

7-2007

## ACUTA eNews July 2007, Vol. 36, No. 7

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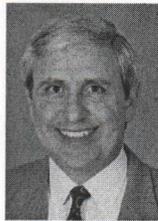
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President  
Walt Magnussen  
Texas A & M Univ.



President-Elect  
Corinne Hoch  
Columbia Univ.



Immed. Past President  
Carmine Piscopo  
Providence College

## Meet the Board for 2007-08

ACUTA is proud to introduce the new Board of Directors for 2007-08.

Stepping into the President's role is Walt Magnussen from Texas A&M. Prior to serving as President-elect for the past year, Walt was Chair of the Publications Committee. Since joining ACUTA in 1993, he has also been a member of the Higher Education Advisory Board and the Awards Committee, and is a frequent speaker at ACUTA events.

Corinne Hoch of Columbia University will assume the position of President-Elect. A member since 1990, she has served two terms as Director-at-Large. She also chaired the Vendor Liaison Committee, served regularly as a moderator/monitor at the conferences, and won the Bill D. Morris Award in 2002.

In other Board roles, Riny Ledgerwood was recently elected to a second two-year term as Secretary/Treasurer, and Randy Hayes was re-elected to another two-year term as Director-at-Large. Sandy Roberts of Wellesley College was elected to her first term on the Board as Director-at-Large after serving as chair of the Vendor Liaison Committee.

Jim Cross, former ACUTA President, will return to the Board as the appointed Director-at-Large.

Current President Carmine Piscopo will remain on the Board as Immediate Past President.

Buck Buchanan will serve the second year of his first term as a Director-at-Large, and Diane McNamara will serve the second year of her second term as Director-at-Large.

All of these individuals are to be commended for their substantial commitment of time and energy. If this kind of leadership role is of interest to you, contact any Board member about how you can get involved.



Secretary/Treasurer  
Riny Ledgerwood  
San Diego State



Director-at-Large  
Harvey "Buck"  
Buchanan  
Florida State Univ.



Director-at-Large  
James S. Cross  
Longwood Univ.



Director-at-Large  
Randy Hayes  
Univ. of No. Iowa



Director-at-Large  
Diane McNamara  
Union College



Director-at-Large  
Sandy Roberts  
Wellesley College

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## From ACUTA Headquarters



**Jeri Semer, CAE**  
*ACUTA Executive Director*  
[jsemmer@acuta.org](mailto:jsemmer@acuta.org)

ACUTA is pleased to recognize the following individuals who have been a part of the association for a number of years. We congratulate you, and we appreciate your contribution to ACUTA.

If you expect to see your name on this list and do not, please contact Kellile Adkins at [kellie@acuta.org](mailto:kellie@acuta.org).

### 25 Years

Darel Eschbach, Arizona State Univ.  
Craig Kontny, Auraria Higher Ed. Ctr.  
Iraire McNicholas, Temple Univ.  
Javid Metz, Vantage Tech. Consultants

### 20 Years

Diane Blake Bentley, UCLA  
Rodger Chisman, Southeast Missouri State Univ.  
Mark Mabe, Missouri Western State Univ.  
Mark Norviel, Idaho State Univ.  
Jean Richer, Williams College  
Dick Rossi, Cal. State Univ. - Sacramento  
JoEllen Schulz, Gustavus Adolphus College

### 15 Years

Brian Boring, Collin Co. Comm. College District  
Harvey Buchanan, Florida State Univ.  
Jerome DeSanto, Univ. of Scranton  
Thomas Horne, Univ. of No. Carolina, Chapel Hill  
Elwyn Hull, Univ. of Texas - Southwestern Medical Center at Dallas  
Richard Lehn, No. Dakota Univ. System Office  
Stephen Ornstein, Frostburg State Univ.  
L. D. Phaup, Jr., Hampden-Sydney College  
George Pyo, Saint Francis Univ.  
Terry Rockwell, Columbus State Comm. College  
Dan Webb, Xavier Univ.

### 10 Years

Barry Baker, Delta College  
Beverly Blevins, Miami Univ.  
Michael Cagle, Texas A&M Univ.-Commerce  
Leo Chimo, Ohio Univ.  
Dale Chinn, Walla Walla College  
Sue Fletcher Comette, Univ. of VT/State Ag. Coll.  
Steve Corbin, Southwestern Oklahoma State Univ.  
Jim Crain, Central Missouri State Univ.  
Joan Cyr, Massachusetts Institute of Technology  
Sandra Daniel, Mills College  
Anthony DeGreif, Ithaca College  
Mary Doyle, Washington State Univ.  
Kay Dreyer, College of DuPage  
Debra Duncan, Texas A&M Univ.

