9-2011

ACUTA eNews September 2011, Vol 40, No. 9

eNEWS

The Daily Grind: What's on Your Desk Today?

Hurricane Irene Takes Top Priority for Some

For this issue, we asked a few of our schools on the east coast if they suffered much at the hands of Irene. We received mixed reactions.

Some campuses changed the move-in schedule for students about to start the fall semester. At College of the Holy Cross in Worcester, MA, returning students were told to wait until Monday. Incoming freshmen had moved in Saturday and were under "shelter in place" instructions on Sunday morning. Harvard College opened its dormitories Thursday, two days early, to help students avoid storm-related delay, but only minor damage was reported.

Diane R. McNamara, Union College, Schenectady, NY: Our school survived with only some flooding in basements. The power did fluctuate on and off, but considering we are right on the Mohawk River, we lucked out. Right down the street an entire neighborhood on the river front (houses on the historic register) went underwater, all bridges across the river were closed, roads to Vermont closed. New York State Thruway closed. Creeks were overflowing. Dams ready to burst. Many people evacuated, many trees down, 100,000 without power. Considering it was "just a tropical storm," it did tons of damage. We are not in session yet, but schools in the area delayed opening (community colleges, RPI, etc.).

Jeanne Kellogg, Colgate Univ., Hamilton, NY: I am happy to report that we escaped Irene's wrath. We had a very dark, windy, and rainy day—but that is normal for us!

Bill Ballard, University of Vermont, Burlington, VT: In comparison to southern Vermont, we fared very well. It was opening weekend, and we were already stressed. Thanks to help from our Telecommunications and Network Services team, our Emergency Operation's Center was fully functional throughout the storm. We experienced no power outages or tree damage on campus, although the local city did see trees fall and sporadic power outages. We had water infiltration issues (primarily around windows, doors and through roofs), but no significant damage. Manholes filled with water but didn't take down any communications. Our high-speed Internet line was washed out near Boston, but it was back up and running by the time researchers returned to work yesterday. Commodity service was adequate to meet the needs of our residential students. Overall, we lucked out. That may not be the case next time!

Carmine Piscopo, Providence College, Providence, RI: Power went out when the storm hit early Sunday morning. Our emergency generators ran the network, PBX, and emergency

In This Issue

lighting for a day and a half, till power was restored Monday at about 5:00 p.m. We lost a lot of trees to wind damage, but we escaped the flooding. We have some cable tied to the roof of the utility tunnel, and there was some water in the tunnel, but it didn't rise high enough to affect the cable. Classes are on time and everyone is back at work now.

Wesley Padgett, Univ. of North Carolina, Wilmington: We were affected by Irene, but managed at the last possible moment to end up on the west side of the storm as it made landfall. The university issued a voluntary evacuation prior to arrival, but we still had a large contingent of students left on campus. We had surface road flooding, some building leaks, broad sweeping power outages and downed trees, but having lived here my whole life and seen quite a number of these storms, we were really lucky this go around. We managed to keep our data center and most of the data and telephony networks up throughout the storm. We lost connectivity to remote campuses, but that was to be expected with the wide array of service outages that resulted from the storm. We managed to be back to full steam Sunday after it passed with minor equipment failures due mostly to dirty power from the service restoration. We had all major vendor support groups for the IT area reach out to us prior to storm arrival, to assure us that we were in their minds and would do whatever it took to help us restore service if needed (Cisco, Avaya, etc.). This means a lot when nature is bearing down on everything you have worked to create.

Had we seen the CAT 3 or 4 that they were predicting, it could have been an entirely different story. With all of that said, we still have our eyes on the Atlantic as we have not even reached the peak of the season and there is already another potential land-falling storm on its way.

Pat Lescarbeau, Bennington College, Bennington, VT: The college is thankful to report that there was no substantial damage sustained as a result of Hurricane Irene. All classes and events are proceeding as scheduled. We lost power for a bit on Sunday afternoon, and there was a bit of damage in our Rec Barn that required clean up only. We consider ourselves very lucky as there was considerable damage in the town of Bennington itself.

Peggy Fischel, Middlebury College, Middlebury, VT: The Middlebury campus and town was not directly affected by the storm, but many employees' homes and towns were affected by the flooding and power outages.

