#### University of Nebraska - Lincoln DigitalCommons@University of Nebraska - Lincoln

**ACUTA Newsletters** 

ACUTA: Association for College and University
Technology Advancement

3-2011

### ACUTA eNews March 2011 Vol. 40, No. 3

Follow this and additional works at: http://digitalcommons.unl.edu/acutanews

Part of the <u>Higher Education Commons</u>, and the <u>Operations Research</u>, <u>Systems Engineering and Industrial Engineering Commons</u>

"ACUTA eNews March 2011 Vol. 40, No. 3" (2011). ACUTA Newsletters. 38. http://digitalcommons.unl.edu/acutanews/38

This Article is brought to you for free and open access by the ACUTA: Association for College and University Technology Advancement at DigitalCommons@University of Nebraska - Lincoln. It has been accepted for inclusion in ACUTA Newsletters by an authorized administrator of DigitalCommons@University of Nebraska - Lincoln.



The Association for Information Communications Technology Professionals in Higher Education

# AJEMS

March 2011

Vol. 40, No.3

Supporting higher education information communications technology professionals in contributing to the achievement of the strategic mission of their institutions



#### Meet the Board for 2011-12

Once again ACUTA welcomes its new Board of Directors, who will assume their roles at the end of the Annual Conference, April 6.

Current President Matt Arthur, Washington University in St. Louis, will assume his new position as Immediate Past President. President-elect Joe Harrington, Boston College, will step into the role of President for 2011-12. The new President-elect is Jennifer Van Horn, Indiana University. Riny Ledgerwood, San Diego State University, will step back into the position of Secretary/Treasurer.

Newly elected Directors-at-Large are Randy Hayes, University of Northern Iowa, and Mark Reynolds, University of New Mexico. Walt Magnussen, Texas A&M, and Matt Fuoco, University of Kansas Medical Center, continue the second year of their terms as Directors-at-Large. Mike Palladino will enter his second term as the appointed Director-at-Large.

Congratulations to all those who were elected, and thank you to all who sought an opportunity to serve. Serving the association requires commitment and dedication, and is especially commendable at this time as most campuses are still clearly focused on their bottom line. ACUTA's volunteer Board is a very active Board with a vital role to play in the success of the organization.



40th Annual ACUTA Conference & Exhibition • April 3-6, 2011 • Orlando, Florida

Congratulations to Odalys Diaz of Florida International University
Winner of a Free Hotel Stay at the Hilton Bonnet Creek!

Register today! www.acuta.org/sc11

#### Thanks to the sponsor of the March eNews

### NextG Networks

Find out why many of America's top universities use NextG to help improve the performance of cellular networks on their campus.

Visit us at nextgnetworks.net

#### In This Issue

- 1 Meet the Board for 2011-12
- 3 Free Webinars Coming Soon to ACUTA
- 3 Learn More about UC, Voice Trends, the Cloud, and More from Your Desktop
- 4 From ACUTA Headquarters: Member Years of Service ................................Jeri A. Semer, CAE, Executive Dir.
- 5 Board Report ...... George Denbow, Univ. of Texas, Austin
- 6 IT's Funny!
- 7 ACUTA 2011 Event Calendar
- 8 Welcome New Members
- 8 Check It Out: Press Releases...Job Postings...RFIs/RFPs...Special Deals!...Corporate Webinars



Kevin Tanzillo Dux PR kevin@duxpr.com

# Take Two Tablets and Call Me in the Morning

One of the major challenges that campuses and other enterprises will soon face—if not this year, then certainly by 2012—is how to deal with tablets, the newest wave of "devices" that combine pretty much all the important features of a smartphone and e-readers with computing power and a work-friendly interface.

Integrating these devices into the network, in light of security concerns, wireless network capacity, disparate operating systems, and other issues, is going to become essential. It used to be that business use and applications drove consumer use (fax and e-mail as prime examples), but now things are moving in the opposite direction. And consumers are definitely enthused about tablets.

While some tablet makers are targeting enterprises, recognizing and addressing the above-mentioned concerns, many are focused on the consumer, who will eventually expect to be able to bring the tablet to your campus anyway and use it as a hybrid work and personal device.

Perhaps you run your campus network with an iron hand, where no one connects anything except approved devices, adhering to all the appropriate rules and procedures. We suspect that you don't, however, and that you have to make certain accommodations. Life is usually like that.