Dan Ellington, Jefferson College  
Charles Fantroy, Univ. of Nevada-Las Vegas  
Paul Flynn, Boston College  
Denise Foutz, Appalachian State Univ.  
Michael Frazier, Denison Univ.  
Norma Grijalva, New Mexico State Univ.  
Connie Grimes, College of William and Mary  
George Hayes, New York Law School  
John Hays, Southwestern Oklahoma State Univ.  
Russell Helm, Central Missouri State Univ.  
Jack Henderson, Queen's Univ.  
Michael Heppner, Univ. of Memphis  
Matthew Hoffman, Miami Univ.  
Lynn Hood, Clark Univ.  
Wayne Hunter, Drew Univ.  
Lynn Jentzen, Xavier Univ.  
Tim Johnston, Portland State Univ.  
Jim Jokl, Univ. of Virginia  
Bill Klein, Univ. of Kansas  
Linda Klosowski, Stony Brook Univ.  
George Kuzma, Manhattan College  
Thomas Lamb, Univ. of No. Carolina, Charlotte  
Ann-Marie Lancaster, WTC  
Dr. Stephen Landry, Seton Hall Univ.  
Bill Lasseigne, Collin County Comm. College Dist.  
Patrick Lepore, Univ. of the Sciences in Philadelphia  
Dorothy Lockard, Dietrich Lockard Group, Inc.  
Judith K. Lynch, Univ. of Virginia  
Barry Lyons, Morehead State Univ.  
John McKeigue, Tufts Univ.  
Terry Meredith, Southern Illinois Univ. Edwardsville  
Pauline Mernick, Providence College  
Marcia Moore, College of Charleston  
John K. Mullin, Georgia Institute of Technology  
Karen Murdzak, Edinboro Univ. of Pennsylvania  
Terry O'Callaghan, Univ. of Nebraska Med. Center  
Gary Ott, Wichita State Univ.  
Terry Oxendine, Univ. of No. Carolina, Pembroke  
Marlene Parks, Univ. of Nevada, Reno  
Anthony Parra, New Mexico State Univ.  
Linda Passauer, Slippery Rock Univ.  
Marlinda Phillips, Mississippi State Univ.  
Jeannene Plambeck, Metropolitan Comm. Coll., NE  
Ivette Puga, Florida Atlantic Univ.  
Betsy Pursh, Carnegie-Mellon Univ.  
Edward Quinn, Ohio State Univ.  
Mike Rackley, Mississippi State Univ.  
Ganesan Ravishanker, Wesleyan Univ.  
Cynthia Rolfe, Univ. of Central Oklahoma  
Charlene Roy, Wentworth Institute of Technology  
Mike Sawyer, Univ. of California, Berkeley  
Jane Scherban, Suffolk Univ.  
Joan Smith, Monroe Comm. College  
Lawrence Smith, Mount St. Mary's College  
Kenneth Splittgerber, Univ. of Wisconsin, Oshkosh  
John Stevens, Shenandoah Univ.  
Brian Sutton, Univ. of Tampa  
Jamie Trusner, Tarleton State Univ.  
Daniel Updegrove, Univ. of Texas, Austin  
Bernad Walter, Seton Hall Univ.  
Michael Walters, Laramie County Comm. College  
Pat Wilks-Simoneaux, Tulane Univ.  
Timothy Williams, West Virginia Univ.  
Michael Williamson, Springfield College  
Gordon Wishon, Univ. of Notre Dame

### 5 Years

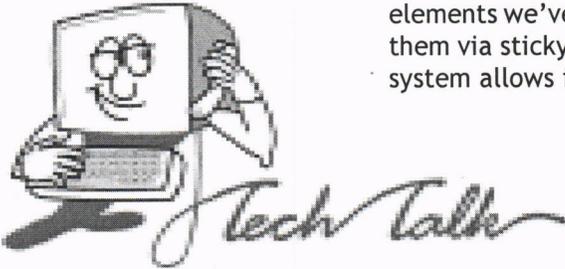
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George Ahlenius, Illinois College of Optometry  
Paul Albert, Kent State Univ.  
Simeon Ananou, Piedmont Virginia Comm. College  
Pat Bahr, Ohio Univ.  
Frances Benson, Lewis Univ.  
Alfred Boniforti, Lynn Univ.  
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Dana Camper, Washington and Lee Univ.