From the President

Joseph Harrington
ACUTA President 2011-12
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ACUTA: A Career Development Program

Those of us who are long-time members of ACUTA know the value we get from our membership, and we tend to take it for granted. We know that the conferences and seminars are always very informative, educational, and highly interactive. We know that the format of these events provides exceptional opportunities to meet one another, discuss topics of common interest, and debate the best solutions. We have the opportunity to explore a wide range of new technologies and solutions by interacting with many vendors in the exhibit halls. Check, check, and check!

But what is less well known is that, behind the scenes, ACUTA staff and dozens of volunteers have been working hard to develop a rich environment of resources that are intent on complimenting face-to-face meetings. If you have not visited the ACUTA Community website recently, I would urge you to log on and explore the many resources there.

Those of us who have been kicking around for a while have developed peer relationships that we use regularly to make technology decisions. We have "conversation partners" that we vet ideas through. Over time, we've been able to develop communications and presentation skills, we've been exposed to budget and project planning, and we've taken on more and more responsibility. Whether we were fortunate enough to go to college and get formal degrees, or come up through the school of hard knocks, we've slowly gained experience and made connections over a long period of time. During that long period of time the world has changed. Technologies have become more complex and evolved, departments have merged, and alternative methods of learning have been created.

ACUTA recognizes our members have reduced travel and training budgets to provide quality training for staff. As a result, we have placed even greater emphasis on on-line learning and web-based resources. Many of you have taken advantage of these offer-

ings and have provided us with very positive feedback. As the Director of Network Services at Boston College, part of my responsibility is the training and development of my 22 staff members. My budget only allows for a handful of folks to travel and attend live events each year. The dilemma I have is how to provide quality development opportunities for those who are not able to travel. How do I expose younger or less experienced staff members to an environment that helps them to develop peer connections and gain access to quality resources? And more importantly, how do I do that within the confines of my existing budget? One way is to leverage my institution's ACUTA membership.

Recently, we all received an e-mail letter from ACUTA regarding plans to expand the available online resources to include courses on leadership, management, budgeting, communications skills, and employer/employee relations. The Mentoring/Career Development Subcommittee, chaired by Simeon Ananou of Slippery Rock University, has worked hard to identify our career development needs as well as practical steps toward advancing members' careers. Over the coming weeks, continue to check the ACUTA Community website for this course material and links to classes available at member institution websites.

If you're an employee with less than 10 years of experience in the Information Communication Technology field and looking to advance your career, I would encourage you to join the ACUTA Young Professional group. Jana McDonald from Texas A&M chairs the Young Professionals subcommittee. Over the past couple of years, Jana and her committee have been busy enlisting new members, hosting a young professional's reception at the annual conference, and writing articles in the eNews and ACUTA Journal. A great way to develop your skill set is to volunteer within ACUTA on a committee, write articles or present case studies or projects at an ACUTA live event. Additionally, you could participate in one of several on-line forums or live webinars. The more involved you get, the broader your sphere of influence will grow.

Today, ACUTA has more than 140 volunteer opportunities available for the members. Those of us who have taken advantage of them know first-hand the tremendous value they have provided us in our careers. Volunteering fosters great friendships, provides access to mentors or conversation partners among a talented group of people working in higher education, people that have the same issues and challenges as you do.

For more information visit the ACUTA Community website or please feel free to contact me at harrinjt@bc.edu

To Attract Top IT Talent, Understand Graduates' Needs

As employers recognize an increasing skills gap in the American workforce, IT hiring managers cannot afford to ignore qualified job candidates from the pool of nontraditional students who are preparing for IT careers. Nearly 6 in 10 computer science majors are nontraditional students—individuals 23 years old or older who are financially self-supporting and who often struggle to balance school, work, and family. According to a recent study, Fishing With the Wrong Bait: Are 'Goodies' the Answer to the IT Shortage?, by University of Phoenix Research Institute scholars Dr. Arlen M. Griffey and Dr. Ruby A. Rouse, IT hiring managers may be using the wrong incentives to recruit new talent.