If you haven't had to deal with this yet, you will before long, as we said earlier. Preparation is essential. As Forrester Research analyst Ted Schadler, who blogs about "content and collaboration," explained, you would be well advised to "build flexibility into your device security and management platform, application development strategy, carrier selection, reimbursement practices, and dual-use or employee-provisioned policies."

To establish what kind of flexibility you will need, one approach is to aggressively do your homework when it comes to the tablets on the market. Learn all you can about them, perhaps test them, and find out what kinds of challenges—or even opportunities, if you want to look on the bright side—they represent for you and the network.

On a personal note, about a year ago, Pat Scott of ACUTA and I discussed pulling the plug on Tech Talk, since I have been writing this since the fall of 2002. I did the math and told her I'd keep going until I had reached Column #100, since I like round numbers almost as much as I like catchy acronyms. This is the hundredth Tech Talk, so it's time to hang up the keyboard.

Before I go, let me say that I have been affiliated in one way or another with ACUTA since 1988, and I have the greatest respect for the organization and the people in it. You have a tremendously challenging job making sure that information and communications keep flowing, and I am always impressed at how good a job you do. I only hope that over the course of 100 columns I have been able to at least occasionally enlighten you, inform you, and make you smile.

EDITOR'S NOTE: For everyone who has read, enjoyed, and benefitted from Kevin's column lo these many years, you surely share my respect and appreciation for all the time and energy he has devoted to this project. When the idea was first conceived—a request from the ACUTA Board to bring information about what was on the bleeding edge of technology—Kevin was the first person who came to my mind. He is obviously a terrific writer, does his research well, punctuates his work with humor as well as humility, and, frankly, is one of the nicest guys I've ever worked with. My personal hat, as well as my ACUTA hat, is off to him, and I look forward to working with Kevin and his wife Kristine at Dux PR on other projects in the future.

# Free Webinars Coming Soon to ACUTA!

Recognizing that so much more of our daily interaction, from simple meetings to more advanced continuing education, is happening online, ACUTA in 2011 is moving to leverage that trend. We are enhancing our online capabilities to make it easier for you to learn, network, and better serve your institution through your membership.

The most immediate example is a major change to our ongoing webinar series that will include four free webinars each year as part of your annual membership. Beginning this fall, we will offer these webinars to any and all appropriate personnel at your school, expanding the educational opportunities and providing even greater value for your membership investment.

The goal of ACUTA has always been to maximize the sharing of information to every-one's benefit. We understand that ACUTA members face time and budget challenges that make it difficult to travel to in-person events. By leveraging online resources, from webinars to the online ACUTA Community, the online Membership Directory, this newsletter, and more, we can put more information and networking opportunities literally right at your fingertips.

These efforts are all designed to provide the most timely, solid, and actionable information to help you solve problems, better deliver services to your school, and advance your own career. These are the same goals ACUTA has had since its inception.

As far as the free webinars are concerned, we are still developing the subject matter for them and invite your input regarding topics and approach. We want to offer content that will mean the most to you and the people you work with. Please send your suggestions and thoughts to Donna Hall at dhall@acuta.org.

For more than four decades, ACUTA has delivered an exceptional value to members. As the only association dedicated to information communications technology professionals in higher education, we understand your challenges and opportunities. In our move to serve you better online, we will continue to offer an unparalleled mix of targeted programming, content, and events designed to provide opportunities for networking, learning, and professional development.

Learn More about UC, Voice Trends, the Cloud, and More from Your Desktop

Eight sessions from the Winter Seminar were recorded and are available from the ACUTA e-Store. If you missed this event or if you just want the opportunity to review the information in the comfort of your own office, we have made the CD/DVD available for purchase.

#### Sessions include:

- · The Next Access Network Revolution
- Regulatory & Other Issues Affecting DAS & Signal Boosters
- · The Communications Environment: Having a Plan Really Works
- · Shaping Higher Education's Cloud Future
- Implementing Unified Communications at Marquette
- · Deploying Wireless in a Highly-Distributed University Campus
- · Where is the Telephone Industry Headed?
- · A Deep Technical Dive into Penn's Open Source VoIP Project

The CD/DVD comes in a high-quality Windows Media video format that can play on your laptop or desktop computer. The cost is \$189/members or \$219/nonmembers. Benefits include:

- More than 8 hours of high-quality video and audio on a single CD/DVD disc
- · Handouts of several sessions included on same disc in Adobe Acrobat PDF format
- · No Internet connection required for viewing video
- · Portable and archivable for long-term viewing and review
- · Can be copied to any portable device that accepts Windows Media video files

#### From ACUTA Headquarters



Jeri Semer, CAE ACUTA Executive Director jsemer@acuta.org

### Members Celebrate ACUTA Anniversaries

ACUTA is pleased to recognize the following individuals who have been designated as ACUTA representatives from their institution or company for a number of years. We congratulate you, and we appreciate your contribution to ACUTA.

