**Annual Conference Highlights**

**Conference at a Glance**
July 18–22, more than 1,000 professionals from the field of telecommunications in higher education met in Nashville for the 28th Annual Conference. We listened, learned, and even laughed as we feasted on an information banquet provided by professional speakers and peer presenters. We extended recognition to a number of outstanding people, and we exchanged ideas with others who face the same challenges on campuses everywhere.

**Conference Comes to Your Desk**
If you weren’t able to attend this year’s conference, or if you want to share it with your staff, several sessions will be available online again this year. You can view the keynote address by Dr. Douglas Van Houweling, Tuesday’s legislative update general session by Jeff Linder and Ken Krisko, and Wednesday’s general session on.

**Bill D. Morris Award**
Anthony Tanzi from Brown University was honored as this year’s recipient of the Bill D. Morris Award, ACUTA’s most prestigious individual award. A charter member of ACUTA, Tony has served as chair of the Legislative and Regulatory Affairs Committee for the past two years. He has presented at ACUTA events, served as Secretary/Treasurer of the association, and was recently elected President-Elect. Congratulations to Tony.

**For photo coverage of the conference, see the special insert in this issue!**

**Student Paper Awards**
For the third year, three students were awarded cash prizes as well as all-expenses-paid trips to the conference for their entries in the Student Paper Competition sponsored by TeleSoft. Saurabh Singhal (University of Houston), Cleon Wellington (Ball State University), and Monika Adamska (McGill University) were this year’s winners. The papers they submitted are included in the conference handouts and are available online at www.acuta.org.

**Achievement Awards**
In recognition of their outstanding contributions to ACUTA, higher education, and the telecommunications profession, three people received...
The 28th Annual Conference is now history. Those of you who attended know how informative all the sessions were. In addition, the meal and break times provided excellent opportunities to network with old acquaintances and make new friends. We took advantage of the exhibit hall to view new and updated products, talk with vendors we have known and dealt with before, meet new exhibitors, and generally see what is hot in the higher education telecommunication market place.

While I can think of many highlights of the Nashville conference, the one that stands out the most for me is formally beginning my term as president for 1999-2000. Assuming the role as president and leading ACUTA as we move into the next millennium promises to be a very challenging experience.

I have no illusions about doing this by myself. When I look at ACUTA, I see a strong, well-run organization; an organization that has worked hard at meeting the needs of its members; an organization with dedicated volunteers serving on the Board and as committee chairs and members; and a dedicated professional staff. ACUTA is also a proactive organization that annually reviews its strategic plan to ensure that it is meeting the members' needs.

I also see an organization whose members will be challenged as never before as we move into and past the year 2000. It is just this challenge that led me to choose leadership as the theme for my presidency. My personal belief (shared by Michael Zastocky of GartnerGroup and several other speakers in Nashville) is that as telecommunication professionals we will advance and be promoted in our careers based upon our leadership skills, not our technical skills.

Over the next 12 months, the Board, the Committees, and I will work on developing programs and appropriate materials to assist you, the members, in meeting this new challenge. This process has already begun. We plan to use the September Board meeting as a working session to identify those elements of leadership that are critical to you and your campuses, to develop specific programs to meet those elements of leadership we identify, and to integrate them into ACUTA's strategic plan.

I anticipate that many of my columns will address the issue of leadership during my year as president. I look forward to the challenge of serving in this leadership role myself. I hope you will let me know your thoughts and concerns as we move forward with this agenda.

The Association for Telecommunications Professionals in Higher Education
152 W. Zandale Dr., Ste. 200
Lexington KY 40503-2486

606/278-3338
www.acuta.org
ACUTA Upgrades Web Site

Aaron Fuehrer
ACUTA Computer Services Manager

Have you visited the ACUTA Web site recently? If you have, you've seen our new cleaner, more condensed look and experienced the enhanced navigation capabilities. (If you haven't, we hope you will soon!)

Here are some of the ways we think we've made it better:

- Visually, the homepage has a fresh face that we think is more appealing.
- Important issues and news items are displayed prominently on the top page.
- Conference and seminar information and registration have been enhanced so that:
  - Content is generated dynamically, allowing instant updates to agenda, track and session information;
  - Users who register online can create a personalized conference agenda;
  - Each person who registers online is assigned a URL with an ID number so they can check the status of their registration via the Web;
  - Attendees receive an automatic acknowledgement via e-mail when online registration is completed.
- We simplified the Web database interface for school and company member-lookup functions.
- The resource library has been redesigned to allow for key word searching and listing by category.
- The "ACUTA Store" has been added to provide a central point to purchase tapes, *Journal* and *ACUTA News* subscriptions, and other items we hope to make available in the future.