To attract qualified job seekers, hiring managers should devise incentives that appeal to these older job candidates, who tend to take a more objective, data-driven approach to their educational investment and employment options. For example, instead of offering the latest electronic "toys" as recruitment incentives, employers are more likely to identify and retain nontraditional college graduates by sharing objective information about the lucrative nature of careers in computer science. The study found that starting salaries for graduates of bachelor's programs in computer-related fields were significantly higher than the national average salary for all bachelor's graduates.

Read the full study at the Government Technology Research Alliance at http://gtra.org/component/content/article/1306 or read the executive summary on the return on educational investment for Computer Science/Management Information Systems degrees at www.phoenix.edu/research-institute/publications/2011/07/return-on-educational-investment-for-specific-academic-degrees.html.

Source: "Return on Educational Investment—Computer Science/Management Information Systems"
http://gtra.org/component/content/article/1306

From the Young
Professionals
Subcommittee:

You Don't Have to Be Young to Be "Young"

Emily Harris, Vassar College
emharris@vassar.edu

In 2005 I was ready for change. After working for a small liberal arts college in New York City for 3 ½ years as the Associate Director of Networks and Systems, I was ready for something more. I wasn't sure what, exactly—I was 10 years into my career and had tackled desktop computing, server administration, network engineering, and management of a small staff. Besides becoming an IT Director, what else could I add to my plate?

The answer came easier than I expected. I saw an opening for a Director of Networks and Systems at Vassar College in Poughkeepsie, NY. The job description fit my skill set—it was the same job I was performing in NYC except with more staff and higher up in the organization. I knew immediately that if I applied and was made an offer, I would be leaving behind all hands-on technical work and moving into middle management. That was OK. It fit in with my career goals, and I was ready to let the technical work go.

There was one complication: The job included telecommunications. This was a field I had no knowledge of, since my workplace contracted phones from another source, and there was no in-house phone support. The position at Vassar included management of a PBX and close to 5,000 phone lines. Because of this, I almost didn't apply.

My desire for career advancement overrode my hesitation. I applied, was given an offer, and I accepted, knowing that I was in for a steep learning curve.

One of the first resources made available to me was ACUTA. I had heard of the organization while at my previous employment, and had attended an ACUTA sponsored event on the topic of voice over IP. At my new employment, however, the resources ACUTA offered were invaluable. Within the first month of arriving at Vassar, I was faced with many challenges regarding telecommunications, and very quickly had to dive in and learn the field. As a launching point for self-learning, the articles, links, newsletters, and e-mail list all fueled my education.

I received an e-mail from ACUTA looking for members to join a new group, the Young Professionals Subcommittee. I was intrigued; after all, I was new to the world of phone support, and according to the description of the subcommittee, the group would be focused on people with less than 10 years professional experience in the industry. I already had 10 years in Information Technology, but only a few months in telecommunications. Did I qualify? Was I too old to be considered "young"?

The answer was no, the group isn't about age, but about experience. The committee's focus is on helping those like me who are seeking networking opportunities, training assistance, and guidance when new to certain technologies.

After three years, I am still enjoying my position at Vassar. It might have been a different story if I hadn't had ACUTA resources to assist in learning the telecom side of the job. Getting involved with the subcommittee and getting to know people with whom I have much in common has increased the value of my membership tremendously. It really is true that the more you give, the more you get. If you haven't taken advantage of the wide variety of resources at ACUTA, I encourage you to go to the website and look around—especially if you're a Young Professional!

Add Names from Your Campus to Your ACUTA Roster
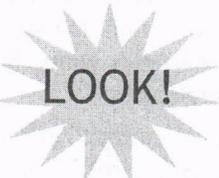
LOOK!

Do you have new employees who would benefit from access to ACUTA resources? Would people in other departments like to know what's new in technology, emergency notification systems, or legislation? Consider adding these names to your campus's ACUTA roster.

In the past, the number of personnel from each member campus who received full benefits of the institution's ACUTA membership was limited, based on the enrollment. As of last year, school members may name an unlimited number of campus personnel to their membership rosters. All newly named members will receive full benefits of membership, including access to members-only sections of the ACUTA website, subscriptions to the *ACUTA Journal, eNews*, and *Leg/Reg Update Newsletter*, and access to the online ACUTA Community.

Each member school still has just one primary voting member who is authorized to add new individuals to the roster. To add new people or to see a list of the current named members for your institution, e-mail Amy Burton at aburton@acuta.org or call 859/278-3338 x240.