If you expect to see your name on this list and do not, please contact Michele West at mwest@acuta.org.

If you are attending this year's Annual Conference in Orlando, please be sure to come to the front of the room at the end of Tuesday's general session to have your picture taken. Anniversary pins are placed in portfolios for those in attendance at the Conference and are mailed to those who cannot attend.

35 Years \_\_\_\_\_\_ Michael Grunder, Vantage Tech. Consulting Group L. Steve Harward, UNC, Chapel Hill

25 Years

Steven L. Ellis, Univ. of Notre Dame
Gary English, Purdue Univ.
David R. Krabill, Central Michigan Univ.
Christine Mulvey, Marist College
Kathy Wachowiak, Univ. of Wisc., Stevens Point

20 Years

Sandy Collier, Shepherd Univ.
Diane Della-Pietra, Univ. of Miami
George W. Ellis, Univ. of South Florida
Melvin Fong, Univ. of the Pacific
Danny Gmeiner, The Claremont Colleges
William Gruszka, Georgia State Univ.
Floretha J. Johnson, St. Charles Comm. College
Steve Olsen, Taylor Univ.
Steve Patton, Univ. of Texas at Dallas

15 Years Mike Abney, Univ. of Tenn. at Martin Emily Anselmi, Penn State Keith Ashton, Univ. of Auckland Nancy L. Austin, Univ. of Southern Maine Richard Benson, RCDD, Univ. of Idaho - ITS Mary J. Blair, Univ. of Michigan Jerry Bryan, Pellissippi State Technical Comm. College William L. Buchanan, Bethel Univ., Minnesota Dr. Robert E. Cape, Ph.D., College of Charleston Courtney Carpenter, College of William and Mary Steve Chor, Northwest Missouri State Univ. Scott Claverie, Cal. State Univ., Chico Timothy Cottom, Indiana State Univ. Susan Crochet, Louisiana State Univ and A&M College Mary Anne Czyz, Towson Univ. Seamus Doran, Ramapo College of New Jersey John Dubach, Univ. of Massachusetts - Amherst Ellen D. Duncan, College of Charleston Joseph Dyson, Wells College John R. Farrell, Jr., Union Co. College Felecia J. Flack, Northern Michigan Univ. Keith Franger, Texas A&M Univ.-Corpus Christi Shara L. Gorman, Univ. of Tenn. at Knoxville Doug Hartline, Univ. of Cal., Santa Cruz Brenda Helminen, Michigan Technological Univ. Stephen Herrold, Susquehanna Univ. Catherine Isenberg, Univ. of Wisconsin - Madison Dr. Andrew C. Lawlor, Edinboro Univ. of Penn. David E. Lewis, Univ. of Rochester Jason D. Mader, Marietta College Rebecca Markland, Indiana Univ - Purdue Univ at Indianapolis

Robert A. Mays, Villanova Univ.
Richard McCreedy, Wayne State Univ.
Patrick D. Miller, Alliant International Univ.
Amy S. Moore, Morehead State Univ.
Joseph Petragnani, Saint Joseph's Univ.
John S. Rankin, Wichita State Univ.
Neil S. Sachnoff, Middlesex Co. College
Melanie Scarpa, Fairleigh Dickinson Univ.
Glenn Schneider, Samford Univ.
Carole S. Sedlock, Univ. of Toledo
Tammy Stockton, Univ. of Washington
Neal Sturm, Fairleigh Dickinson Univ.
Cherie Wheatley, Univ. of the Virgin Islands
Elizabeth J. Williams, Keene State College
Daniel Wilson, Binghamton Univ.