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Frank Cerchio, Technical Design Services, Inc.  
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Eve Ellen Cole, Plymouth State Univ.  
Gerry Collett, Central Christian College of Kansas  
Dustin Couretton, Ottawa Univ.  
Phil Crompton, Vantage Technology Consulting Group  
Ms. Odalys Diaz, Florida International Univ.  
David Divine, College of the Mainland  
David Drewrey, Univ. of Mississippi  
Diane Dunn, Univ. of California, Irvine  
Stephen Fejdasz, Indiana Univ. Northwest  
Dawn Francis-Chewning, Emory Univ.  
Mitch Freed, Kutztown Univ.  
Nathan Fritz, Crown College  
Eric Fullar, Univ. of Oregon  
Rhonda Fuss, Emory Univ.  
Frank Garcia, Central New Mexico Comm. College  
Eleanor Geisler, Madonna Univ.  
Pamela Gianni, Camden County College  
Gian Gieri, Central New Mexico Comm. College  
Steve Gilson, Riverside Comm. College  
Jenny Gluck, Syracuse Univ.  
Aaronettia Green, Univ. of Illinois at Chicago  
David Gregory, Colgate Univ.  
Michael Grillo, AnchorPoint  
Becky Hancock, Emory Univ.  
Jan Hargens, So. Dakota School of Mines & Tech.  
Steven Haring, Univ. of Miami  
Jim Herbert, Southern Polytechnic State Univ.  
Richard Hollinger, Brigham Young Univ.-Idaho  
Beverly Hubley, Dalhousie Univ.  
Tom Jackson, Univ. of North Carolina at Pembroke  
Samantha Johnson, Univ. of Tenn., Knoxville  
Tyrone Johnson-Neuland, SUNY College at Oswego  
Bruce Jones, Univ. of Akron  
John Jones, Jr., West VA Northern Comm. College  
Kirk Kelly, Pima County Comm. College District  
Mike Kindle, Missouri State Univ.  
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Stein Kristiansen, Winona State Univ.  
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Cynthia Littles, Trinity Univ.  
Thomas Lovince, Delgado Comm. College  
Penny McCreary, CEECO  
Catherine McKenzie, CA Comm. Colleges  
Anne Miller, Boston College  
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Jane-ElLEN Miller, Camden County College  
Jesse Miller, Southern Methodist Univ.  
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Robert Perreira, Brown Univ.  
Shaya Phillips, Fashion Institute of Technology  
William Pitt, Pensacola Christian College  
Kevin Proot, Saint Louis Univ.  
Randi Raitz, Southern Adventist Univ.  
Mary Reimer, Concordia Univ., Illinois  
Rick Ruth, Shippensburg Univ.  
Ginny Schroeder, WTC  
Patricia Sellers, Texas Christian Univ.  
Chad Shepherd, Saint Louis College of Pharmacy  
Wendy Shepherd, Deerfield Academy  
Jody Sluder, Univ. of Utah

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James Small, Delgado Comm. College  
Adam Smyth, California Baptist Univ.  
Paul Sollee, The Bolles School  
Phyllis Szani, New Jersey City Univ.  
Kevin Tanzillo, Dux Public Relations  
Peter Teklinski, New Jersey Institute of Technology  
Pat Thompson, Furman Univ.  
Kelvin Tohme, Trinity International Univ.  
Carolyn Trail, Roanoke College

Linda Upton, GAI-Tronics Corporation  
Barbara Vasbinder, State Univ. of New York, Buffalo  
Bill Wagner, Stephen F. Austin State Univ.  
Tim Warren, Truman State Univ.  
Mark Wehrle, Univ. of Pennsylvania  
Denna Wilson, NEC Unified Solutions, Inc.  
Penney Worth, Alfred State College  
Yvonne Wynn, Morgan State Univ.



## See the Passing of Passwords?

Kevin Tanzillo  
Dux PR  
[kevin@duxpr.com](mailto:kevin@duxpr.com)

Pretty much since networking began, the password has been one of the most inefficient elements we've all had to deal with. When you think about how many people remember them via sticky notes on their computers, or by picking something like "123456" if the system allows it, it's probably a wonder we don't have more hacking than we do.

