

Appendix – 1
Questionnaire for Users

Biography data

Name: _____

Academic Qualifications: _____

Status: _____

Department: _____

Subject/Area of Specialization _____

PART – I

Please tick (√) in the blank column

1. How well do you feel you are able to keep up with innovations in your field?

- | | | | |
|-----------------------------|--------------------------|-------------------------|--------------------------|
| a) To some extent | <input type="checkbox"/> | b) To a moderate extent | <input type="checkbox"/> |
| c) To a considerable extent | <input type="checkbox"/> | d) To a great extent | <input type="checkbox"/> |

2. If keeping up with innovations in your field is not satisfactory; please specify the reasons

- | | |
|-----------------------------------------------------------------|--------------------------|
| a) No current awareness services available | <input type="checkbox"/> |
| b) No specific information available in field of interest | <input type="checkbox"/> |
| c) No time to use library | <input type="checkbox"/> |
| d) Limited knowledge of library collection | <input type="checkbox"/> |
| e) Undeveloped information products/services offered by library | <input type="checkbox"/> |
| f) Others (please specify) | <input type="checkbox"/> |

3. How often do you use library?

- | | | | |
|-----------------------|--------------------------|----------------------|--------------------------|
| a) Daily | <input type="checkbox"/> | b) Twice a week | <input type="checkbox"/> |
| c) Three times a week | <input type="checkbox"/> | d) Four times a week | <input type="checkbox"/> |
| e) Five times a week | <input type="checkbox"/> | f) Once a week | <input type="checkbox"/> |
| g) Never | <input type="checkbox"/> | | |

4. Purpose/s for which you use the library:

- | | |
|-----------------------------------------------------------|--------------------------|
| a) To gain current awareness and to keep up-to-date | <input type="checkbox"/> |
| b) To find specific information in your field of interest | <input type="checkbox"/> |
| c) To read newspaper | <input type="checkbox"/> |
| d) To study | <input type="checkbox"/> |
| e) To photocopy the periodical articles | <input type="checkbox"/> |
| f) To use micro-forms | <input type="checkbox"/> |
| g) Other purpose/s (Please specify) _____ | |

5. What are the ways which make you aware of up-to-date information in your field(s) of interest:
- | | | |
|----|--------------------------------------------|--------------------------|
| a) | Conversation with colleagues at work | <input type="checkbox"/> |
| b) | Seminars/Conferences/Workshops | <input type="checkbox"/> |
| c) | Published Publications and research | <input type="checkbox"/> |
| d) | Consultation of indexes and abstracts | <input type="checkbox"/> |
| e) | Consultation of catalogues | <input type="checkbox"/> |
| f) | Bibliographic lists | <input type="checkbox"/> |
| g) | Book reviews and publication announcements | <input type="checkbox"/> |
| h) | Exhibitions | <input type="checkbox"/> |
| i) | Current awareness bulletins | <input type="checkbox"/> |
| j) | Selective dissemination of information | <input type="checkbox"/> |
| k) | Other/s (Please specify)_____ | |

PART - II

1. Please tick (✓) against the information services that you need/expect to find
- | | | |
|----|---------------------------------------------------|--------------------------|
| a) | Current Awareness services | <input type="checkbox"/> |
| b) | Selective dissemination of information | <input type="checkbox"/> |
| c) | Notification of newly published research | <input type="checkbox"/> |
| d) | Notification about conferences/seminars/workshops | <input type="checkbox"/> |
| e) | Newspaper clippings | <input type="checkbox"/> |
| f) | Patents information | <input type="checkbox"/> |
| g) | Standards information | <input type="checkbox"/> |
| h) | Abstracting services | <input type="checkbox"/> |
| i) | Indexing services | <input type="checkbox"/> |
| j) | Reference services | <input type="checkbox"/> |
| k) | Translation services | <input type="checkbox"/> |
| l) | Interlibrary loan | <input type="checkbox"/> |
| m) | Literature search | <input type="checkbox"/> |
| n) | Repackaging & condensation service | <input type="checkbox"/> |
| o) | Photocopying of periodical articles | <input type="checkbox"/> |
| p) | Circulation of periodical contents | <input type="checkbox"/> |
| q) | Other service/s (please specify)_____ | |
2. If the available information services are not developed and comprehensive, are you ready to pay fees for developed and comprehensive services

