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DIGITAL INFORMATION LITERACY AMONG THE FACULTY MEMBERS OF GUJARAT ADANI INSTITUTE OF MEDICAL SCIENCES

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Abstract:

The purpose of this study is to expect to explore and investigate the interpretation of faculty on digital information Literacy (DIL) and their skills and competencies in using Digital Information in GAIMS in the state of Gujarat. This study has informs various types of DIL skills and capability required for Faculty members of ICT, constraints affecting related skills, competencies and suggested suitable measures to meet the challenges in GAIMS and also help to set a standard for academic library professionals to project and outline the digital literacy plan as per the requirement of institution. Notably assist the administrators of institution and libraries, information professionals, specialists, educators and policy makers to make strategic decisions in managing resources and services to achieve vision and aim of institute. The main goal of meeting information needs of user in Library the Librarian must be authorized with required DL skills and intensely competencies to fulfill

The mission of their Institute. Since role of library professionals is critical for success of DL, their skills must be intensified for success of DL, their skills must be enhanced by providing effective training. Management of university has a spirited role to play in training of Library professionals through evidence based innovative ways and calculated proceeding in the 21st century of digital age.

Keywords:

Information Literacy, ICT in Library, Digital Literacy, Digital Information Literacy, Literacy Skills.

INTRODUCTION:

In present time the computer and information and communication technology (ICT) are used into various field such as education, business, health, agriculture, technology, space ect which is essential for all citizen. The problems are not regarding insufficient data amount, but a large amount of data to be understood and communicated to people which is relatively possible for those who possess an ability to appropriately decide and have information related to technology usage which will have an impact in education throughout their life including work life in future. For the completion of institutional Goal, their employees, teachers have main role. By the use of ICT, teachers have various options to teach and learn. To plan for teaching and learning, faculty members have package of resource to prepare themselves.

Digital information is a symbolic representation of data, and literacy refers to the ability to read for knowledge, write coherently, and think critically about the written word. Digital literacy is the ability to understand media, to search and being critical about information retrieved through the internet. It is also the ability to communicate with others through a variety of digital tools and applications. It is not simply the use of media or downloading the information using technology. Digital Literacy is the awareness, attitude and ability of individuals of appropriately use digital tools and facilities to identify access, manage, integrate, analyze the digital resources and create media.

By the above information present study is carried out to the digital information literacy and digital competency level of the faculty members of GAIMS, Bhuj.

DEFINITION OF THE CONCEPTS:

Borgman defines access to information as "connectivity to a computer network and to available content, such that the technology is usable, the user has the requisite skills and knowledge, and the content itself is in a usable and useful form". According to Paul Glister, "DL is the ability to understand information and more important- to evaluate and integrate information in multiple format that the computer can deliver". American Library Association (2006) defined Information Literacy as "the lifelong ability to recognize the need for, to loacte, evaluate and effectively use information". Being able to evaluate and integrate information is critical you cannot understand information you find on the internet without evaluating its sources and placing.

REVIEW OF LITERATURE:

The Present work takes into account the relevant literature produced 2001 onward, discussion about information literacy and digital information literacy. The literature review has been grouped according to authors of various Literatures.

• K. Swetakumari and Mallaiah, T.Y. (2017). This research conduct to determine the strengths and weakness of faculty member search the information from different digital Information sources .The paper focuses on what are the resources used to get familiar with the subject and researchers suggested that to organize different information Literacy programme for improvement of digital Literacy Skills.

• Moyo and Mavodza (2016) conducted study to establish and compare the provision of information literacy (IL) skills to university students both at undergraduate and graduate levels in South Africa (SA) and the United Arab Emirates (UAE). "They strongly recommended to policy makers and librarians in the development of appropriate IL programmes in support of teaching and learning".

• Khan (2015) examined use of information sources and need of information literacy among students in Aligarh Muslim University Aligarh. "The main objective of the study was to find out the students use of various information sources and need of information literacy education in Aligarh Muslim University. The main findings of the study revealed that users need information to prepare their assignments and study material and they are aware about the basic concept of information literacy. Some of the users have vague concept about information literacy".