NOTE: This policy applies only to schools, not company members. Companies choose their level of participation (Copper, Bronze, Silver, and Gold), which determines the number of named members.

Freed-Hardeman Students Develop iPhone App

HENDERSON, TN - Six university computer science majors took on the task of enhancing the experience of the campus visit through the development of an iPhone app. Prospective students considering Freed-Hardeman University can now download an app that allows them to apply to college and look at their dorm room from anywhere in the world. The six students collaborated with IT Web Services to produce FHU's first native iPhone application. The application can be found at http://www.fhu.edu/FHUMobile and is now available from the iTunes App Store.

Students learned about the free app via a Twitter feed July 27. Sophomore Anna Catherine Steele has downloaded the app and found it to be very useful. "It's handy," she said, "especially the directory." The directory provides a photograph, office location, and e-mail and phone information. "One tap," Steele continued, "takes you to FaceBook, Twitter, and sports news."

Michael Jenkins, a May 2011 graduate, was the student project manager. The other members of the team were Caleb Hutson, Cameron Czerwonka, Trevor Robertson, James Allen, and Jeff Boyd. All six were enrolled in Dr. Kenan Casey's Advanced Topics in Computer Science course. Michael Plyler, university webmaster, was the project manager.

The goal was to create an app that would provide useful information to prospective and current students, faculty, and staff, according to Jenkins. Prospects are able to view information about the university and contact FHU through the app. In addition to social media, current students have access to a calendar of events, faculty and building directory, and an enhanced campus map.

Coding the app for the iPhone was the most difficult task, Jenkins said. Written in Objective-C, it called for students to master a language they had never used before. They faced what Jenkins called "a huge learning curve." "Something we all learned was that it is actually very difficult to code some of the things that are so easy to use on the iPhone," he said.

Jenkins called the project "a major challenge," but in the end, he concluded, it was very rewarding. "Overall," he said, "I could not imagine a better way to spend our time in our last computer science class than to actually be making something that will be used by many people at the university."

The app is also significant because of how it plays into the university's iKnow initiative (https://www.fhu.edu/iknow/). iKnow, started in 2008, has seven objectives, the first of which is to enhance the student experience. iKnow also works to improve student learning outcomes, strengthen communication and relationships on campus, facilitate faculty innovation, distinguish FHU and its students, enhance academic reputation, and prepare students to become life-long learners.

"This is why we developed the iKnow initiative," said Mark Scott, vice president for technology and innovation. "Collaboration with our students and the development of products to make our classroom, our university and the overall Freed-Hardeman University experience better is the primary purpose of our program. We believe this app is just the beginning of a long line of great products that will come from the collaboration of our students, faculty, and staff."

Announcing Member Benefit of the Month

We are happy to announce a new feature, the Member Benefit of the Month! Each month we will spotlight one of our many member benefits and provide information on how all members get the most from their membership. This month we will be focusing on the Online Member Search. Please visit http://www.acuta.org/wcm/acuta/mbr/mbom.pdf to learn all out the online member search functions.

Info Links

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Frequently, vendors, associations, governmental bodies, and others provide white papers and other informational documents which are announced through a variety of media sources. While some admittedly have a certain slant or opinion, others are quite objective; however, they often contain valuable information. Below are links to selected documents.

