrew Ortstadt** and **Matt Arthur** (below, left)
- Sewanee: The University of the South, represented by **Jeanne Jansenius** and **Geno Schlichting** (below, center)
- Abilene Christian University, represented by **Arthur Brant, Kay Reeves,** and **Kevin Roberts**

Also pictured here are ACUTA President **Jennifer Van Horn**, Immediate Past President **Joe Harrington**, and **Charles Flaherty** from Windstream, sponsor of the awards.
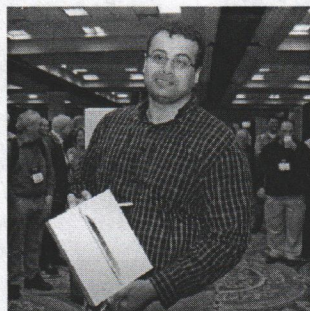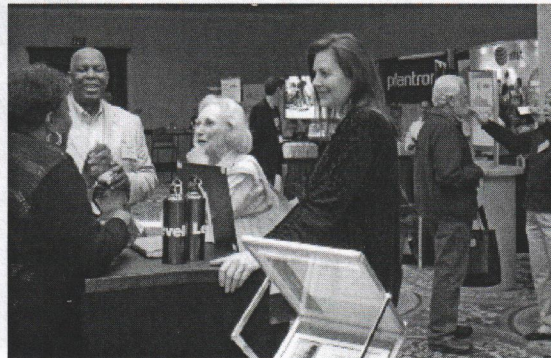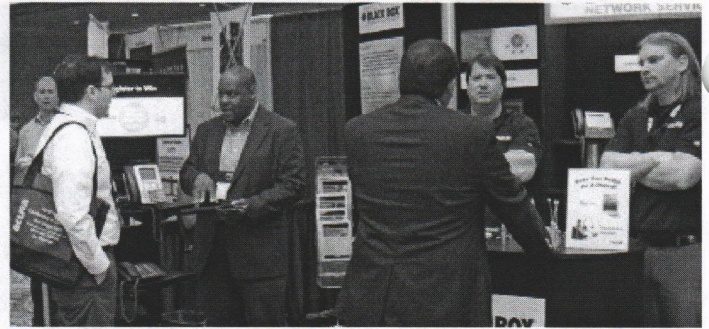




Incoming President **Ron Kovac** accepted the gavel plaque from outgoing President **Jennifer Van Horn**.



A record number of past ACUTA Presidents were present in San Diego. From left, **Matt Arthur, Walt Magnussen, Tony Mordosky, Tamara Closs, Tony Tanzi, Joe Harrington, Corinne Hoch, Jennifer Van Horn, Buck Bayliff, Jeanne Jansenius, Wally Czerniak,** and **Pat Todus**.
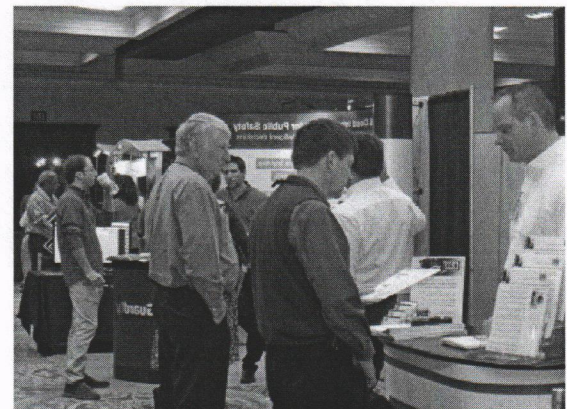
# Exhibit Hall: Source of Ideas and Solutions!