• Ramamurthy, Siridevi and Ramu (2015) investigated the knowledge of information literacy and search skills of students in five selected Engineering Colleges in Chittoor District, Andhra Pradesh. "It was found that preponderance of respondents have low knowledge of information literacy skills, showed high deficiency in identifying diverse information sources. The various information literacy programmes to the respondents' in institutions lacked hands-on training. Thus, the need for an enhanced and continuous library user education geared towards empowering students to be sufficiently familiar with information sources".

• Rafique (2014) conducted a study entitled Information Literacy Skills of Faculty Members: A Study of the University of Lahore, Pakistan and found that "majority of the faculty members were proficient in determining the existence of needed information and to organize, analyze, evaluate and fully understand the retrieved information".

• Baikady and Mudhol (2013) carried out a study on Computer Literacy and the use of Web Resources: A Survey on the Medical Faculty and Students. "The study revealed that almost all the respondents possessed basic computer literacy skills. The faculty and PG students who were having above average computer literacy skills used web resources less frequently. The faculty members and postgraduate students who were having below average computer skills did not access web resources frequently".

• Deshpande Shirish and Dakhole P. S. (2011) the paper discusses the concepts of information literacy its needs and importance and IL standards. "It's also discuss the ICT polices of the government of India and initiatives taken by the government to promote various components of the IL such as Computer and IT Literacy. The paper also discusses various e-governance projects of the government which are playing a leading role to make the citizen information literate".

• Maharana and Mishra (2007) conducted a study on A Survey of Digital Information Literacy of Faculty at Sambalpur University and found that a majority of the university faculty members had Internet knowledge. "Search engines were most frequently used for browsing and searching on the web. Other tools such as subject gateways, bibliographic databases, etc. were less used by them".

• Singh, A (2005) examined "the faculty perceptions of students information literacy competencies in journalism and mass communication program. He reported that most of their

graduate students met the ACRL criteria for information literacy, but only some of their undergraduate students could be considered information literates by these standards. Faculty also reported consistent improvement in their student's research process after receiving library instruction".

RESEARCH QUESTIONS

The present study was undertaken to answer the following research questions in the context of DIL.

RQ-1: What proficiencies in Information and Communication Technologies (ICTs) and other tools are required by the faculty members of the GAIMS in the DIL age?

RQ-2: What are the types of digital information required for teaching Learning and research by faculty members in at the GAIMS for Teaching, learning, and research?

RQ-3: How do faculty members of the GAIMS perceive the importance of using library services in the DIL age?

RQ-4: What is the level of knowledge-based competencies and skills of DIL possessed by the academic library professionals of the GAIMS?

RQ-5: What are the innovative approaches that promote DIL among faculty members at the GAIMS?

RQ-6: What are the de-motivating factors that create constraints in promoting DIL at the GAIMS?

SIGNIFICANCE OF THE STUDY

The aim of study is to inquire the perception and ability of faculty associates on DIL and how well they can manage digital Information of GAIMS. Moreover this study deliberates to determine the types of DIL skills required by associates on information Technology.

IMPLICATION OF THE STUDY

The current study will help to set a standard for academic library professionals to project and outline the digital literacy plan as per the requirement of institutions. This study will also help authorities of institutes and staff to be digitally educated and independent or free learners for enduring learning. The current study will notably assist the administrators of institution and libraries, information professionals, specialists, educators and policy makers to make strategic decisions in managing resources and services to achieve vision and aim of institute.

RESEARCH METHODOLOGY

The present study, a quantitative research methodology has been adopted. The data is collected through structured close-ended questionnaires that were distributed among the faculty members through email and hard copy. The questionnaires were collected through online from the respondents. A total number of 100 questionnaires were distributed among the faculties of all disciplines, out of 86 responses were received for the study. A Likert scale was used to measure the perception and attitude to respondents in which they agree or disagree with particular questions proposed by this study. SPSS 19.0 software was used to analysis statistical Data.