Attempts at organizational enforcement have never been wildly successful. Those organizations that require a change every month, with each password having to include a case-sensitive mixture of numerals, letters, and keyboard symbols, are doing the smart thing from the password standpoint, but their help desks pay the price when people can't remember them.

It wouldn't be so bad if we had just one or two passwords in our lives to contend with. But it seems every news site and other semi-useful location on the Web now wants you to register and create a password. If they all required monthly changes and complicated combinations, our heads would collectively explode. So we human elements do the only logical thing, which is to make the passwords as easy to remember as possible, or write them all down somewhere that we hope is safe.

Recognizing this problem, there are some innovative approaches coming along. They all work with the basic security elements of what you know, what you have, and who you are, but in creative ways that make it very difficult for someone else to pretend to be you.

How about a series of questions that only you would know the answer to? When you establish your online identity with your corporate or organizational network, you would set up the information. It might go something like "What high school did you go to?" then "Where was your senior prom?" then "Who was your prom date?" then "What kind of car did you drive?"

Pretty much only a few people are going to know all that information, and the chance of your parents or your old prom date trying to hack your network is pretty slim.

Or how about typing style? When you set up your logon information, the system would track the way you input the password, and know you by the way you enter it. Do you tap-TAP-tap, or taptapTAP? Personally, we have our doubts about this one, but they say it works. Unless of course you jam a finger playing basketball and can't get into the network for a couple of weeks.

Another is facial recognition. There would be a series of faces on-screen, and to get on the network you would have to select the ones that you, as the rightful log-onner, would recognize.

Still other methods involve tokens with RFID tags that would identify you by their signals, and a spoken password system that not only validates the password, but knows that it is your voice speaking it.

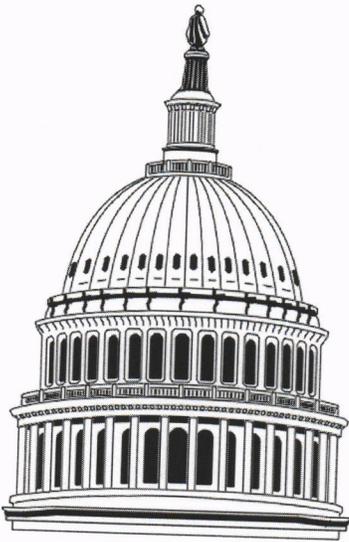
These are all methods that are already being put to work, although they are typically limited to very small numbers of organizations so far. But perhaps, for the sake of efficiency both for users and network administrators, the days of the password may be numbered.

*As always, if there are specific topics you would like to see covered in this space, please let me know via e-mail at [kevin@duxpr.com](mailto:kevin@duxpr.com).*

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## DC Update

Jeanne Jansenius  
Sewanee, The University  
of the South  
[jjanseni@sewanee.edu](mailto:jjanseni@sewanee.edu)

I was amazed this month at how much wireless news appeared in all my readings. It should not be a surprise, with the telecommunications market continually heading in that direction. Not only are VoIP and WiFi VoIP causing changes in the retail market place, but new laws and regulations are coming about as a result. Don't blink, or you will fall behind.

### The iPhone

By the time you read this column, the iPhone will be out and the verdict may be in. (No, I was not one of those standing in line at the local retail store). Not sure how educational institutions will incorporate this into their environments, but I am sure our students will arrive on campus this fall with an iPhone.

There has been considerable discussion about whether the iPhone will work well in the enterprise environment. Chuck Serapilio, CEO of Cellution, a New York-based firm that manages cellular devices used for large enterprises, stated in the June 25, 2007, edition of *Voice Report* that "It's not for the enterprise."

Gartner's senior analyst Ken Dulaney said, "This is basically a cellular iPod with some other capabilities, and it's important that it be recognized as such. You'll have e-mail in a place that's unsecured. There are no firewalls on the device. There's no ability to wipe the device if it's lost." He also noted that "Enterprises are not going to buy this so employees can buy music and watch movies. Business has a very narrow purview of what they want to get done. ... From the consumer perspective, Gartner is really positive about this device and it really changes the game." (<http://www.macworld.com/news/2007/06/21/gartnerit/index.php>)

### Texting While Driving?

On May 11, Washington Governor Chris Gregoire joined five other states that have enacted laws aimed at curbing driver's use of handheld wireless phones. Gregoire took this a step further by stating that if someone is caught simultaneously reading, manually writing, or sending a message on an electronic wireless communications device, this will be considered as a traffic infraction with a fine of up to \$250. According to *Telecommunications Reports*, the average driver takes his or her eyes off the road at least 14 times every 30 seconds to look at the screen or to use the keypad.