## Everyone's a Winner at ACUTA Conferences!

Everyone finds good ideas at the ACUTA Conference, but lots of attendees take home some wonderful prizes as well. We listed lots of winners each day in the Daily News we distributed in San Diego, but here are some that happened at the end of the event. Prize donors are shown in parentheses.
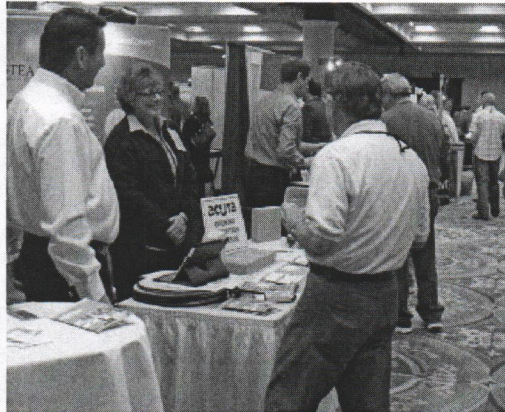
- **Shelly Fields**, Purdue University: Voyager Legend Headset (Plantronics); $100 MasterCard Gift Card (ATX Networks)
- **Pam Fueshko**, William Paterson University: Spracht Aura BluNote Portable Wireless Speaker System (MTR); $150 McCormick & Schmick's Gift Card (4TelecomHelp)
- **Darnell Walker, Jr.**, Univ. of Texas - Southwestern Med Ctr at Dallas: Kindle Paperwhite (Apogee); $100 Amazon Gift Card (NEC)
- **Christina Klam**, Institute for Advanced Study Suitcase(Fortinet); $100 Visa Gift Card (Stealth Concealment Solutions)
- **Christopher Waters**, Elon University: JAMBox (Crown Castle); MacBook Pro Messenger Bag (e-Cycle)
- **Otis Hager,** Adams State University: Samsung Galaxy Tab 2 (e2Campus by Omnilert); $50 Barnes & Noble Gift Card (Black Box Resale Services)
- **Diane McNamara**, Union College: LG Mach 4G LTE Phone (Sprint)
- **Gary Schlickeiser,** Reed College: LG Optimus G 4G LTE Phone (Sprint)
- **Mint Simagrai**, Univ. of Illinois at Chicago: One Complimentary Registration to the 2014 Annual Conference (ACUTA)
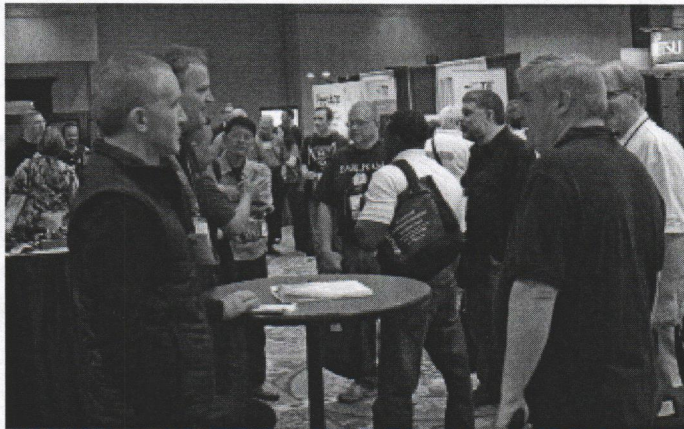
# Thanks to Exhibitors and Sponsors at the Annual Conference

Thanks to the companies listed on this page that exhibited and/or sponsored at our Annual Conference in Indianapolis.
As you have opportunity, please include them in your RFPs and thank them for their support of ACUTA.

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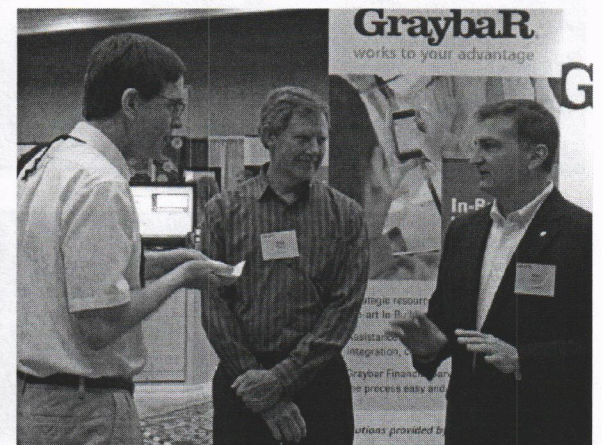PeerApp
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# Annual Banquet

Everyone enjoys fun and fellowship at the Annual Banquet. We see the official passing of the gavel to the new President, the announcement of the Bill D. Morris Award winner, a meal that's both delicious and beautifully presented, and lots of great music—dancing optional. It's a perfect opportunity to seal friendships and do some more one-to-one networking before you head back to campus!

*Banquet Reception Sponsor: ShoreTel*

*Banquet Sponsor: 4TelecomHelp*