Catherine Albertson, Johnson & Wales Univ.
Marlene Alley, Marshall Univ.
Nancy Alpert, Phillips Academy Andover
Charles Bell, Univ. of West Florida
Donna Blankenship, Sinclair Comm. College
Eric E. Breese, DePaul Univ.
Mona Brennan-Coles, PMP, The Univ. of Western Ontario
David Carr, Northwestern Univ.
Manny Correia, Comm. College of Rhode Island
Dena Culbertson, Compco, a PAETEC Company
Paul Davis, Stephen F. Austin State Univ.
Paul Dupree, Asbury Univ.

Kerri Filippini, Bridgewater State College Blake France, Univ. of Nebraska - Lincoln Steven Fulkerson, Eastern Kentucky Univ. Laurie Gamble, MBA, Harvard Univ. Richard Hach, Virginia Tech Charles Harden, Michigan State Univ. Reg Harnish, TAG Solutions Larry Hassel, Baldwin-Wallace College Deborah Hazzard-Bowers, Univ. of Southern Cal. Lynnette Hitchcock, Hartwick College Tom Holt, Pittsburg State Univ. Janet Hutton, Princeton Univ. Roy Ippolito, St. John's Univ. James Johnston, Univ. of Southern Cal. Debbie Jones, The Univ. of Western Ontario Mike Jones, Louisiana State Univ HSC Shreveport Russell Kaurloto, Univ. of Southern Cal. Kenneth M. Kennett, Gannon Univ. Thomas Killian, Buffalo State College Stephanie King, Eastern Kentucky Univ. Theresa Kopish, Univ. of Wisconsin, Madison Sue Korzinek, Grand Valley State Univ. Carleen Lefebvre, Univ. of Rhode Island Luis Leon, Univ. of Tenn. at Chattanooga Patricia Lescarbeau, Bennington College Rose Lyons, Cal. State Univ., Stanislaus John Masciantonio, Univ. of the Sciences in Philadelphia David Matthews-Morgan, Univ. of Georgia Karen Mattis, NetworkCom Consulting, Inc. Richard May, Jr., Univ. of Nebraska at Omaha Scott McCollum, Sinclair Comm. College Kim McHugh, Siena College Jim Monroe, Towson Univ. Kenneth A. Moore, Sinclair Comm. College Tricia Moreland, Univ. of Tulsa James C. Palen, SUNY at New Paltz Judy Pearson, Univ. of Nebraska - Lincoln Donna Pogroszewski, Monroe Comm. College Greg Porter, Cal. State Univ., Sacramento John Press, Slippery Rock Univ. Gail Racelis, Code Blue Corp. Edwin Reid, Middlesex County College Nancy J. Revak, Univ. of Wisconsin - Eau Claire Andy Riblet, Univ. of Cal., Santa Cruz Stephen Rivers, Harvard Univ. Stacy Roland, Verizon Patricia G. Rollins, Gettysburg College Denise Schafer, Central Michigan Univ. Stan Schleifer, Univ. of Nebraska at Omaha Gary Schlickeiser, Reed College Walter Scott, Duquesne Univ. Marie Shero, SUNY College at Geneseo Michael L. Smith, Florida A and M Univ. Jim Spriggle, Austin Peay State Univ. Rita St. George, Univ. of Vermont & State Ag. College Andy Taylor, Univ. of Nebraska at Omaha Michael Thompson, Elon Univ. Daniel Tonelli, Babson College Robert Trusheim, Hofstra Univ. Lee Vande Voort, Central College Edward Veldin, Univ. of Cal. San Diego Medical Ctr Marty VonDoloski, Central Michigan University Jinx Walton, University of Pittsburgh Rita Wempen, Millikin University Patricia West, Bitek International Inc. Edgar Williams, Oklahoma State University Jill Zeller, Wayne State University Ross Zimmerman, Pima Co. Comm. College Dist.