- Free State - FCC & Acknowledgement of Wireless Competition:
  http://www.freestatefoundation.org/images/FCC_Should_Stop_Refusing_to_Acknowledge_Wireless_Competition_071811.pdf
- FCC - Emergency Calling for Those with Disabilities:
  http://transition.fcc.gov/Daily_Releases/Daily_Business/2011/db0721/DOC-308532A1.pdf
- GAO - Defense Department Cyber Efforts/Challenges:
  http://www.gao.gov/products/GAO-11-75
- U.S. House - FCC Answers to Questions on USF:
  http://energycommerce.house.gov/news/PRArticle.aspx?NewsID=8737
- FCC - Measuring Broadband America:
  http://www.fcc.gov/measuring-broadband-america
- U.S. RUS - Rural Utilities Service Telecom Program Overview:
  https://prodnet.www.neca.org/publicationsdocs/wwpdf/8111rus.pdf
- Large/Midsize Carriers -- America's Broadband Plan (ABC):
  https://prodnet.www.neca.org/publicationsdocs/wwpdf/72911carrierplan.pdf
- AT&T/Deutsche Telecom - Upward Pricing Pressure on Mergers:
  https://prodnet.www.neca.org/publicationsdocs/wwpdf/72511att3.pdf
- McAfee - Investigation of Hacker Intrusions, ie., Op Shady Rat:
  http://www.mcafee.com/us/resources/white-papers/wp-operation-shady-rat.pdf
- U.S District Court - Ruling on GPS Disclosure to Authorities:
  http://cdn.volokh.com/wp/wp-content/uploads/2011/08/LocationDataOpinion.pdf
- Pending Legislation - "Geolocation Privacy and Surveillance (CPS) Act -
  http://wyden.senate.gov/issues/issue/?id=b29a3450-f722-4571-96f0-83c8ededc332
- JDPower - Wireless Ratings (Volume 2):
  Customer Care - http://www.jdpower.com/telecom/ratings/wireless-customer-care-ratings-(volume-2)/
  Purchase Experience - http://www.jdpower.com/Telecom/ratings/wireless-purchase-experience-ratings-(volume-2)/
- NIST - Cybersecurity Education Draft Strategic Plan:
  http://csrc.nist.gov/nice/documents/nicestratplan/Draft_NICE-Strategic-Plan_Aug2011.pdf
- Gartner - Hype Cycles 2011 Special Report:
  http://www.gartner.com/technology/research/hype-cycles/
- Educause - Data Privacy Legislation-Policy Brief:
  http://net.educause.edu/ir/library/pdf/EPO1111.pdf
- The Lancet - Mobile Phones/Telemedicine in Kenya:
  http://www.thelancet.com/journals/lancet/article/PIIS0140-6736(11)60783-6/abstract
- Chetan Sharma -- U.S. Wireless Market Update Q2 2011
  www.chetansharma.com/US_Wireless_Market_Q2_2011_Update_Aug_2011_Chetan_Sharma_Consulting.pdf
- U.S. Dept of Ag - Farm Computer Usage/Ownership:
  http://usda.mannlib.cornell.edu/usda/current/FarmComp/FarmComp-08-12-2011_new_format.pdf

Retirement

Bill Orrick (ACUTA President 1990-91), is officially retired from Washington University in St. Louis as of September 1. He says he will "come back as a part-timer next Tuesday for 10-15 hours a week to finish a project that I have been working on for 4 years. That should end sometime in November or at the latest December." Bill plans to enjoy life as a retiree and as an emeritus member of ACUTA.
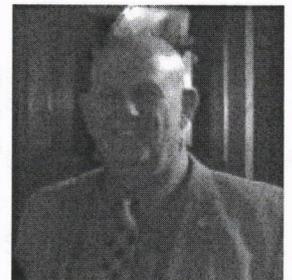
Jan Weller is also officially retired as of September 1. Jan has left Washington University in St. Louis and headed east to Ohio. She has been a part of ACUTA since 1988, and will stay in touch as an emerita member.

Best wishes to both!

Committee Corner

This month, we are introducing a new feature called Committee Corner. ACUTA has always depended on volunteers to carry out much of the work of the organization. In addition to our elected Board of Directors, committees and subcommittees meet regularly to plan events and manage resources in a variety of ways. (Committees and chairs are listed on page 9.)

In this column, we will identify projects and activities that have originated in the committees that are of the most interest to our members. We won't have something from every committee each month, but just the high points from those of special interest. We hope this will create more awareness of the contribution of these volunteers and perhaps inspire more members to take part in the work of the committees. ACUTA is a volunteer-driven organization, and everyone says they benefit from working on committees by getting to know more people and expanding their personal network as well as improving their leadership skills.

ACUTA Legislative/Regulatory Affairs Committee

1. First National Emergency Alert Test will be held on November 9 at 2:00 EST

2. Look for the Fall Journal article on DAS by Ken Salomon & J.G. Harrington, Dow Lohnes. Note that ACUTA has filed reply comments responding to the Amendment of Parts 1, 2, 22, 24, 27, 90, and 95 of the FCC's Rules to Improve Wireless Coverage Through the Use of Signal Boosters to ensure that boosters can be deployed where they are needed without undue difficulty.