RESULT AND DISCUSSION

| | | Frequency | Percent | Percent |
|-------|--------|-----------|---------|---------|
| Valid | Male | 52 | 60.5 | 60.5 |
| | Female | 34 | 39.5 | 39.5 |
| | Total | 86 | 100.0 | 100.0 |

Table-1 Gender

From the above table-1 it was found that out of 86 respondents 52 (60.5 %) respondents belongs to Male and 34 (39.5 %) respondents belongs Female. It indicted that the majority of the faculty member in this institute were Male.

| | Tuble 2 Hge | | | | | |
|-------|-------------|-----------|---------|---------|--|--|
| | | Frequency | Percent | Percent | | |
| Valid | 21-30 | 83 | 96.5 | 96.5 | | |
| | 31-40 | 2 | 2.3 | 2.3 | | |
| | 41-50 | 1 | 1.2 | 1.2 | | |
| | Total | 86 | 100.0 | 100.0 | | |

Table-2 Age

From the above table-2 it was found that out of 86 respondents 83 (96.5 %) respondents belongs to 21-30 age group, 2 (2.3%) respondents belong to 31-40 age group and

only 1 (1.2 %) respondents belongs Age group of 41-50. That depict most of the faculty in this institute were young

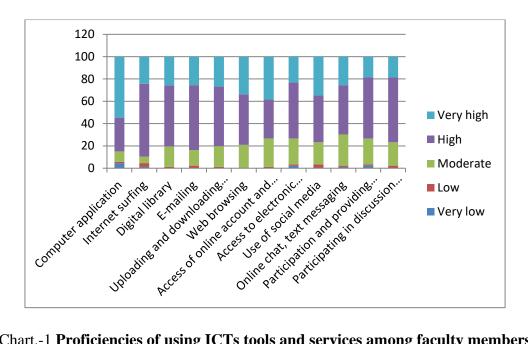


Chart.-1 Proficiencies of using ICTs tools and services among faculty members

The Chart-1 clearly depicts that a large number of respondents showed very high proficiency in computer application (54.65%) followed by internet surfing (65.12%); emailing, including sending and receiving emails (58.14%); uploading and downloading of attachments (53.49%); web browsing (45.35%); use of digital library (54.65%); access of online account and profile (38.37%); access to electronic resources and services(50%); use social media such as (41.86%); and online chat, text messaging (44.19%). The respondents' participation non line forums, online feedback, and mailing lists showed less proficiency; however, it is significant when considering digital trends. Some respondents had no knowledge of the latest technological literacy.

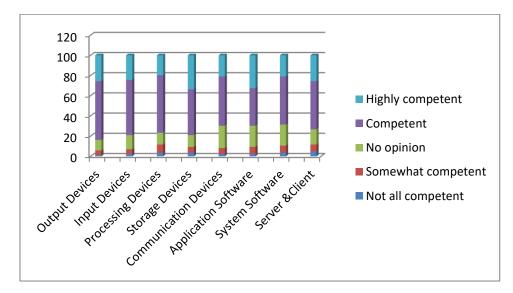


Chart-2 : **Proficiencies in using computer hardware and software among faculty members**

Chart -2 results indicated that above 20% of faculty members were highly knowledgeable in using computer hardware and software.

| Table:3 Gender*Proficiencies of using ICTs tools and services among faculty members | | | | | |
|---|---------|----------|-------|---------|--|
| | Mann- | Wilcoxon | Ζ | Asymp. | |
| | Whitney | W | | Sig. 2- | |
| | U | | | tailed | |
| Computer application | 824.000 | 2202.000 | 589 | .556 | |
| Internet surfing | 819.500 | 1414.500 | 676 | .500 | |
| Digital library | 823.000 | 1418.000 | 597 | .550 | |
| E-mailing | 882.000 | 2260.000 | 020 | .984 | |
| Uploading and downloading of attachments | 834.000 | 1429.000 | 487 | .626 | |
| | 741.000 | 1336.000 | - | .173 | |
| Web browsing | | | 1.363 | | |
| Access of online account and profile | 789.000 | 1384.000 | 892 | .372 | |
| Access to electronic resources and services | 881.000 | 1476.000 | 029 | .977 | |
| | 762.500 | 1357.500 | - | .252 | |
| Use of social media | | | 1.146 | | |
| | 757.000 | 1352.000 | - | .231 | |
| Online chat, text messaging | | | 1.199 | | |
| Participation and providing online feedback and | 882.000 | 1477.000 | 020 | .984 | |
| Suggestions | | | | | |
| Participating in discussion forum, mailing lists | 824.000 | 2202.000 | 597 | .550 | |
| Output devices monitors, printers, scanner, etc. | 875.500 | 1470.500 | 085 | .932 | |
| Input devices keyboards, mouse, etc. | 862.500 | 2240.500 | 210 | .834 | |
| processing devices CPU, mother boards | 821.500 | 1416.500 | 615 | .538 | |
| | 778.000 | 2156.000 | - | .315 | |
| Storage devices hard drives, memory, USB drive etc. | | | 1.006 | | |
| Communication devices WiFi, LAN/WAN, routers, | 795.500 | 1390.500 | 841 | .400 | |
| wireless devices, etc. | | | | | |
| Application software web browser, word processing, | 776.000 | 1371.000 | - | .316 | |
| spreadsheet, etc. | | | 1.003 | | |