5 Years \_

Connie Allison, Liberty Univ. Bobbi Almirola, Univ. of South Florida Brian Arcand, Mesa State College Frank Archambeault, Dartmouth College David Armstrong, Colorado College Rob Ayres, Sprint David Bachand, Eastern Connecticut State Univ. Alan Banks, Jr., Berklee College of Music John Beaty, Irvine Valley College avid Bell, Otterbein College viarsha Benson, Univ. of Idaho - ITS Kenneth Blackney, Drexel Univ. Mark Bowman, Univ. of Pittsburgh Rick Branham, Univ. of Alabama Nancy Bright, The Citadel Jim Brown, Qwest Communications Robert Bruner, Eastern Kentucky Univ. Jon Buck, Univ. of No. Colorado Robert Campbell, CUNY Graduate Center Michael Chahino, Elgin Comm. College Marc Cloutier, North Carolina State Univ. Robert Cook, AT&T Carol Craig, Univ. of Southern Cal. Alan Crosswell, Columbia Univ. Victoria Cruz, Univ. of Texas at San Antonio Scott De Long, Public Telephone Marjorie Dickey, Qwest Communications Susan Diegelman, AT&T Greg Diment, Kalamazoo College Frankie Dinneen, Univ. of New Hampshire Lynn Dorendorf, Eastern Michigan Univ. Michael Flood, Sprint Daryl Ford, Univ. of Massachusetts Boston Campus David Fowler, Univ. of Evansville Richard Gaughran, Stetson Univ. Teri Goodwin, AT&T Joseph Graig-Tiso, SUNY College at Oneonta John Granger, Mapcom Systems Douglas Green, Telecom Reseller Rich Greenfield, Univ. of Alaska Fairbanks Sarah Grudzinski, Northwestern College off Guiler, Capital Univ. Donald Haingray, Houghton College Lital Hamtsany Felsenstein, Allot Communications Doris Handy, Salisbury Univ. Marilyn Hay, Univ. of British Columbia

Angie Held, Kirkwood Comm. College Olivia Hersey, Tompkins - Cortland Comm. College Jason Holden, Univ. of Tenn. Health Science Center Danielle Holley, Drexel Univ. Tran Hong, Irvine Valley College Nelson Horridge, Univ. of Tex. Health Sci. Ctr at Houston Kathy Innvar, Avaya, Inc. Rocky Jenkins, Eastern Michigan Univ. Janet Jones, Univ. of Illinois at Urbana - Champaign Steve Jordan, Bradford Networks Audrey Joubert, Drew Univ. Mark Katsouros, Univ. of Iowa David S. Kim, Central Piedmont Comm. College Christina Klam, Institute for Advanced Study Allison Knowlton, Weber State Univ. George Kohrman, Western Michigan Univ. Nick Korotenko, Irvine Valley College Thomas Krouse, Mesa State College Richard D. Kruempel, St. John's College Kathy Lang, Marquette Univ. Carl Langford, Wilfrid Laurier Univ. Rodney S. Law, II, PWR, LLC David Lien, Univ. of Idaho - ITS Wendi Lisso, Apogee Matthew Liston, CUNY Graduate Center Dennis Luttrell, Qwest Communications Bruce Maas, Univ. of Wisconsin - Milwaukee Al Macaluso, Qwest Communications Bob MacDonald, Univ. of British Columbia Naila Ann Machado, Univ. of Penn. Thomas F. Maguire, Verizon Gregory Malone, Portland Comm. College Omar Maratouk, Infinite Conferencing James Marble, Auburn Univ. Lorrie Marsh, Humboldt State Univ. Etienne Martin, Columbus State Comm. College John McManus, William Rainey Harper College Lorraine McMillin, No. Kentucky Univ. John Miller, Univ. of Minnesota David Monchusie, Park Univ. Sharon Montgomery, Qwest Communications DeAnna Moore, Baylor College of Medicine

Josh Moscov, PAETEC Regan Myers, William Rainey Harper College Mike Ockwig, Univ. of Southern Cal. Rick Olivieri, HP Networking Ken Olsen, TVC Communications Brad O'Meara, Univ. of Iowa Carol Oughton, Bucks County Comm. College Richard Overholt, Univ. of Toledo Ron Parker, Brazosport College Mark Pendleton, NEC Corp. of America Brett Perez, AT&T Bowen Phelps, Jr., Qwest Communications Ron Potts, Univ. of Cal., Riverside Howard J. Ramagli, Ph.D., Lynchburg College Tony Reyna, Univ. of St. Thomas Ken Richmond, Dixie State College of Utah Michael G. Roberts, Mount Vernon Nazarene Univ. Ryan Rose, Univ. of No. Colorado Elizabeth Scheid, Univ. of Illinois at Urbana - Champaign Virginia Schorle, Saint Louis Comm. College Ctr Mike Sery, Waukesha County Technical College Scott Sides, Central Piedmont Comm. College Mary Simmons, Marquette Univ. Dana Slatton, Arkansas State Univ. Michael Smith, Qwest Communications Fave Snowden, Univ. of the Pacific James Soule, Univ. of Massachusetts Boston Campus Mike Stepan, Qwest Communications Kathleen A. Sullivan, San Diego State Univ. James C. Tiggett, III, Ursinus College Maria Torillo, British Columbia Institute of Technology Hollie Towey, Saint George's School Jamie Voyles, Univ. of Illinois at Springfield Christopher C. Waters, Elon Univ. James D. Webb, West Texas A&M Univ. Judy Werner, AVST Bob West, Earthlink Business Carl Whitman, Cal. State Univ., Stanislaus Nancy Williams, Rensselaer Polytechnic Institute Bryan Wilson, Univ. of Texas at San Antonio Nadine Wingfield, Virginia Commonwealth Univ. John Wood, Central Wyoming College Wendy Woodward, Northwestern Univ.