Corporate Liaison Committee

1. Working on a new concept that will improve collaboration between institutional and corporate members

2. New online forums that focus on specific topics of interest to our membership are available in the ACUTA Community (http://community.acuta.org). The 5 that are currently active cover IPv6, emergency communications, project management, resource management, and communications.

Program/Content Committee

The call for presenters for breakouts and preconference seminars has been distributed. The Committee is especially interested in proposals that address the following priority areas:

1. Telecom & networking supporting teaching, learning, and research
2. Financial resources to support technology use on campus
3. Communicating about technology with non-IT colleagues
4. ICT's role in preventing, communicating about, and recovering from emergencies
5. Supporting growing expectations of mobility
6. Migrating to IP-based services such as voice and unified communications
7. Managing organizations with greater agility/adaptability/responsiveness
8. Sourcing ICT in new ways

We will also offer two afternoon preconference seminars in Indianapolis. The committee decided to pursue the following topics:

1. Planning for Cloud Computing
2. What IT people need to know about Finance (ROI, cash flow, lease vs ownership decisions, presenting a business case to administrators, negotiating skills, smart purchasing.)
3. PCIDSS compliance from an infrastructure point of view
4. E911

Mentoring/Career Development Subcommittee

The new Buddy Program began in Baltimore to match people up and promote networking, especially for first-time attendees. In Boston, we will open the program to people who aren't first-timers, but who may feel disconnected or who are traveling alone.

Ambassador Task Force

New online forums available in the ACUTA Community (http://community.acuta.org) focus on specific topics of interest to our membership. Five are currently active: IPv6, emergency communications, project management, resource management, and communications.
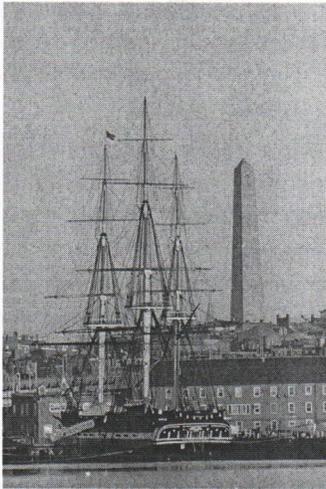
ACUTA Fall Seminar
October 9-12 • Boston, Massachusetts
Boston Park Plaza Hotel

Boston CVB

It's not too late to register!
www.acuta.org

Track 1. Emergency Communications Management
- Ways to push through the myths and challenges to find more effective ways to meet your campus' emergency communications needs.
- Lessons learned about selecting and managing an emergency notification system.
- Ideas about how universities may benefit from the federal Commercial Mobile Alert System (CMAS)
- Tips for successfully coordinating campuswide emergency communications.
- Plans to successfully incorporate web, social media, and emergency notification solutions in a multi-layered emergency communications strategy.

Track 2: Supporting Users Communicating on the Move
- What you can do to remain strategic and relevant as cloud services and mobile devices proliferate.
- Strategies to allow your entire university community to virtually access any application - anytime, anywhere, anyhow for teaching, learning, and research.
- Ways that IT helpdesk personnel can utilize social media and mobile devices.
- Steps to take to effectively integrate mobile devices in curricular and co-curricular activities.
- Techniques to address security concerns with mobile devices.

ACUTA Webinar
Thursday
September 22, 2011
1:30-2:30 pm EDT

"8 Small Schools Face the Future to Manage Technology"

This webinar will be of special interest to members at small- to medium-sized colleges or universities. The content is also relevant to larger universities, but the examples are all taken from different types of smaller institutions. This is a very special opportunity for those of you who have limited travel funds.

The presenter will describe strategic approaches taken by several small institutions to manage and fund technology needs over the next five years. Topics to be covered include strategic technical and financial considerations involving (1) reinvesting in wire to support wireless; (2) strategic hardening the data network; (3) the role of carrier-neutral DAS and in-building penetration for cellular; (4) increased network resiliency; and (5) identifying the true cost for all of IT.

Presenter Phillip Beidelman is President of WTC Consulting, Inc. He has 42 years of networking and telecommunications experience. He specializes in higher education and has worked with more than 225 major institutions throughout the country.