Yes

No

3. If answer is yes, please specify the service/s that you are ready to pay fees for
- | | |
|-----------------------------------------------------|--------------------------|
| a) Current Awareness services | |
| b) Selective dissemination of information | <input type="checkbox"/> |
| c) Notification of newly published research | <input type="checkbox"/> |
| d) Notification about conference/seminars/workshops | <input type="checkbox"/> |
| e) Newspaper clippings | <input type="checkbox"/> |
| f) Patents information | <input type="checkbox"/> |
| g) Standards information | <input type="checkbox"/> |
| h) Abstracting services | <input type="checkbox"/> |
| i) Indexing services | <input type="checkbox"/> |
| j) Reference services | <input type="checkbox"/> |
| k) Translation services | <input type="checkbox"/> |
| l) Interlibrary loan | <input type="checkbox"/> |
| m) Literature search | <input type="checkbox"/> |
| n) Repackaging & condensation service | <input type="checkbox"/> |
| o) Photocopying of periodical articles | <input type="checkbox"/> |
| p) Circulation of periodical contents | <input type="checkbox"/> |
| q) Other services (please specify)_____ | |
4. Please tick mark against the information products that you need / expect to find
- | | |
|-----------------------------------------------------|--------------------------|
| a) Directories | <input type="checkbox"/> |
| b) Information Bulletin | <input type="checkbox"/> |
| c) News Bulletin | <input type="checkbox"/> |
| d) Indexes | <input type="checkbox"/> |
| e) Abstracts Lists | <input type="checkbox"/> |
| f) Data Analysis Statistics | <input type="checkbox"/> |
| g) Bibliographic Lists | <input type="checkbox"/> |
| h) New Additions Lists | <input type="checkbox"/> |
| i) Current Awareness Bulletins | <input type="checkbox"/> |
| j) Selective Dissemination of Information Bulletins | <input type="checkbox"/> |
| k) Results of Literature Search | <input type="checkbox"/> |
| l) Other product/s (please specify)_____ | |
5. If the available information products are not developed and comprehensive, are you ready to pay fees for developed and comprehensive products
- | | |
|-----|----|
| Yes | No |
|-----|----|
6. If answer is yes; please specify the product (s) that you are ready to pay fees for
- | | |
|-----------------------------------------------------|--------------------------|
| a) Directories | <input type="checkbox"/> |
| b) Information Bulletins | <input type="checkbox"/> |
| c) News Bulletins | <input type="checkbox"/> |
| d) Indexes | <input type="checkbox"/> |
| e) Abstracts Lists | <input type="checkbox"/> |
| f) Data Analysis Statistics | <input type="checkbox"/> |
| g) Bibliography Lists | <input type="checkbox"/> |
| h) New Additions Lists | <input type="checkbox"/> |
| i) Current Awareness Bulletins | <input type="checkbox"/> |
| j) Selective Dissemination of Information Bulletins | <input type="checkbox"/> |
| k) Results of Literature Search | <input type="checkbox"/> |
| l) Other product/s (please specify)_____ | |

7. Please read each statement carefully and record for the view by circling the number relevant to your statement.

Strongly Agree	Agree	Undecided	Disagree	Strongly disagree
(1)	(2)	(3)	(4)	(5)

- a) Potential users are denied access to information products/services when fees are charged in the library

Strongly Agree	Agree	Undecided	Disagree	Strongly disagree
(1)	(2)	(3)	(4)	(5)

- b) Users should pay fees for information products/services

Strongly Agree	Agree	Undecided	Disagree	Strongly disagree
(1)	(2)	(3)	(4)	(5)

- c) Users should not pay fees for information products/services

Strongly Agree	Agree	Undecided	Disagree	Strongly disagree
(1)	(2)	(3)	(4)	(5)

- d) Fees are a major deterrent to library use

Strongly Agree	Agree	Undecided	Disagree	Strongly disagree
(1)	(2)	(3)	(4)	(5)

- e) Developed information products/services are very necessary so it not a problem for the users to pay for the developed information products/services

Strongly Agree	Agree	Undecided	Disagree	Strongly disagree
(1)	(2)	(3)	(4)	(5)

- f) Computerized literature search should be part of the free normal library services

Strongly Agree	Agree	Undecided	Disagree	Strongly disagree
(1)	(2)	(3)	(4)	(5)

- g) Cost of the computerized literature search should be paid by both the library and users.

Strongly Agree	Agree	Undecided	Disagree	Strongly disagree
(1)	(2)	(3)	(4)	(5)

- h) Cost of the computerized literature search should be paid by the users only

Strongly Agree	Agree	Undecided	Disagree	Strongly disagree
(1)	(2)	(3)	(4)	(5)

8. Any other suggestion to improve library services and products

Signature

Thanks for your cooperation.