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The Association for Information Communications Technology Professionals in Higher Education

AJEMS

December 2010

Vol. 39, No.12

Supporting higher education information communications technology professionals in contributing to the achievement of the strategic mission of their institutions

Security Snapshot: Notre Dame

New Feature!

Beginning with this issue, the eNews will feature a "snapshot" of the approach to security on a member campus. Our first snapshot is Notre Dame. Thanks to Steve Ellis for helping gather this information. If you want to volunteer for a snapshot, contact eNews editor Pat Scott at pscott@acuta.org.

At Notre Dame, physical security is tight in vital areas such as the network core, the distribution layer, the fiber in the tunnels, and the main MDFs, according to David Seidl, Team Lead for Notre Dame's Information Security team.

"The closets themselves are keyed to a unique physical key that is only accessible to our network engineers," Seidl explains. "However, both our main data center and our main network room have a two-factor biometric system."

Ongoing physical security improvements at Notre Dame also include a recabling program that covers three or four buildings annually. When a building is recabled and it has a shared closet, the network equipment is either separated physically or moved to a more secure location in the same building.

The university also has heavily invested in developing and maintaining what Seidl describes as a "full PCI compliance infrastructure." This includes numerous physical and network access restrictions where every network device and/or application processing credit cards must be placed.

Aside from physical security, Notre Dame has taken steps to protect the network equipment itself. "We moved our entire network management layer to a private network accessible only by VPN and two-factor authentication via secure key fob," Seidl explains. "We have installed Tripwire on every network device so we can tell if it has been altered or not, and logs are collected and monitored in a central location. We also have installed intrusion detection and prevention systems on the network."

One notable security step is a border firewall policy that defaults to a closed state. "Only about 15 specific ports are open to unsolicited inbound traffic," Seidl says. "Our move to a closed border required planning and communication, as well as strong partnerships with academic departments. It has resulted in a major improvement in our network security."

More Fun & Games

November winner: Karl Hassler Univ. of Delaware The Journal/eNews Subcommittee is having a little fun with the eNews. Read through the articles in this issue, and if you find something outrageous, report it to pscott@acuta.org and you'll be entered in a drawing for a FREE audio seminar!

Here's a hint: We have planted a statement about special entertainment at our Winter Seminar in Phoenix in January.

Thanks to the sponsor of the December eNews

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From the President



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"Home for the Holidays"

During the holidays, I always enjoy spending time with friends and family and listening to the music and sounds of the season. One tune in particular, 'Celebrate Me Home' by Kenny Loggins has some lines that ring true:

"Home for the holidays,
I believe I've missed each and every face...
It's time I found myself,
Totally surrounded in your circles...
Please celebrate me home"

From the time I attended my first ACUTA event and decided to get involved with the organization, I have always heard that face-to-face networking was one of the top rewards people reap from being a part of our association. While I have found that to be true, my experiences go beyond even that. The relationships, both personal and professional, that I have been privileged to develop as a result of my involvement with ACUTA always make attending the next meeting something I look forward to. It's a way to "celebrate me home" each time I get to the hotel for a seminar or conference and get to meet new folks, catch up with old friends, learn about new products and services, or even go to a board meeting.

Professionally, the advantages I gain from face-to-face discussions with one of our corporate partners while visiting them at their booth on the vendor floor versus reading a website, exchanging e-mail or making a cold call are overwhelming. I have had the opportunity to discuss product direction, in person, with different companies CTOs and/or founders over tea! How cool is that?

In addition, I can call someone like Ric Simmons at LSU for advice on how they handled a particular network problem or Jennifer Van Horn at Indiana University to chat about how they implemented unified communications or Mike Palladino at UPenn to understand how a campus gets started with open-source software. When our university began to seriously focus on disaster preparedness, I was able to talk to Wally Czerniak, Cindy Phillips and Teri Reid from Northern Illinois University to understand what they went through during their tragedy. All of this is in addition to the wonderful presentations each of those folks mentioned did at an ACUTA seminar or the Annual Conference. Practical assistance to real problems in a timely manner from respected information communications technology professionals in higher education—you just can't beat it. The 'topper' is that I routinely run into folks just like that at every ACUTA event I attend. If you've never attended an ACUTA event, you have to experience it to fully appreciate what I'm saying.