For more information, please direct questions regarding content to Donna Hall, ACUTA Manager of Professional Development, dhall@acuta.org, or phone 859/278-3338. Questions regarding registration should be directed to Michele West, mwest@acuta.org, or phone 859/278-3338. Please register no later than Tuesday, September 20.

Board Report
August 2011

Riny Ledgerwood
San Diego State University
ACUTA Secretary/Treasurer
rledgerw@sdsu.edu

The Board of Directors did not meet in August because the Board had met face-to-face at the Summer Seminar in Baltimore. An electronic vote was conducted, resulting in approval of the following:

- The consent agenda
- Committee appointments
  1. Awards Committee: Penny Pietraszka, Bryant Univ.; Dee Childs, LSU; Bruce Barrett, Rhode Island Community College; Donna White Delay, Georgetown Univ.; Wendy Lisso, Apogee; Carol Swartz, GraceHunt
  2. Legislative/Regulatory Affairs Committee: Andy Hulsey, Univ. of Central Florida
- Approval of various committee reports as well as the membership retention and recruitment reports

Submitted by Corinne Hoch, Interim Executive Director
on behalf of Riny Ledgerwood, ACUTA Secretary/Treasurer

Board of Directors 2011-12

Check It Out:
Press Releases, Job Postings,
RFIs/RFPs, Special Deals,
and Corporate Webinars

Welcome New Members

Institutional Members

ICPR Junior College, Hato Rey, Puerto Rico T1
Nelson Mejias, IT Director (787/753-6335)....................................nmejias@icprjc.edu

University of Massachusetts, Lowell, MA T4
Richard Zera, CIO (978/934-2654) .... richard_zera@uml.edu

Emerita Member

Jan Weller, Nelsonville, OH.. janalie.weller@gmail.com

Corporate Affiliate Members

COPPER MEMBER

Belair Networks, Kanata, Ontario .... www.belairnetworks.com
Lindsay Ames, Marketing Comm. Mgr. (613/254-7070, lames@belairnetworks.com)
BelAir Networks' portfolio of indoor and outdoor access points and picocell base stations, control and
management systems enable service providers to build scalable, high performance wireless networks for
3G/4G data offload, hotzones, and Wi-Fi coverage for large venues, special events and retail chains.

● ●

The ACUTA website is a useful tool for communicating with other members,
whether you've got some exciting news to share, a position to fill, or a proj-
ect for which you need a vendor. Check the website for the latest postings
frequently. Here are items that have been posted since our last eNews.

PRESS RELEASES

- Oberon Inc - The Emerging Wireless Infrastructure
- Apogee Expands Investment in The University of North Texas Campus
- Oberon Inc - Breaking Free of the Wiring Closet
- Know Your High Speed Wireless LAN Options
- New Indoor/Outdoor MDU, OFNR Cable Meets ICEA-730 (Draft) Specification
- Apogee Unveils New Corporate Identity
- Oberon Inc Announces Addition of R. Douglas Schultz as CTO -

JOB POSTINGS

Help your colleagues who are looking for work! To send job postings, go to www.acuta.org.
Click on one of the jobs listed there and you will link to the jobs we have now and a link
where you can post a job.

- Network Analyst, Union College, Schenectady, NY
- Network Administrator, UC Santa Barbara, Santa Barbara, CA
- IT Administrator II – Network Administrator, The University of Tennessee at Martin, TN
- Mgr., Order & Process Mgmt, Ntwrking & Telecom Services, Univ. of Maryland, College Park
- 2 positions: IT Administrator II & III University of Tennessee, Knoxville, TN
- IT Manager, University of Tennessee, Knoxville, TN
- Instructional Design & Technology Specialist, Miami University, Oxford, OH
- Director of Network and Telecom Services, Portland State University, Portland, OR
- Network Technician, State University of New York at Oswego, Oswego, NY
- 3 Positions: University of Iowa Hospitals & Clinics, Iowa City, IA.
  Senior Communication Infrastructure Engineer - http://jobs.uiowa.edu/pands/view/59848
  Assoc. Comm. Infrastructure Engineer - Network/Comm. Engineer I: http://jobs.uiowa.
  edu/pands/view/59684
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