### FCC Waives Tower Inspections

American Tower Corp., and Global Signal, Inc., stated that due to their ability to provide service with remote-controlled monitoring systems, their antennas were under constant surveillance. As a result, the FCC has relieved them from quarterly inspections to annual inspections. According to Wireless Telecommunications docket 05-326, "[T]hese monitoring systems reliably diagnose problems, including any failure of control devices, indicators, and alarm systems, within real time, and therefore render strict application of the rule unnecessary to serve its underlying purpose."

### Canadian News

Canada's national newspaper, *The Globe and Mail* (6/27/07), reported it has been like a "roller-coaster race for control of BCE Inc." Telus, Canada's No. 2 telephone company, abruptly walked out on Tuesday, citing "inadequacies" in BCE's (Bell Canada Enterprises—Canada's largest telecommunication company) bidding process. Sources said Vancouver-based Telus might consider returning to the table if BCE's independent directors exercise more authority over an auction that some bidders have described as erratic. "Telus was widely regarded as the lead suitor and its planned merger with BCE would have created a monster telecommunications player that dominated markets across Canada." (<http://www.theglobeandmail.com>)

### For More In-Depth Coverage of Legislative & Regulatory Issues:

ACUTA members may read about the latest developments in telecommunications- and Internet-related issues in the most recent **Legislative and Regulatory Update**, an electronic newsletter prepared monthly by Wiley Rein. Access this newsletter at <http://www.acuta.org/relation/DownloadFile.cfm?docNum=309>

## Check It Out: Press Releases Job Postings RFIs/RFPs

The ACUTA website is a useful tool for communicating with other members, whether you've got some exciting news to share, a position to fill, or a project for which you need a vendor. Check the website for the latest postings frequently. Here are items that have been posted since our last eNews.

### Press Releases

- Campuses Deploy Next-Generation Emergency Notification Solution From Alertus Technologies
- MIR3 Releases Emergency Notification Product for Colleges and Universities
- Blonder Tongue to Exhibit at ACUTA
- Blonder Tongue Successfully Launches ATSC/QAM Demodulator

### Job Postings

- Associate Director - ITS, Georgia Institute of Technology/OIT, Atlanta, GA
- Telecommunications Coordinator, College of Charleston, Charleston, SC
- Network Support Specialist, Elon University, Elon, NC
- Help Desk Consultant, Indiana State University, Terre Haute, IN

### RFIs/RFPs

- Project Manager for an ERP System Contract & Implementation RFP: Yavapai College, Prescott, AZ
- Phone and Voice Mail System RFP: Harford Community College, Bel Air, MD

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## Board Report June

Riny Ledgerwood  
San Diego State Univ.  
ACUTA Secretary/Treasurer  
[rledgerw@mail.sdsu.edu](mailto:rledgerw@mail.sdsu.edu)

The Board of Directors met by conference call on June 7.

- The following appointments for two-year terms beginning 8/2/07 were approved:  
Vendor Liaison Committee: Rena Taylor, Avaya  
Program Committee:  
Beth Scheid, University of Illinois at Urbana-Champaign  
Mark S. Reynolds, University of New Mexico  
Jack Babbitt, University of Connecticut
- ACUTA and CHEMA are exploring ideas for possible future collaborations.
- ACUTA will be conducting a Strategic Planning Retreat in November 2007. All board members and committee chairs are invited to this meeting.
- ACUTA has been invited by ITERA to participate in judging the next student case competition. We are also asked to hold a slot for an ITERA presentation at our annual conference in 2008. Other ideas discussed include a joint ITERA-ACUTA student paper competition, the opportunity to publish winning student papers and/or faculty written papers in our Journal, a student internship program, special projects, certification program, co-located meeting locations, senior fellows program, and to have links on both ACUTA and ITERA websites. These ideas will be discussed further in future meetings.
- Walt Magnussen, President Elect, is chairing the ACUTA/ATIS Hurricane Preparedness Task Force. ATIS worked with telecommunications carriers to put together a check list for hurricane preparedness. The task force is reviewing this check list and adapting it for university use. The final draft report will be formalized and presented at the annual conference in Hollywood.
- The results of the 2007 Elections of ACUTA Officers are as follows:  
President Elect: Corrine Hoch  
Directors-at-Large: Randal Hayes and Sandy Roberts  
Secretary/Treasurer: Riny Ledgerwood