I have come to know personally some of the finest individuals in our field—and some have become close friends. E-mails, calls, and cards at holidays and family celebrations are the norm with these wonderful people who have helped to expand the circle of friends that surrounds each and every one of us (ahhh, another reference to the song!). I can't think of anyone I've met though ACUTA whom Archie Bunker would call a Meathead—although I am sure to have been referred to as such myself, and probably deservedly so.

Some of those who have allowed me to call them friend and colleague include the wonderful ACUTA staff. These untiring professionals who never get frustrated with those of us who choose to become involved as volunteers are both inspiring and a joy to be around. As President of ACUTA, I get a lot of inquiries from a variety of people, and I know that I can, with confidence, direct them to one of the ACUTA staff members for the right answer/advice. Our staff provide the atmosphere around which we all (school and corporate members) can form these relationships—both professionally and personally.

So here is a seasonal message from the current ACUTA President to our wonderful staff, corporate partners, and college/university members: my best to each and every one of you for the work you do and the honest effort put forth to help make ACUTA the most meaningful and relevant higher education technology association around today (and for the last 40 years).

Happy Holidays! And I hope to see YOU in January at the Winter Seminar in Phoenix and/or this spring at the 40th ACUTA Annual Conference in Orlando.

lt seems that resea wireless network the

Kevin Tanzillo Dux PR kevin@duxpr.com

Network of the People, by the People, and...

Every now and then, a bit of technology news comes along that is truly fascinating in its oddness. Such news crossed the Tech Talk News Desk recently in the form of an announcement out of Queen's University Belfast, in Northern Ireland.

It seems that researchers at the university have come up with the idea of a high-bandwidth wireless network that relies on people, rather than fixed access points or antennas, as the

backbone. These Network People, as we might call them, would wear or carry sensors that would communicate with each other and create, as the researchers put it, "potentially vast body-to-body networks."

The sensors that people would have with them, either worn or perhaps embedded in their smartphones, would interact and transmit data, to provide a more encompassing mobile network connectivity. They even

have the acronym, BBNs, for these body-to-body networks. And we know from past experience that if you have an acronym, you're serious about your technology.

"If the idea takes off, BBNs could lead to a reduction in the number of base stations needed to service mobile phone users, particularly in areas of high population density," said Dr. Simon Cotton of the university. "This could help to alleviate public perceptions of adverse health associated with current networks and be more environmentally friendly due to the much lower power levels required for operation."

The researchers see social benefits from these new BBNs, such as vast improvements in mobile gaming and remote healthcare. They're anticipating hundreds of millions of BBN devices in place by 2014, once the antennas, devices, and networking standards have been dealt with.

BBNs, according to Dr. Cotton, take existing research on antennas and systems designed to share information across the surface of the human body and extend it to what he calls one of the "last frontiers in wireless communication"—how that information can be transferred efficiently to an off-body location.

This is so ripe for parody, one barely knows where to begin. But first, let me ask: Would you be comfortable being a part of such a network? Would it require you to walk around a lot, in designated areas, so that you're being a more functional Network Person? Would some service provider be willing to pay you to serve as a piece of their network equipment? If I were going to do this, I'd insist that my sensor be in the form of an antenna atop a specially branded Network Person helmet. If you're going to do it, you might as well look the part, I say. And by the way, don't miss a special performance by the King himself at the Winter Seminar in Phoenix—Elvis assures us he has not left the building!

I'm inclined to suspect that this idea was developed not so much in the university's Institute of Electronics, Communications and Information Technology, as the news announcement says, as it was in one of the pubs down the block. But when it's 2014 and we're all wearing Network Person antenna helmets, I'll be glad to admit I was wrong.

As always, if there are specific topics you would like to see covered in this space, please let me know via e-mail at kevin@duxpr.com.

That Smarts!

A Lesson Learned

As the closet becomes the focal point for PoE and network infrastructure, the use of backup battery systems (UPS) in the closet has proliferated. At one site, the enterprise had budgeted for the UPS investment. The closet space survey determined that there was not enough floor space for the batter system layout on the floor. So one of the technicians decided that the batteries could be stored vertically at the end of the closet.