| System software MS-windows, | Linux, DOS, Android, | 820.500 | 1415.500 | 600 | .548 |
|-----------------------------|----------------------|---------|----------|-----|------|
| etc. | | | | | |
| Server & client | | 870.500 | 1465.500 | 128 | .898 |

From above table-3 it was found that there is no evidence to support a difference between Gender and Proficiencies of using ICT tools and services in respect of Web browsing, Access of online account and profile, Use of social media and Online chat, text messaging.

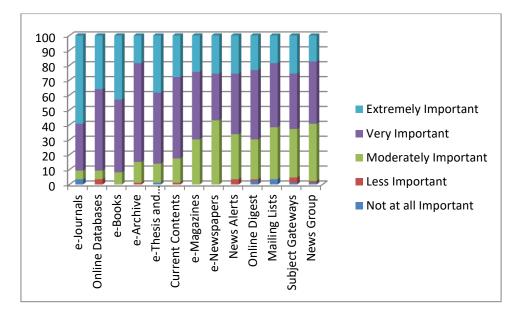


Chart-3: Type of e-resources require among faculty members

Chart-3 depicted that the types of digital information required for the respondents are presented in a range between"not at all important" and "extremely important." A large number of respondents (59.30%) expressed that e-Journals are extremely important and significant, followed by online databases (54.65%), e-Books (48.84%), e-Thesis and Dissertations(47.67%), and e-Archive(66.28%). The respondents also showed positive attitudes toward the importance of e-Magazines, e-Newspapers, current contents, and news alerts. The need of other -resources such as subject gateways, mailing lists, newsgroups, and so for th was not as significant among the respondents.

| Table: 4 Gender*Type of e-resources require among faculty members | | | | |
|---|----------------|------------|---|-------------|
| | Mann-Whitney U | Wilcoxon W | Z | Asymp. Sig. |
| | | | | 2-tailed |

| e-Journals | 785.000 | 2163.000 | -1.003 | .316 |
|----------------------------|---------|----------|--------|------|
| Online databases | 777.000 | 2155.000 | -1.063 | .288 |
| e-Books | 836.000 | 1431.000 | 473 | .636 |
| e-Archive | 776.500 | 1371.500 | -1.135 | .256 |
| e-Thesis and dissertations | 768.000 | 2146.000 | -1.122 | .262 |
| Current contents | 779.500 | 1374.500 | -1.025 | .305 |
| e-Magazines | 802.000 | 1397.000 | 779 | .436 |
| e-Newspapers | 818.500 | 1413.500 | 619 | .536 |
| News alerts | 775.000 | 1370.000 | -1.021 | .307 |
| Online Digest | 837.000 | 1432.000 | 446 | .656 |
| Mailing lists | 871.000 | 1466.000 | 123 | .902 |
| Subject gateways | 769.000 | 2147.000 | -1.072 | .284 |
| news group | 869.000 | 1464.000 | 142 | .887 |

From above table-4 it was found that there is no evidence to support a difference between Gender and Type of e-resources in respect of e-Journals, Online databases, e-Archive, e-Thesis and dissertation, Current contents, e-Magazines, News alerts, Subject gateways.