#### Board Report December

Cynthia Haywood, Univ. of Utah

George Denbow
Univ. of Texas, Austin
ACUTA Secretary/Treasurer
george.denbow@mccombs.
utexas.edu

The Board met via conference call on February 2, 2011 and approved the following items.

Monthly Committee Minutes and Reports

Thomas P. Morrison, Montana State Univ.

- · Committee Appointments
  - o Mentoring/Career Development Subcommittee: Simeon Ananou, Slippery Rock Univ.
  - o Corporate Liaison Committee Chair: Chad Schumacher, PosTrack Technologies
- · Monthly Collaboration Report
- Membership Recruitment Report
- · Report of FCC Activities: Walt Magnussen
- 11/30/10 Financial Statements
- CLC Request to Waive Annual Conference Registration Fee for User Group Coordinator
- Program Content Committee meeting to be held on Sunday at the Annual Conference.

The Board also confirmed that the dues increase will take effect May 1, 2011.

Respectfully submitted,

George Denbow ACUTA Secretary/Treasurer From the Young Professionals Subcommittee:

New to ICT or Not, ACUTA Members Are All Busy! ACUTA's Young Professionals Subcommittee recently polled a sampling of members to determine how those who had been in the field of information communications technology in higher education for more than 10 years might differ from those who were newer to the profession on some key issues.

In our sample, our more experienced respondents had been in our field for anywhere from 11 to 32 years, most of them 20 years or more. Our other group typically had 5 to 7 years in ICT.

When asked to identify their biggest challenge on the job, several of the more experienced group responded that keeping up with technology and its impact on the organization was an ongoing challenge. As one respondent put it, "Devices, user preferences, and needs are evolving much quicker these days. Wireless used to be the auxiliary network, now it is preferred... Internet bandwidth needs triple every two years... Cell phones have evolved into full-functioning computer data devices...the biggest challenge is anticipating where this all leads us three to five years from now."

Other issues they faced included rates and funding, alternatives such as Skype and Magic Jack, staffing and HR issues, and customer service. A number of the more experienced group also indicated that finding time for professional development was something of a challenge.

Among those who had not been in ICT for as long, no single issue of concern stood above all the others. This group cited funding for IT services, organizational and communication issues, and time management as chief concerns.

We asked what was *currently* on their plates, and we got a variety of replies from both groups. The more experienced cited: phone rate restructuring, customer service/support, VoIP, DAS, strategic planning, emergencies during bad weather, HR/personnel is-

#### IT's Funny!

"I never noticed that before ... no wonder we're always buried in paperwork."

Thanks to Cartoon Resource for allowing us to share their cartoons with you. If you like them, let me know (pscott@acuta.org). If you have a use for cartoons yourself, let them know at licensing@cartoonresource.com.

sues, implementing new applications, wireless, and leadership training. Those with less experience were facing budget issues, VoIP, provisioning new construction, strategic planning, troubleshooting, and "working out the kinks of implementing a new system."

When asked about professional development, in-person methods were clearly rated the most effective learning strategy for both groups. A few indicated virtual/online programs complete with demonstrations could be effective. As one person put it, "The best way for me is in-person, but I'm going to have to get used to virtual/online."

The small sampling we conducted doesn't prove that being in ICT in higher ed for a long time changes the issues that are important to us, but it does give us some insight into how busy ACUTA members really are. Seems like a good indication that the need for well-qualified professionals isn't going away, and that's a good sign in our current economy!