The facilities staff found out about this solution and stopped it imediately. Turns out the weight of the additional batteries when stored vertically would exceed the floor weight limitations. The facilities staff had to go to the lower floors and reinforce the floor above to accommodate the load. The solution was successful, the floor didn't collapse, but the budget suffered significant damage!

Contributed by Gary Audin, Delphi, Inc., from his files. Reach Gary at delphi-inc@att.net.

Establish Yourself on the ACUTA Community

Looking for info on campus wiring/infrastructure practices and policies?

Want information about VoIP?

Need to know what others are doing about phones in classrooms or residence halls?

You need the ACUTA Community!

In March of this year, ACUTA implemented a new website and sign-on system to give ACUTA members a single set of credentials to access all of ACUTA's Internet services. Every member must have a new user name and password to access present Web services as well as the Telecom listsery, which is now part of the ACUTA Community.

Go to http://community.acuta.org and logon with your new ACUTA user name and password. The ACUTA Community consists of Groups focused on various tasks. As an ACUTA member, you have easy access to a Group called Telecom, but you need to configure how you wish to receive information by clicking on My Groups at the top right of the page. Next, in the column titled Message Delivery, select how you wish to receive information. For example, if you were on the Telecom listsery, your previous setting may have been either individual e-mail or daily digest. In the ACUTA Community you have both of these options, in addition to only reading messages from the community website (which is the current default).

Take It a Step Further!

We are urging you now to go one step further and create your personal profile complete with "tags." Tags allow you to note what you are interested in, such as information security, VoIP, social networking, IP network convergence, and so on. Other members can then view the Tag Cloud and click on all of the various tags to see who else is interested in the same things.

It's easy to do—just click on "Learn about the ACUTA Community" under "What Would You Like to Do?" at www.acuta.org. After you have completed Step 1, edit your profile as explained in Step 2. This will enhance your benefits as an active ACUTA member and connect you with scores of people who share your interests, goals, and (yes) challenges on the job.

If you have questions about the listserv or the ACUTA Community, please contact community@ acuta.org.

ACUTA Webinar Tuesday, Dec. 7 1:30-3:00 p.m. EST.

Topic: Employer-Provided Cell Phone Policies ACUTA members will want to participate in this very timely webinar about the need for colleges and universities to revise their cell phone usage policies immediately. The Small Business Jobs Act that was signed by President Obama in September 2010 included language changing the tax rules applicable to employer-provided cell phones and other similar devices (e.g., smart phones, PDAs, Blackberries, etc.).

In general, it means that if employer-provided cell phones are provided for business use, employers will still need to document the business use -- by policy or otherwise. However, there should be no need to account for each and every usage by an employee. This change should benefit both institutional and corporate ACUTA members, by easing administrative workload and restoring good options for providing vital mobility tools to employees.

Our presenter will be Michael Hepburn, a partner with Dow Lohnes PLLC, where he counsels clients regarding a broad range of compensation, employment and benefit issues. Dow Lohnes is the Washington DC law firm that advises ACUTA in legislative and regulatory issues. Michael will describe the provisions of the Act and will discuss how the tax treatment and record-keeping requirements are changing as a result. Please invite your colleagues who manage cell phone programs, oversee employee tax issues and regulatory compliance to participate in this webinar.

All you need to participate is a computer with a standard browser and computer speakers or a phone line (for the audio portion of the webinar). For more details about system requirements, go to GoToMeeting.com/fec/webinar/webinar_support. The webinar technology integrates the presenter's slides on the Web with a computer-based or phone-based audio seminar. The presenter will be able to take your questions via the Web.

Payment of your webinar fee (\$89 for ACUTA members; \$129 for non-members) allows an unlimited number of people from your institution to participate in one location. Webinar slides will be available on the ACUTA website as a PDF document prior to the webinar.

For details or to register, go to www.acuta.org.

Nominate Now for 2011 ACUTA Ruth A. Michalecki Leadership Award

Thanks to PAETEC for sponsoring this award.