Respectfully submitted,  
Riny Ledgerwood, Director  
Communications and Computing Services  
San Diego State University

# FYI

Useful Information  
from the Campus

<http://www.studentmonitor.com>

In the spring of each year, Student Monitor of Ridgewood, NJ, conducts extensive research into how students are using communications technology on campus. *ACUTA eNews* is pleased once again to feature selected results of the 2007 survey. We appreciate Student Monitor's assistance as we strive to provide the most useful and up-to-date information. If you would like to know more about the survey, contact Eric Weil, managing partner at Student Monitor ([weil@studentmonitor.com](mailto:weil@studentmonitor.com)).

## Cell Ownership

This year 88% of students are using a cellular phone compared to 34% in 2000 (translating to 5.4 million four-year full-time undergrad cell owners). After a period of remarkable and unprecedented growth, we continue to see evidence that cellular phone ownership among students may be approaching the saturation level or maximum adoption rate.

	Spring '01%	S 02 %	S 03 %	S 04 %	S 05 %	S 06 %	S 07 %
Total	50	62	78	79	90	91	88
Male	43	59	74	75	88	89	86
Female	57	65	82	84	92	92	89
North	47	63	77	82	88	94	90
South	59	66	80	78	91	89	86
Midwest	44	54	72	78	90	92	88
West	48	67	83	80	88	86	89
Large school	52	63	79	79	93	92	90
Small school	48	61	76	79	85	88	84
On campus	45	58	77	78	87	92	92
Off campus	56	67	80	81	93	91	88
At home	53	64	76	78	90	88	75

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## Level 3 Completes Internet2 Optical Network Implementation

Level 3 Communications' Business Markets Group recently announced that the Internet2 nationwide, dedicated network services backbone is operational. This new 100 Gbps network delivers an immediate increase in bandwidth and the capability for future scalability to enable emerging applications for the Internet2 research and education community. The network delivers the underlying optical technology required for I2 to dynamically provision multiple 10 Gbps wavelengths. This milestone enables I2 to remain on schedule to complete member migration from the existing network to this new backbone by later this year.

The new network is designed to provide point-to-point dedicated circuits and IP services that can support next-generation applications in critical fields such as telemedicine, radio astronomy, distance-learning, and energy sciences research. The network will also serve as a platform for network researchers to develop new networking ideas and protocols. Created to enable a wide variety of bandwidth-intensive applications currently in use and under development at campuses and research labs, the network is designed to support growth and changes in Internet2 member requirements over time.



Congratulations to three sites that were named Sites to See for the 2nd quarter of 2007. Our topic was online newsletters. Check these out for good examples from other campuses.

- Northwestern University  
[http://www.it.northwestern.edu/ecommunicator/2007\\_spring/faculty/index.html](http://www.it.northwestern.edu/ecommunicator/2007_spring/faculty/index.html)  
[http://www.it.northwestern.edu/ecommunicator/2007\\_spring/students/index.html](http://www.it.northwestern.edu/ecommunicator/2007_spring/students/index.html)
- California State University, Fullerton  
<http://www.fullerton.edu/it/news/Publications/itdownload/index.htm>
- University of North Texas  
<http://www.unt.edu/benchmarks/>

## Info Links

Randy Hayes  
University of Northern Iowa  
[randal.hayes@uni.edu](mailto:randal.hayes@uni.edu)

Frequently, vendors, associations, governmental bodies, and others provide white papers and other informational documents which are announced through a variety of media sources. While some admittedly have a certain slant or opinion, others are quite objective; however, they often contain valuable information. Below are links to selected documents.