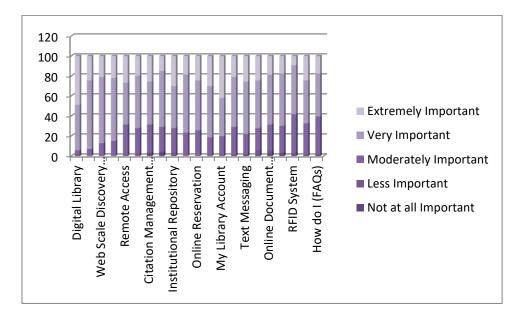
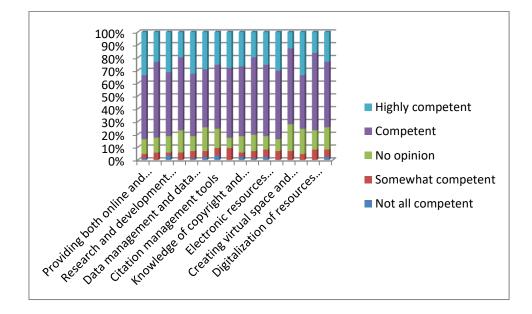


Chart-4 : Importance of using innovative library services in digital age among faculty members.

Chart-4 showed that all the services provided in the institute were significant and important to the respondents.

| Table: 5 Gender* Importance of using innovative library services in digital age among | | | | | |
|---|-----------|----------|--------|----------------|--|
| faculty members. | | | | | |
| | Mann- | Wilcoxon | Z | Asymp. Sig. 2- | |
| | Whitney U | W | | tailed | |
| Digital library | 701.000 | 2079.000 | -1.818 | .069 | |
| Library portal | 877.500 | 2255.500 | 071 | .944 | |
| Web scale discovery services | 832.500 | 1427.500 | 545 | .586 | |
| Online public access catalogue OPAC | 831.000 | 2209.000 | 545 | .586 | |
| Remote access | 841.500 | 2219.500 | 400 | .689 | |
| Subject guides | 821.000 | 2199.000 | 610 | .542 | |
| Citation management tools | 802.500 | 2180.500 | 767 | .443 | |
| Ask-a-librarian | 778.000 | 1373.000 | -1.041 | .298 | |
| Institutional repository | 856.500 | 2234.500 | 258 | .796 | |
| Social media integration with library | 853.000 | 1448.000 | 309 | .757 | |
| services | | | | | |
| Online reservation | 726.000 | 1321.000 | -1.519 | .129 | |
| Online library instruction | 801.500 | 1396.500 | 798 | .425 | |
| My library account | 846.500 | 1441.500 | 356 | .722 | |
| Mobile library services | 831.000 | 2209.000 | 509 | .610 | |
| Text messaging | 876.500 | 2254.500 | 073 | .942 | |
| Link to open educational resource OER | 805.000 | 2183.000 | 750 | .453 | |
| Online document delivery | 540.500 | 1135.500 | -3.287 | .001 | |
| Self-check-in kiosk& book drop box | 787.000 | 1382.000 | 939 | .348 | |
| RFID system | 648.500 | 1243.500 | -2.288 | .022 | |
| Virtual reference desk | 882.000 | 1477.000 | 019 | .985 | |
| How do I FAQs | 711.000 | 1306.000 | -1.644 | .100 | |

From above table-5 it was found that there is no evidence to support a difference between Gender and Proficiencies of using Importance of using innovative library services in digital age in respect of Digital library, Citation Management tools, Ask-a-librarian, Online reservation, Online library instruction, Link to open education resource OEP, Online document delivery, self-check-in kiosk & book drop box, RFID system, How do i FAQs.



Chrat-5: Level of knowledge-based competencies and skills of DIL among library professionals

The results from the chat -5 showed that nearly about 80% of the faculty members had **knowledge-based competencies and skills of DIL among library professionals**.

| Table: 6 Gender*Level of knowledge-based competencies and skills of DIL among library | | | | | |
|---|-----------|----------|-----|-------------|--|
| profe | essionals | | | | |
| | Mann- | Wilcoxon | Ζ | Asymp. Sig. | |
| | Whitney U | W | | 2-tailed | |
| Providing both online and off-line library | 851.500 | 2229.500 | 314 | .753 | |
| services | | | | | |
| Library collaboration and communication | 867.500 | 2245.500 | 165 | .869 | |
| Research and development services | 843.000 | 1438.000 | 395 | .693 | |
| Collection development, management, and | 870.000 | 1465.000 | 138 | .890 | |
| access | | | | | |
| Data management and data services | 874.500 | 1469.500 | 091 | .927 | |