The ACUTA Awards Committee invites nominations for the 2011 Ruth A. Michalecki Leadership Award, recognizing an outstanding leader among the membership.

The person selected for this award:

- Engages in activities that have produced results directly benefiting the ACUTA organization and/or the broader higher education community
- Motivates and fosters collaboration to accomplish goals, objectives, and the mission of their institution while demonstrating exceptional leadership qualities
- Actively participates in and promotes the education, professional development, and mentoring of other professionals
- Demonstrates initiative—the ability to take charge by creating or developing a program, project, or activity that impacts the community
- Demonstrates leadership in the information communications technology industry

We encourage you to nominate someone by completing the nomination form at www. acuta.org/ram. There you will also find a listing of previous recipients and their accomplishments. The honoree for 2010 was Pat Todus of Northwestern University.

Deadline for nominations is January 14. Nominees must be representatives of ACUTA institutional member schools or corporate affiliates, or associate members.

Learn More about Financing IT, Network Management, UC, WiFi, FMC, Green IT and More from Your Desktop

Order today from the ACUTA eStore at http://www.acuta.org.
Click on "store" at the top of the screen.

A number of sessions from various ACUTA events as well as three webinars have been recorded and are available from the ACUTA eStore. If you missed those events or if you just want the opportunity to review the information in the comfort of your own office, we have made the CD/DVDs available for purchase.

Here is the current selection:

- Fall Seminar, Vienna, VA/Metro DC (8 sessions)

 Topics: Who's in Charge of the Network?

 IT Services for Free? Financial Issues Surrounding IT
- Summer Seminar, San Francisco (8 sessions)

Topics: Wireless—The New Paradigm and Green IT—Green Fields

■ Winter Seminar, New Orleans (9 sessions)

Topics: IP Utopia: Where Are We? and Managing Change in an IT World

■ Annual Conference (8 sessions)

Seminar and conference CD/DVDs come in a high-quality Windows Media video format that can play right on your laptop or desktop computer. The cost is \$189/members or \$219/non-members. Benefits include:

- · More than 8 hours of high-quality video and audio on a single CD/DVD disc
- · Handouts of many of the sessions included on same disc in Adobe Acrobat PDF format
- · No Internet connection required for viewing video
- · Portable and archivable for long-term viewing and review
- Can be copied to any portable device that accepts Windows Media video files
- Webinars (WebEx Presentation: \$89 members/\$129 nonmembers)
- FCC National Broadband Plan (March 2010)
- Overcoming Implementation Challenges with DAS at TAMU (Sept. 2010)
- The Future of Unified Communications (Sept. 2010)
- Audio Seminar (Audio CD: \$69 members/\$109 nonmembers)
- Centralizing Networking Services at the University of Florida (Feb. 2010)

Board Report

November

George Denbow
Univ. of Texas, Austin
ACUTA Secretary/Treasurer
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utexas.edu

The Board meet by conference call on November 3, 2010, and approved the following items.

- Monthly Committee Minutes and Reports
- · Monthly Collaboration Report
- · Membership Recruitment Report
- · Membership Retention Report
- · Report of FCC activities

Mr. Arthur reported on his impressions of the Fall Seminar. He observed that the exhibit hall was well-attended, there was a good number of first-time and non-traditional attendees, and the sessions were well-received. He reported that the Environmental Scanning Committee will be making a presentation at the Annual Conference. He also asked for input about the format for the 2011 Business Meeting. After discussion, the Board agreed to follow the same general format as 2010. He also reported that we are preparing for the possible transition of chairmanship of the Publications/Media Committee to Jeanne Jansenius, and a conference call has been scheduled to discuss the transition.

Ms. Semer reviewed preparations for the Strategic Leadership Forum, reporting that the program on the theme of "Rebalancing IT for the Future" was coming together well.

Mr. Fuoco presented the interim report of the Education Task Force, and stated that the final report is not expected to be substantially different from this draft. He discussed the five recommendations contained in the draft, and went into detail about the target audiences identified by the task force and potential offerings for the various sub-groups. The other recommendations addressed the number of seminars per year, developing a comprehensive educational plan, developing a new dues policy, and developing a comprehensive on-line offering. He asked for feedback from the Board prior to finalizing the report.