#### Info Links

Randy Hayes Univ. of Northern Iowa randal.hayes@uni.edu Frequently, vendors, associations, governmental bodies, and others provide white papers and other informational documents which are announced through a variety of media sources. While some admittedly have a certain slant or opinion, others are quite objective; however, they often contain valuable information. Below are links to selected documents.

- Pew Internet Technology Profile of Americans with Disabilities: http://www.pewinternet.org/~/media//Files/Reports/2011/PIP\_Disability.pdf
- NTCA USF Contribution/Distribution—Fiction & Facts: https://prodnet.www.neca.org/publicationsdocs/wwpdf/12411ntca.pdf
- Akamai Quarterly State of the Internet Report: http://www.akamai.com/stateoftheinternet/
- Europa eHealth in the European Union: http://europa.eu/rapid/pressReleasesAction.do?reference=SPEECH/11/ 43&format=HTML&aged=0&language=EN&guiLanguage=nl
- NECA & Others Implementing Connect America Fund (CAF): https://prodnet.www.neca.org/publicationsdocs/wwpdf/12711neca.pdf
- Paetec Self Help and Intercarrier Compensation Reform: https://prodnet.www.neca.org/publicationsdocs/wwpdf/12711paetec.pdf
- Lincoln Institute -- Payments in Lieu of Taxes (PILOT): http://www.lincolninst.edu/pubs/1853\_Payments-in-Lieu-of-Taxes
- TrustWave 2011 Global Security Report: https://www.trustwave.com/GSR
- NIST Security Guide to Full Virtualization Technologies: http://csrc.nist.gov/publications/nistpubs/800-125/SP800-125-final.pdf
- Free Conference Call Traffic Pumping/Access Stimulation: http://fjallfoss.fcc.gov/ecfs/document/view?id=7021027405
- OECD Geomagnetic Storms & Communications: http://www.oecd.org/dataoecd/57/25/46891645.pdf
- OECD Reducing Systemic Cybersecurity Risks: http://www.oecd.org/dataoecd/57/25/46891645.pdf
- CSIS Cybersecurity for the 44th Presidency: Cybersecurity Two Years Later (January 2011): http://csis.org/files/publication/110128\_Lewis\_CybersecurityTwoYearsLater\_Web.pdf
- Securing Cyberspace for the 44th Presidency (Initial Document 2008): http://csis.org/files/media/csis/pubs/081208\_securingcyberspace\_44.pdf
- GSMA -SMS Spam/Mobile Messaging Attacks Report: Overview of GSMA Spam Reporting Service: http://www.gsmworld.com/documents/srs\_overview.pdf
- SMS Spam/Mobile Messaging Attacks Introduction, Trends, Examples http://www.gsmworld.com/documents/srs\_attacks\_threats.PDF
- EDI ISPs-Slide From Self-Regulation to Corporate Censorship: http://www.edri.org/files/EDRI\_selfreg\_final\_20110124.pdf
- Pew Latinos and Digital Technology, 2010: http://pewhispanic.org/files/reports/134.pdf
- U.S. Commerce Contraband Cellphones in Prison: http://www.ntia.doc.gov//reports/2010/ContrabandCellPhoneReport\_December2010.pdf
- NMRC Subsidized Cellphones Can Assist the Poor: https://prodnet.www.neca.org/publicationsdocs/wwpdf/21011lifeline.pdf
- NTIA/FCC National Broadband Map: http://www.broadbandmap.gov/
- NTIA Digital Nation Report: http://www.ntia.doc.gov/reports/2011/NTIA\_Internet\_Use\_Report\_February\_2011.pdf

#### ACUTA 2011 Event Calendar

Annual Conference April 3-6 Orlando, FL Hilton Bonnet Creek

www.acuta.org/sc11

Summer Seminar
July 17-20
Baltimore, MD
Hyatt Regency
1. To Eternity & Beyond—
Emerging ICT Technologies
2. Funding ICT Services—
No Free Lunch

Fall Seminar
October 9-12
Boston, MA
Boston Park Plaza
1. Emergency Communications
Management

2. Supporting Users Communicating on the Move

Winter Seminar January 22-25 Palm Springs, CA Renaissance Esmeralda Topics TBA

#### Board of Directors 2010-11

#### **BOARD OF DIRECTORS**

#### COMMITTEE CHAIRS

Ambassadors Task ForceCarmine Piscopo, Providence College
Corporate Liaison Sharon Moore, Smith College
Environmental Scanning Sam Levy, Univ. of St. Thomas
Higher Ed Advisory PanelPat Todus, Northwestern Univ.
Leg./RegWendell Barbour, Longwood Univ.
Membership Exp Jennifer Van Horn, Indiana Univ.,
Bloomington
Program/Content Ric Simmons, Louisiana State Univ.
Publications/MediaJeanne Jansenius, Sewanee,