- Shoretel Book: IP Telephony from A to Z  
[http://www.baysidemediacom.com/shoretel/midmonth/prospect/0705/IPTelephony\\_entire\\_FINAL.pdf](http://www.baysidemediacom.com/shoretel/midmonth/prospect/0705/IPTelephony_entire_FINAL.pdf)
- NIST—Internet and Computer Network Investigations:  
<http://www.ncjrs.gov/pdffiles1/nij/210798.pdf>
- AT&T 2007 Business Continuity Study:  
<http://www.att.com/gen/press-room?pid=7922>
- OMB FY06 Report to Congress on Fed. Info Security (FISMA):  
[http://www.whitehouse.gov/omb/inforeg/reports/2006\\_fisma\\_report.pdf](http://www.whitehouse.gov/omb/inforeg/reports/2006_fisma_report.pdf)
- SecureInfo Info Security Awareness Report (FISMA):  
<http://www.secureinfo.com/downloads/>
- OMB FY06 Report to Congress on E-Gov Act of 2002:  
[http://www.whitehouse.gov/omb/inforeg/reports/2006\\_egov\\_report.pdf](http://www.whitehouse.gov/omb/inforeg/reports/2006_egov_report.pdf)
- NASCIO Report on Electronic Records Mgmt (Part 1 of 3):  
<http://www.nascio.org/publications/documents/NASCIO-RecordsManagement.pdf>
- CRS Report for Congress on Broadband & Fed Funding Pgms:  
<http://www.nationalaglawcenter.org/assets/crs/RL30719.pdf>
- OECD “Giving Knowledge for Free” Open-Ed Resources:  
<http://213.253.134.43/oecd/pdfs/browseit/9607041E.pdf>
- Village Phone Direct Assistance Center:  
<http://www.villagephonedirect.com/contents/>
- Wireless Unabound...Untapped Potential of the Mobile Phone:  
<http://mckinsey.com/clientservice/telecommunications/WirelessUnbnd.pdf>
- CDC Wireless Substitution Survey July-December 2006:  
<http://www.cdc.gov/nchs/data/nhis/earlyrelease/wireless200705.pdf>
- Effects of USF Subsidies to Wireless Carriers:  
<http://www.criterioneconomics.com/docs/Criterion%20USF%20Paper%20Final.pdf>
- Unsubsidized Wireless/Wireline Competition and USF:  
<http://www.criterioneconomics.com/docs/Criterion%20CETC%20Service%20Availability%20Paper%20Final.pdf>
- Chicago’s Digital-Divide Paper....The City That Networks:  
[http://egov.cityofchicago.org/webportal/COCWebPortal/COC\\_EDITORIAL/DigitalDivide.pdf](http://egov.cityofchicago.org/webportal/COCWebPortal/COC_EDITORIAL/DigitalDivide.pdf)
- APT Report on Achieving Universal Broadband:  
<http://www.apr.org/publications/reports-studies/Final-Report-Feb2007.pdf>
- ITIF Case for a National Broadband Policy:  
<http://www.itif.org/files/CaseForNationalBroadbandPolicy.pdf>

## Terri Robinett Wins Room at the Conference

As you may recall, as a special incentive, ACUTA was offering a complimentary guest room for up to five nights for one attendee who registered for the conference and booked a room within the ACUTA block by June 15. That lucky winner is Terri Robinett from Texas Christian University in Fort Worth.

When she received the e-mail notification of her good fortune, Terri says she took it to her boss, Travis Cook, and said, "Is this real?" He assured her it was, and celebrated the big surprise (a nice bonus for the budget) with her. Terri's response—"That's so cool!"

Congratulations, Terri. See you in Hollywood!

## Mutare Software Offers Emergency & Event Notification Grants

A rapid notification solution is a priority for all colleges and universities. To help meet this challenge, Mutare is awarding ten grants of their Emergency/Event Notification (EEN) solution to selected universities that qualify for the program.

The fully featured software application is capable of broadcasting phone calls, text messages, e-mails and pages rapidly to groups of people, up to tens of thousands if necessary. Broadcasts can be triggered by phone or web. The awarded system includes 4 ports for outcall notification which can be expanded by purchasing additional hardware and software licenses to virtually any size. The selected universities will be responsible for supplying a Windows server and telephone interface card to support the software. The average grant is anticipated to be valued at \$20,000.

Interested universities should visit Mutare's website at [www.mutare.com](http://www.mutare.com) to apply for a grant. The application deadline is August 15, 2007.

## ACUTA Resources Make Membership a Great Value

When the CALEA ruling was first announced in 2005, confusion ran rampant. The requirements were ill defined and the time lines unrealistic. Many of the trade publications and websites contained conflicting information.