The Board reviewed the election timeline. The slate of nominees will be submitted to the Board at its December 1 meeting.

Respectfully submitted,

George Denbow ACUTA Secretary/Treasurer

Washington Update Newsletter for ACUTA Members

In our continuing efforts to keep ACUTA members informed of the latest developments in response to the current economic situation, we are providing a link to the newsletter, *Washington Update* from Dow Lohnes, ACUTA's legal counsel.

Information specific to ICT issues may be found in the "Broadband, Broadcast and Intellectual Property Issues" section. General information on higher education issues is in the section on "Higher Education." Colleges and universities that are affiliated with health care institutions may also be interested in the information under "Health Care."

The newsletter is updated approximately four times per month and posted on the ACUTA website. From the homepage at www.acuta.org, click on Legislation and Regulation on the menu bar. The Washington Update is listed under "Broadband Stimulus Package." Previous copies are also posted for your reference.

Feel free to share this link with others at your institution or company.

From the Young Professionals Subcommittee:

Professional Organizations Help Fill the Gaps

Jeffry Handal jhandal@lsu.edu Looking for career success? It's time to wake up. Career management is not up to our employer; it depends on us. Employers long ago abandoned the practice of nurturing and developing their employees. Whether they are trying to control costs or are wary of employee "job hopping," it is increasingly difficult for them to justify investing much time and money in their employees. Previous generations made lifetime commitments to the company, and loyalty was considered a fair exchange for a heavy investment in human capital development. In today's mobile society, individuals as well as companies have moved away from that philosophy.

Managing our own careers offers much greater opportunity for success, but we have to realize that it requires some effort on our part. We can't just drift aimlessly from one port to the next—we must take the helm and steer toward a goal.

A great place to steer this ship is our professional organizations. If we do not request training, we will not get it in most cases. Whether it is leadership training, professional development or even training for a specific application or technology, it must always be justified. A professional organization (such as ACUTA) provides a home for us to get all that. We have the opportunity to be leaders, connect among peers, and have fun while doing it. It also benefits your employer because it looks good for your organization and better qualifies you to do your job.

To become "irreplaceable" we must develop our personal network and learn to leverage that network. Being a member of a professional organization allows us to engage with our peers to solve a problem or collaborate to develop the next-generation technologies. Chances are, we are not the only ones facing any problem.

Professional groups also allow us to benefit from volunteering. Doing good to help others is a reward in itself. In 2007 I began to experience for myself the value and impact of volunteering. I learned that there are rewards other than money. As volunteers, we naturally grow ourselves into leaders by motivating and encouraging other volunteers to reach one common goal, taking on ever larger responsibilities.

Professional organizations are our home away from home. We are in control of our careers, but we must take the helm and keep our sites set on the destination. Your professional organization is there to help fill in the gap. Volunteer today!

Jeffry Handal is Convergence Specialist at LSU and a member of ACUTA's Young Professionals Subcommittee.



How valuable is the ACUTA network to you?

How much MORE valuable would it be if every college and university in your state were a member?

Invite someone to join today!

ACUTA membership dues are among the most reasonable of all associations. With so many member benefits, it's one of the best investments your campus can make with its money—and one of the best investments you can make of your time! To get your money's worth, sign up for the new list-serv—the ACUTA Community. Write for the *eNews* or the *Journal*. Join a committee. Be a presenter. Attend events. Build a strong professional network of your ACUTA colleagues.

We know you'll be glad you did!

www.acuta.org

Info Links

Randy Hayes Univ. of Northern Iowa randal.hayes@uni.edu Frequently, vendors, associations, governmental bodies, and others provide white papers and other informational documents which are announced through a variety of media sources. While some admittedly have a certain slant or opinion, others are quite objective; however, they often contain valuable information. Below are links to selected documents.

