

## Questionnaire for Internet Users

Please tick mark (✓) where necessary.

### Bio-Data

**Name** First \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_

**Sex** Male  Female

**Age Group (years)** 15-20  21-25  26-30  31-35  36-40   
41-45  46+

### Academic Qualifications

\_\_\_\_\_

### E-mail Address

\_\_\_\_\_

**Status** Teacher  Student  Any other

**State** Punjab  Haryana  Himachal Pradesh

**College Name and Address** \_\_\_\_\_

\_\_\_\_\_

### Department/ Branch (Please Tick (✓) whichever is applicable)

Applied Science	Chem. Engg.	Computer Sci.	Electronic Engg.	Electrical Engg.	Ind. Engg.	Prod. Engg.	Mech. Engg.	Any other (please specify)

## USE OF THE INTERNET

### 1. Experience of Internet use

How long have you been using the Internet?

Less than 6 months  6 months-1 year

1-2 years  2-4 years

More than 4 years  Any other \_\_\_\_\_

### 2. Frequency of Internet Use

How often do you use Internet services?

Daily  2-3 times a week

2-3 times a month  Once in a month

### 3. Amount of Time spent on the Internet

On average, how many hours you spend in a week to use Internet?

- |                         |                          |                      |                          |
|-------------------------|--------------------------|----------------------|--------------------------|
| Less than 1 hour a week | <input type="checkbox"/> | 2-4 hours a week     | <input type="checkbox"/> |
| 5-6 hours a week        | <input type="checkbox"/> | 7-9 hours a week     | <input type="checkbox"/> |
| 10-20 hours a week      | <input type="checkbox"/> | Over 20 hours a week | <input type="checkbox"/> |

### 4. Most frequently used location of Internet use

From which place do you most frequently use the Internet?

- |                    |                          |         |                          |                |                          |
|--------------------|--------------------------|---------|--------------------------|----------------|--------------------------|
| At college or work | <input type="checkbox"/> | At home | <input type="checkbox"/> | At other place | <input type="checkbox"/> |
|--------------------|--------------------------|---------|--------------------------|----------------|--------------------------|

### 5. Methods of Learning Internet Skills

(Please Tick (√) whichever is applicable)

Sr. No.	Method	
1.	Trial and error method	
2.	Guidance from colleagues and friends	
3.	Training from college	
4.	Self instruction	
5.	External courses	

### 6. Purposes for Browsing Internet

The purpose(s) you mainly use the Internet for? (Tick (√) all that apply)

- |          |                          |               |                          |           |                          |               |                          |
|----------|--------------------------|---------------|--------------------------|-----------|--------------------------|---------------|--------------------------|
| Research | <input type="checkbox"/> | Entertainment | <input type="checkbox"/> | Education | <input type="checkbox"/> | Communication | <input type="checkbox"/> |
|----------|--------------------------|---------------|--------------------------|-----------|--------------------------|---------------|--------------------------|

### 7. Internet Services

Please indicate your awareness of the following services being provided on Internet and give your preferences of using these services as 1, 2, 3....etc.

Sr. No.	Services	Yes	No	Preferences
1.	E-mail			
2.	WWW (World Wide Web)			
3.	Search engines (e.g. Google)			
4.	Remote login (Telnet)			

5.	File Transfer Protocol (FTP)			
6.	Archie			
7.	Listserv/ Discussion Group			
8.	Bulletin Board Service (BBS)			
9.	Frequently Asked Questions (FAQs)			
10.	Chatting			
11.	Any Other			

### 8. Problems Encountered While Using Internet

Of the following, what troubles you the most while using the Internet?

(Please tick (✓) all that apply)

- a) Slow access speed
- b) Difficulty in finding relevant information
- c) Overload of information on the Internet
- d) It takes too long to view/download pages
- e) Privacy problem
- f) Any other \_\_\_\_\_

### 9. Ways to Browse Information from the Internet

How do you browse the required information from the Internet?

(Tick (✓) all that apply)

- Type the Web address directly
- Use search engines
- Use subscription databases
- Any other \_\_\_\_\_

**10. Comparison of Conventional Documents and Internet**

In your opinion, using Internet as compared to use of conventional documents is: (Tick (√) all that apply)

- |                  |                          |    |                  |                          |
|------------------|--------------------------|----|------------------|--------------------------|
| Time saving      | <input type="checkbox"/> | or | Time consuming   | <input type="checkbox"/> |
| More informative | <input type="checkbox"/> | or | Less informative | <input type="checkbox"/> |
| More expensive   | <input type="checkbox"/> | or | Less expensive   | <input type="checkbox"/> |
| More useful      | <input type="checkbox"/> | or | Less useful      | <input type="checkbox"/> |
| More preferred   | <input type="checkbox"/> | or | Less preferred   | <input type="checkbox"/> |

**11. Influence on Academic Efficiency**

How the use of Internet has influenced your academic efficiency?

- a) Use of conventional documents has decreased
- b) Dependency on the Internet has increased
- c) Expedited the research process
- d) Improved professional competence

**12. Satisfaction with Internet Facilities**

Up-to what extent, are you satisfied with the Internet facilities provided in the College Internet Section?

- Fully  Partially  Least satisfied  No Comments

**13. Can Internet Replace Library Services?**

Do you think Internet can replace library services? Yes  No

If yes, please explain how \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### **14. Suggestions**

Any other suggestions to improve the Internet services

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**SIGNATURE**

Thank you for your time and completing this questionnaire.

[http://southernlibrarianship.icaap.org/content/v07n01/kumar\\_r01\\_app2.doc](http://southernlibrarianship.icaap.org/content/v07n01/kumar_r01_app2.doc).