| Knowledge of open access | 865.000 | 2243.000 | 179 | .858 |
|--|---------|----------|------|-------|
| Citation management tools | 807.500 | 2185.500 | 731 | .465 |
| Online library instruction and orientation | 848.000 | 2226.000 | 352 | .724 |
| Knowledge of copy right and fair use | 876.500 | 1471.500 | 073 | .942 |
| Marketing of library services and outreach | 794.500 | 2172.500 | 901 | .367 |
| Electronic resources acquisition | 884.000 | 1479.000 | .000 | 1.000 |
| Knowledge on information evaluation | 846.000 | 2224.000 | 371 | .711 |
| Creating virtual space and web presence | 839.000 | 2217.000 | 450 | .653 |
| User engagement and empowerment | 847.000 | 2225.000 | 348 | .728 |
| Digitalization of resources and information | 883.000 | 1478.000 | 010 | .992 |
| archive | | | | |
| Collection, organisation, and dissemination of | 866.000 | 1461.000 | 173 | .863 |
| information | | | | |

From above table-6 it was found that there is no evidence to support a difference between Gender and Level of knowledge-based competencies and skills of DIL in respect of Citation management tools, Marketing of library services and outreach.

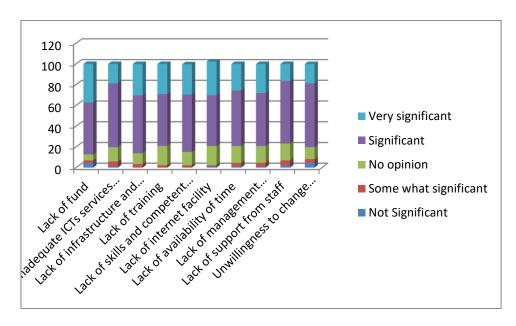


Chart-6: De-motivating factors in promoting DIL

Chart -6 revealed that A large number of respondents had de-motivating factors such as lack of fund, inadequate ICTs services and tools, lack of infrastructure and physical facilities, lack of training, lack of skills and competent professional staff, lack of

internet facility, lack of availability of time, and lack of management support and undue interference were the de-motivating factors of DIL, followed by other de-motivating factors.

| Table: 7 Gender*De-motivating factors in promoting DIL | | | | | |
|--|-----------|----------|--------|----------------|--|
| | Mann- | Wilcoxon | Ζ | Asymp. Sig. 2- | |
| | Whitney U | W | | tailed | |
| Lack of fund | 876.500 | 2254.500 | 073 | .942 | |
| Inadequate ICTs services and tools | 823.500 | 1418.500 | 614 | .539 | |
| Lack of infrastructure and physical | 864.000 | 1459.000 | 198 | .843 | |
| facilities | | | | | |
| Lack of training | 787.500 | 1382.500 | 928 | .354 | |
| Lack of skills and 4 professional staff | 752.500 | 1347.500 | -1.299 | .194 | |
| Lack of internet facility | 846.000 | 1441.000 | 365 | .715 | |
| Lack of availability of time | 875.500 | 2253.500 | 083 | .934 | |
| Lack of management support and undue | 847.500 | 2225.500 | 352 | .725 | |
| interference | | | | | |
| Lack of support from staff | 824.000 | 1419.000 | 604 | .546 | |
| Unwillingness to change among library | 854.500 | 1449.500 | 299 | .765 | |
| professionals | | | | | |

From above table-7 it was found that there is no evidence to support a difference between Gender and De-motivating factors in promoting DIL in respect of Lack of training, Lack of skill and 4 professional staff.

| Table:8 Age*Proficiencies of using ICTs tools and services among faculty members | | | | |
|--|--------|-------|--------|--|
| | Chi- | Df | Asymp. | |
| | Square | | Sig. | |
| Computer application | 3.359 | 2.000 | .187 | |
| Internet surfing | .253 | 2.000 | .881 | |
| Digital library | 4.687 | 2.000 | .096 | |
| E-mailing | .849 | 2.000 | .654 | |
| Uploading and downloading of attachments | .826 | 2.000 | .662 | |
| Web browsing | .557 | 2.000 | .757 | |