- USTelecom TEOCO Study on Traffic Pumping: https://prodnet.www.neca.org/publicationsdocs/wwpdf/101810ustelecom.pdf
- USDA Report on Technology Grant Issuance: http://www.vpaf.uni.edu/fs/planconstruct/bldinfo.shtml
- FCC Mobile Broadband & Benefits of Additional Spectrum: https://prodnet.www.neca.org/publicationsdocs/wwpdf/102110obi.pdf
- Calif. PUC E911 Workshop Documents: http://docs.cpuc.ca.gov/efile/RULC/125388.htm
- ACLU Net Neutrality 101: https://prodnet.www.neca.org/publicationsdocs/wwpdf/102210aclu.pdf
- NAF Reports on Broadband &Wireless Practices/Competition: https://prodnet.www.neca.org/publicationsdocs/wwpdf/102210naf.pdf
- Tech CEO One Trillion Reasons (Save \$\$\$ via Technology): http://www.techceocouncil.org/storage/documents/TCC_One_Trillion_Reasons_FINAL.pdf
- FCC Working Paper-Review of 70 Years of FCC Decisions: http://www.fcc.gov/Daily_Releases/Daily_Business/2010/db1029/DOC-302496A1.pdf
- GAO FCC Should Assess Design of E-Rate Program: https://prodnet.www.neca.org/publicationsdocs/wwpdf/102910gao.pdf
- ESA/NTIA Home BB Internet Adoption in the U.S.: http://www.ntia.doc.gov/reports/2010/ESA_NTIA_US_Broadband_Adoption_Report_11082010.pdf
- UPenn BB Title II Reclass-Won't Withstand Judicial Review: https://prodnet.www.neca.org/publicationsdocs/wwpdf/11410yoo.pdf
- 4G Americas Texting to 911: Design & Limitations: http://www.4gamericas.org/documents/SMS%20to%20911%20White%20Paper%20Final%20October%202010.pdf
- Femtoforum Femtocells: Natural Offload Solution for Wireless: http://www.4gamericas.org/documents/016+Femtocells+Natural+Solution+for+Offload%5b1%5d.pdf
- 3G Americas Traffic Mgmt for Mobile Broadband Networks: http://www.4gamericas.org/documents/3G%20Americas%20Traffic%20Management%20Paper_Final%20Aug%2010%202010.pdf
- ACA Economic Analysis of Comcast/NBCU Merger: https://prodnet.www.neca.org/publicationsdocs/wwpdf/11810aca.pdf
- OIG BTOP Program Funding & Audit Issues: https://prodnet.www.neca.org/publicationsdocs/wwpdf/11410oigreport.pdf
- EU Eurobarameter-E Communications Household Survey:
 Summary: http://ec.europa.eu/information_society/policy/ecomm/doc/library/ext_studies/household_10/summary_en.pdf
- Full Report: http://ec.europa.eu/information_society/policy/ecomm/doc/library/ext_studies/household_10/report_en.pdf
 EU Proposal for New Personal Data Protection Strategies:
 http://ec.europa.eu/justice/news/consulting_public/0006/com_2010_609_en.pdf
- EU Public Consult Regarding Net Neutrality in Europe:
 http://ec.europa.eu/information_society/policy/ecomm/doc/library/public_consult/net_neutrality/report.pdf
- A. Blank E-Discovery, Businesses, & Social Networking Sites: http://commlaw.cua.edu/res/docs/10-Blank-Final.pdf
- TPI Antitrust & Vertical Integration: https://prodnet.www.neca.org/publicationsdocs/wwpdf/111010tpi.pdf
- SBA Impact of BB Speed and Price on Small Business:
 Summary (3 pages): http://www.sba.gov/advo/research/rs373.pdf
 Full Report (150 pages): http://www.sba.gov/advo/research/rs373tot.pdf
- USDOC Plan/Timetable for 500 MHz Spectrum for WBB: http://www.ntia.doc.gov/reports/2010/TenYearPlan_11152010.pdf
- Margolis Healy Survey-Campus Safety/Security: http://www.margolis-healy.com/index.php/press_room/survey_results/

Thanks to Exhibitors for 2010

ACUTA thanks the following companies for exhibiting at our 2010 national events. In addition to providing attendees with the latest information on products and services, the exhibit hall generates revenue which help keep registration fees low.

As you choose the companies with whom you will do business, we hope you will remember these ACUTA Supporters.