The Univ. of the South

#### SUBCOMMITTEE CHAIRS

Journal/eNews	Janice Bundy, UCLA
Mentoring/Career Dev Carolyn	Lightfoot, Lee College
Online Learning & Communities	Mark Reynolds,
	Univ. of New Mexico
Publications Development	Buck Bayliff, PCR
Social Networking, New Media & Web R	Resources
Adrienne	e Geralds, Rutgers Univ.
Young Professionals Jana McD	onald, Texas A&M Univ.

#### STAFF

Executive Director	Jeri A. Semer, CAE
Accounting & Admin. Asst	Joanie Profitt
Communications Manager	Pat Scott
Information Technology Manager	Aaron Fuehrer
Manager, Finance & Administration	Tom Campbell
Manager, Professional Development	Donna Hall
Manager, Membership Mktg./Corp. Relatio	ns Amy Burton
Manager, Membership Services	Michele West
Meetings Manager	Lisa Thornton, CMP

The opinions expressed in this publication are those of the writers and are not necessarily the opinions of their institution or company. ACUTA as an association does not express an opinion or endorse products or services. ACUTA eNews is published electronically 12 times per year by ACUTA, The Association for Information Communications Technology Professionals in Higher Education, a nonprofit association. Send material for ACUTA eNews to Pat Scott, ACUTA, 152 W. Zandale Dr., Ste. 200, Lexington, KY 40503-2486; ph. 859/278-3338; fax 859/278-3268; e-mail pscott@acuta.org. Copyright ©2011 ACUTA

#### Welcome New Members

#### Institutional Members

Empire State College, Saratoga Springs, NY. T4
Dave O'Neill, Vice Pres. for Integrated Tech. (518/587-2100)........david.o'neill@esc.edu

#### **Corporate Affiliate Members**

COPPER MEMBERS

We sell and support AVST voicemail systems and develop IVR applications on the same Callxpress product. We also sell and support Interactive Intelligence products (VoIP PBX).

Common Voices, a communications software and professional services company, develops voice, video, & enhanced services applications for next-generation VoIP, wireless & wireline carriers to solve customer service challenges and generate new sources of revenue.

## Check It Out: Press Releases, Job Postings, RFIs/RFPs, Special Deals, and Corporate Webinars

The ACUTA website is a useful tool for communicating with other members, whether you've got some exciting news to share, a position to fill, or a project for which you need a vendor. Check the website for the latest postings frequently. Here are items that have been posted since our last eNews.

#### PRESS RELEASES

- 911 ETC Announces New Partnerships with Avaya Platinum Dealers Quagga and XETA Technologies
- · Blackboard Wins Top Honor in Prepaid Card Awards
- Oberon, Inc. Announces New Wall Bracket Mount for Wireless Access Points
- AT&T Learning Studio Opens at Abilene Christian University
- Talk-A-Phone Introduces a New Communications Module for Mass Notification Systems
- Hospital Wireless Installations Must Consider Disease Control: Oberon, Inc. Enclosures Prevent Intrusion into Air-Handling Space
- Optelian Partners with Bharat Electronics Ltd. of India
- Optelian Announces New Carrier-Class Ethernet Aggregation Card with OTN Transport Capability
- OETC Partners with e2Campus for Emergency Notification

#### JOB POSTINGS

Help your colleagues who are looking for work! To send job postings, go to www.acuta.org. Click on one of the jobs listed there and you will link to the jobs we have now and a link where you can post a job.

• Senior Web Programmer/Analyst, Ashland University, Ashland, OH.

#### RFIs/RFPs

No new RFPs have been posted this month. Submit yours today!

#### SPECIAL DEALS!

Watch the website for more new Special Deals!

HP Networking Cisco Trade-In Promotion

#### FREE WEBINARS HOSTED BY ACUTA CORPORATE MEMBERS

Many free webinars are available through ACUTA Corporate Members. Check the website at www.acuta.org/corporatewebinars to see what is currently available. (Corporate members e-mail Amy Burton at aburton@acuta.org to get your free webinars listed.)