| Access of online account and profile | 1.302 | 2.000 | .521 |
|--|-------|-------|------|
| Access to electronic resources and services | 2.093 | 2.000 | .351 |
| Use of social media | .142 | 2.000 | .931 |
| Online chat, text messaging | .689 | 2.000 | .709 |
| Participation and providing online feedback and Suggestions | 5.947 | 2.000 | .051 |
| Participating in discussion forum, mailing lists | 6.683 | 2.000 | .035 |
| Output devices monitors, printers, scanner, etc. | 2.170 | 2.000 | .338 |
| Input devices keyboards, mouse, etc. | 2.097 | 2.000 | .351 |
| processing devices CPU, mother boards | 8.475 | 2.000 | .014 |
| Storage devices hard drives, memory, USB drive etc. | 1.622 | 2.000 | .444 |
| Communication devices WiFi, LAN/WAN, routers, wireless devices, etc. | 3.253 | 2.000 | .197 |
| Application software web browser, word processing, spreadsheet, etc. | 1.510 | 2.000 | .470 |
| System software MS-windows, Linux, DOS, Android, etc. | 2.514 | 2.000 | .285 |
| Server & client | 2.508 | 2.000 | .285 |

From above table-8 it was found that there is no evidence to support a difference between Age and Proficiencies of using ICT tools and services in respect of computer application, Digital library, Access to electronic resource and services, Participation and providing online feedback and Suggestions, Participating in discussion forum, mailing lists, Output devices monitors, printers, scanner, etc., Input devices keyboards, mouse, etc., processing devices CPU, mother boards, Storage devices hard drives, memory, USB drive etc., Communication devices WiFi, LAN/WAN, routers, wireless devices, etc., Application software web browser, word processing, spreadsheet, etc., System software MS-windows, Linux, DOS, Android, etc., Server & client.

| Table: 9 Age*Type of e-resources require among faculty members | | | |
|--|------------|----|-------------|
| | Chi-Square | Df | Asymp. Sig. |
| e-Journals | .733 | 2 | .693 |
| Online databases | 2.642 | 2 | .267 |
| e-Books | 3.725 | 2 | .155 |

| e-Archive | 6.630 | 2 | .036 | |
|----------------------------|-------|---|------|--|
| e-Thesis and dissertations | 2.353 | 2 | .308 | |
| Current contents | .832 | 2 | .660 | |
| e-Magazines | 4.013 | 2 | .134 | |
| e-Newspapers | 2.552 | 2 | .279 | |
| News alerts | 2.841 | 2 | .242 | |
| Online Digest | .824 | 2 | .662 | |
| Mailing lists | 3.957 | 2 | .138 | |
| Subject gateways | 2.939 | 2 | .230 | |
| news group | 1.130 | 2 | .568 | |

From above table-9 it was found that there is evidence to support a difference between Age and Type of e-resources in respect of e-Journals, Current contents, Online digest, News group.

| Table: 10 Age* Importance of using | innovative library | services in | digital age |
|---------------------------------------|--------------------|-------------|-------------|
| among faculty members. | | | |
| | Chi-Square | df | Asymp. Sig. |
| Digital library | 2079.000 | -1.818 | .069 |
| Library portal | 2255.500 | 071 | .944 |
| Web scale discovery services | 1427.500 | 545 | .586 |
| Online public access catalogue OPAC | 2209.000 | 545 | .586 |
| Remote access | 2219.500 | 400 | .689 |
| Subject guides | 2199.000 | 610 | .542 |
| Citation management tools | 2180.500 | 767 | .443 |
| Ask-a-librarian | 1373.000 | -1.041 | .298 |
| Institutional repository | 2234.500 | 258 | .796 |
| Social media integration with library | 1448.000 | 309 | .757 |
| services | | | |
| Online reservation | 1321.000 | -1.519 | .129 |
| Online library instruction | 1396.500 | 798 | .425 |
| My library account | 1441.500 | 356 | .722 |
| Mobile library services | 2209.000 | 509 | .610 |

| Text messaging | 2254.500 | 073 | .942 |
|---------------------------------------|----------|--------|------|
| Link to open educational resource OER | 2183.000 | 750 | .453 |
| Online document delivery | 1135.500 | -3.287 | .001 |
| Self-check-in kiosk& book drop box | 1382.000 | 939 | .348 |
| RFID system | 1243.500 | -2.288 | .022 |
| Virtual reference desk | 1477.000 | 019 | .985 |
| How do I FAQs | 1306.000 | -1.644 | .100 |