Events

Apogee
AVST: Applied Voice & Speech Technologies
Campus TeleVideo
Compco, Inc.
HP Networking
NextG Networks
PAETEC
Professional Computing Resources, Inc.

Qwest Communications

Verizon WTC Consulting, Inc.

Events

Alcatel-Lucent AT&T Crown Castle e2Campus By Omnilert, LLC Enterasys Networks PosTrack Technologies, Inc. Sentri, Inc. T-Metrics, Inc.

911 Enable

911 ETC

Events

Blackboard, Inc.
CommuniTech Services, Inc.
Exinda
GBH Communications, Inc.
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Event

A1 Teletronics Aastra ADC ADTRAN Alertus Technologies Allot Communications Amcom Software Inc. Aruba Networks Avaya Benbria **BICSI** Black Box Resale Services BlackBerry **Bradford Networks Brady Corporation Broadview Networks** Carousel Industries CEECO Cetis Ciena Corporation Cisco Systems Cloudpath Networks Code Blue Corporation Conveyant Systems

Cortelco CSDNET Inc. Ditech Networks Esna Technologies Inc. Everbridge **ExteNet Systems** Fujitsu Network Communications **GAI-Tronics Corporation** Graybar Hello Direct Hi Country Wire & Telephone Infinite Conferencing Intellifiber Networks JTS/BridgeWave/Motorola LockDown Mann Wireless Matsch Systems MaxCell Microsemi MicroShare Minuteman/Para Systems Motorola **MRV** Communications Multicom **Nuance Communications** Optelian

Polycom Power & Tel Public Telephone Quiktron Rath Security RedSky Technologies ReTele Communications Retrotel SEI Shared Technologies Inc. ShoreTel Sprint Superior Essex Talk-A-Phone Co. Techni-Tool **TeleDynamics** TeleMate.Net Software Trapeze Networks VALCOM **VERICOM Global Solutions** Verizon Wireless VistaOne Corporation **VOX Network Solutions** Xirrus

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Social Networking, New Media 8	: Web Resources
	Adrienne Geralds, Rutgers Univ.
Young Professionals	Jana McDonald, Texas A&M Univ.

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ACUTA eNews, Vol. 39, No. 12 Welcome New Members

Institutional Members

Coppin State University, Baltimore, MD. 12
Claude Rader, Director of Telecom (410/951-3858) drader@coppin.edu
University of New Hampshire School of Law, Concord, NH. T1
Marc Gosselin, Director, Computer Services (603/513-5192) marc.gosselin@lawunh.edu

Check It Out: Press Releases, Job Postings, RFIs/RFPs and Special Deals

The ACUTA website is a useful tool for communicating with other members, whether you've got some exciting news to share, a position to fill, or a project for which you need a vendor. Check the website for the latest postings frequently. Here are items that have been posted since our last eNews.

PRESS RELEASES

- · Health Care Environments Add Complexity to Wireless LAN Deployments
- Don't Get Caught with your E911 Down: 911 ETC to Host Webinar on E911 Service for Enterprise, Education and Small Business
- Optelian Appoints Dr. Sheldon Walklin to Chief Technology Officer

NEW JOB POSTINGS

Help your colleagues who are looking for work! Send job postings to jobpost@acuta.org.

- Chief Information Officer, University of Kansas, Lawrence, Kansas
- Network Engineering Director, Northern Illinois University, DeKalb, IL
- Network Engineering Research Associate, Northern Illinois University, DeKalb, IL
- Web Manager & Web Designer (2 positions), Park University, Parkville, MO
- Network Security Administrator, Delaware Valley College, Doylestown, PA

Send us your RFIs/RFPs so we can share them with other members.

SPECIAL DEALS!

A number of special deals and discounts are still available, but no new specials have been posted this month.

FREE WEBINARS HOSTED BY ACUTA CORPORATE MEMBERS

Many free webinars are available through ACUTA Corporate Members. Check the website at www.acuta.org/corporatewebinars to see what is currently available. (Corporate members e-mail Amy Burton at aburton@acuta.org to get your free webinars listed.)

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Happy Holidays from the ACUTA Staff!