The ACUTA audio seminar *Update on CALEA, VoIP and Universal Service* provided timely information to our campus on the current status of CALEA, possible courses of actions, and a probable time line of future actions. The information provided allowed the campus to develop a practical plan to deal with CALEA.

The ACUTA audio seminars provide timely information by recognized speakers at an affordable cost. The format allows all appropriate campus members to participate for a single cost.

Providing just-in-time information on critical issues of the day continues to demonstrate the value of ACUTA.

—Monty Wilson, Asst. Vice Chancellor, Univ. of Tennessee at Chattanooga

## ACUTA Events Calendar

### 36th Annual Conference

July 29-August 2, 2007

Hollywood, FL

Westin Diplomat

### Fall Seminars

October 14-17, 2007

Minneapolis, MN

Hilton

### Winter Seminars

January 27-30, 2008

Anaheim, CA

Disneyland Hotel

### Spring Seminars

April 6-9, 2008

St. Louis, MO

Sheraton St. Louis

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# Welcome New Members

## Institutional Members

### New College of Florida, Sarasota, FL. T1

Eileen Harrow, Dir., Application Support & Development; 941/487-4581 .... [www.ncf.edu](http://www.ncf.edu)

## Emeritus Member

Michael Toner, Fitchburg, WI; 608/271-4191 ..... [mtoner@charter.net](mailto:mtoner@charter.net)

NOTE: Mike has been a member of ACUTA for 36 years.

## Corporate Affiliate Members

### BRONZE MEMBER

**@Comm Corporation**, Manchester, NH ..... <http://www.atcomm.com>

Bob Boyd, Executive Vice President; 603/628-3005

@Comm's CommView®, powerful yet easy-to-use call accounting, reduces expenses, improves productivity, and enhances security. Benefits to the higher education marketplace include telecom cost allocation, staff oversight, student resale, TDM & VoIP voice network optimization and better response to harassment, abuse and threats via campus phones.

### COPPER MEMBERS

**Dymo Corp.**, Stamford, CT ..... <http://www.rhinolabeling.com>

Michael Clemens, Sr. Mktg & Sales Manager

RHINO manufactures electronic label printers for marking cable connections and components in voice, data, audio, video, electrical and security systems; as well as labeling inventory closets, equipment, barcoding, and more. Learn more at [www.rhinolabeling.com](http://www.rhinolabeling.com)

**MessageNet Systems, Inc.**, Carmel, IN ..... <http://www.messagenetsystems.com>

Larry Bernath, Dir. of Sales; 317/566-1677

MessageNet manufactures emergency alerting mass notification systems that integrate diverse communication media to deliver messages to speakers, LED signs, LCD and plasma displays, telephones, cell phones, pagers and radios. Create and launch messages with a click.

**MIR3**, San Diego, CA ..... <http://www.mir3.com>

Ken Dixon, Vice President; 858/724-1205

MIR3, the technology leader in Intelligent Notification (IN®) solutions, makes critical emergency and non-emergency communications faster, more efficient and cost effective. IN includes Incident Management, Topic Subscription and Support for Numerous Languages. inCampusAlert™ delivers recorded voice, text or text-to-speech messages to every communication device or service.

**RedSky Technologies, Inc.**, Chicago, IL ..... <http://www.redskyE911.com>

Matt Pfister, Vice President, Sales; 312/432-4328

RedSky Technologies is the leading provider of automated E911 software solutions for the enterprise. With over 225 enterprise, government and higher education customers, RedSky provides integrated E911 support for Avaya, Nortel and Cisco telephony platforms.

**TAC Centre, Inc.**, Westwood, MA ..... <http://www.taccentre.com>

Michael Judge, President; 781/636-0088

Whether you have a traditional communications platform, are considering upgrades or new technologies such as voice over IP, multimedia, wireless voice/data, and more, TAC Centre can help you identify as well as customize the correct solution and offer start-to-finish turnkey services to assist you.

**XTEND Communications Corp.**, New York, NY ..... <http://www.xtend.com>

Bill Schwartz, President/CEO; 212/951-7600

XTEND works with colleges and universities to improve emergency communications and save lives. XTEND offers our TESS (Telecommunications Enhancing School Safety) package to protect teachers, staff, and students. XTEND works within your existing telecommunications architecture.

Important Information...

Useful Resources...

The Best in Professional Networking:

Invite a Colleague to join ACUTA today!