From above table-10 it was found that there is no evidence to support a difference between Age and Importance of using Importance of using innovative library services in digital age in respect of Digital library, Citation Management tools, Ask-a-librarian, Online reservation, Online library instruction, Link to open education resource OEP, Online document delivery, self-check-in kiosk & book drop box, RFID system, How do i FAQs.

| Table: 11 Age*Level of knowledge-based competencies and skills of DIL among | | | | |
|---|------------|------|-------------|--|
| library professionals | | | | |
| | Chi-Square | df | Asymp. Sig. | |
| Providing both online and off-line library services | 2229.500 | 314 | .753 | |
| Library collaboration and communication | 2245.500 | 165 | .869 | |
| Research and development services | 1438.000 | 395 | .693 | |
| Collection development, management, and access | 1465.000 | 138 | .890 | |
| Data management and data services | 1469.500 | 091 | .927 | |
| Knowledge of open access | 2243.000 | 179 | .858 | |
| Citation management tools | 2185.500 | 731 | .465 | |
| Online library instruction and orientation | 2226.000 | 352 | .724 | |
| Knowledge of copy right and fair use | 1471.500 | 073 | .942 | |
| Marketing of library services and outreach | 2172.500 | 901 | .367 | |
| Electronic resources acquisition | 1479.000 | .000 | 1.000 | |
| Knowledge on information evaluation | 2224.000 | 371 | .711 | |
| Creating virtual space and web presence | 2217.000 | 450 | .653 | |
| User engagement and empowerment | 2225.000 | 348 | .728 | |
| Digitalization of resources and information | 1478.000 | 010 | .992 | |
| archive | | | | |

| Collection, organisati | on, and dissemination | n of 1461.000 | 173 | .863 |
|------------------------|-----------------------|---------------|-----|------|
| information | | | | |

From above table-11 it was found that there is no evidence to support a difference between Age and Level of knowledge-based competencies and skills of DIL in respect of Citation management tools, Marketing of library services and outreach.

| Table: 12 Age*De-motivating factors in promoting DIL | | | |
|--|------------|--------|-------------|
| | Chi-Square | df | Asymp. Sig. |
| Lack of fund | 2254.500 | 073 | .942 |
| Inadequate ICTs services and tools | 1418.500 | 614 | .539 |
| Lack of infrastructure and physical facilities | 1459.000 | 198 | .843 |
| Lack of training | 1382.500 | 928 | .354 |
| Lack of skills and 4 professional staff | 1347.500 | -1.299 | .194 |
| Lack of internet facility | 1441.000 | 365 | .715 |
| Lack of availability of time | 2253.500 | 083 | .934 |
| Lack of management support and undue | 2225.500 | 352 | .725 |
| interference | | | |
| Lack of support from staff | 1419.000 | 604 | .546 |
| Unwillingness to change among library | 1449.500 | 299 | .765 |
| professionals | | | |

From above table-12 it was found that there is no evidence to support a difference between Age and De-motivating factors in promoting DIL in respect of Lack of training, Lack of skill and 4 professional staff.

Conclusion and Recommendation:

As research suggests all associates have fairly high regard for DIL. The talent and competencies of associates concerning DIL are noteworthy considering recent trends and call to prove in digital age. There should be better communication and collaboration between associates and Library professionals for success of DIL. Existing interval and difficulties should be vanished through open and constant communication within associates, students, librarians.

The GAIMS should take satisfactory measure through proof based on guidance to proceed towards capability of DIL among associates by applying creative ideas with active collaboration. This study has attempted to explore all aspects of faculty's outlook regarding DIL at GAIMS.

This study is helpful to take part in changing digital environment and on either side it will help to get ready to themselves to motivate associates to develop competencies and skills for managing digital information resources and services as well as using them for teaching, learning and research.

The main goal of meeting information needs of user in Library the Librarian must be authorized with required DL skills and intensely competencies to fulfill

the mission of their Institute. Since role of library professionals is critical for success of DL, their skills must be intensified for success of DL, their skills must be enhanced by providing effective training. Management of university has a spirited role to play in training of Library professionals through evidence based innovative ways and calculated proceeding in the 21st century of digital age.

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