Of course, the telecom listserv Web interface remains available as always.

We hope you find the new look fresh and appealing, and that our new features make the site easier to use and more valuable as a resource. Our goal for the site is to put information and services at your fingertips so that ACUTA helps you do your job better.

If you have any questions or comments, contact me at afuehrer@acuta.org.

www.acuta.org

ACUTA LEGISLATIVE & REGULATORY AFFAIRS COMMITTEE

Whitney T. Johnson

D C Update

**Tangled Databases at the FCC**

An interesting story appeared in the June 28 issue of *Telecommunications Reports* (TR). It seems that a few months ago the FCC

**FCC Lowers LNP Costs**

In a July 1 public notice the FCC indicated that it had lowered the local number portability (LNP) cost-recovery
(TR 7/12) In its March 1999 report, the FCC’s Office of Inspector General (OIG) found that licensing data from some of the bureaus could not be reconciled with a fee database maintained by the FCC Office of the Managing Director (OMD). In 1998, apparently, several million dollars in licensing and other fees were not collected. The OIG found that the database used by the wireless bureau was not reconcilable with the systems in use by the OMD. Using a sample of 2500 licenses, the auditors found only about 17% of them matched with the database used by the OMD. In a second sample they were unable to identify payment for almost 85% of the licenses.

The FCC is in the process of resolving the problem with a contract to provide the new systems development contract. The FCC said the new system will cost “several million” dollars, but will pay for itself in a few years. The new system will be used by all bureaus within the FCC to coordinate oversight of all licensing, fee collection, auction, and other items.

**Y2K Legislation**

Both the House (by a vote of 404 to 24) and the Senate (81 to 18) have passed the Y2K bill and the President’s signature was forthcoming, according to TR 7/12. The bill sets punitive damage caps for small businesses with fewer than 50 employees and for individuals with a net worth of up to $500,000. It calls for a 90-day “cooling-off” period before consumers could sue a business for a Y2K-related malfunction. It also permits class action lawsuits to be tried in federal courts if they involve $10 million in claims or at least 100 plaintiffs.

**Long Distance Fees**

A note with the heading “FCC Launches Inquiry Into Long Distance Fees” appears in *Telecommunications Reports* (7/12). This refers to the proliferation of flat-rate fees and minimum charges levied by interexchange carriers (IXC) and their effects on low-volume interexchange customers.

I have heard of fees being imposed on residents who do not make long distance calls or make very few such calls. These fees are not usually large, in the range of $3 to $5 per month, but to the older resident living on social security, $40 to $60 per year is a significant amount.

Such fees may not have an impact on ACUTA member institutions but it is something that everyone needs to watch out for on the monthly bills. Many institutions have a few lines for emergency use that could possibly be subject to these charges.

**Slamming**

The Pennsylvania Attorney General’s Office has filed a lawsuit against One Step Billing, Inc., for allegedly using “deceptive tactics to switch consumer’s long distance telephone provider.” This
Indiana University Hosts Local Event

Mary Lou Emmons
Indiana University

On June 7 and 8, Indiana University in Bloomington hosted the first-ever ACUTA Local Event in the Midwest. More than 50 people—including campus telecom directors, managers, technicians, operations staff and product vendors—came from Iowa, Illinois, North Carolina, and Missouri as well as the host state of Indiana for this unique opportunity.

In his welcoming remarks, Mike Lucas, Director of Voice Telecommunications for Indiana University—UIITS, presented a short overview of voice over IP and challenged attendees to stay abreast of telecommunications technology initiatives in the new millennium.

Several vendor presentations included: Unified Messaging by Scott Sawyer with Ericsson Business Communications and Next Generation Networks by Telecordia Technologies, Inc. (formerly Bellcore). Mark Spencer, Indiana University, Technical Support—Systems Analysis, demonstrated Web invoicing for administration telephone bills which is presently being tested on the IUB campus.

In the popular interactive discussion on hot topics, moderated by ACUTA Director-at-Large Marianne Chitwood and ACUTA President Tony Mordosky, participants addressed issues and concerns important to their respective campuses. The day concluded with opportunities for networking at a reception and school T-shirt exchange.

On Tuesday sessions began with a Regulatory and Legislative Update presented by Tony Mordosky. Marcia Landen, Indiana University, discussed grant sources, emphasizing that grant money can be obtained and partnerships made when good ideas are presented properly. (See accompanying story at right.) Douglas Vercellotti, AT&T Wireless, presented an overview of wireless services including a wireless solution for cellular phone users who work deep inside the large buildings present on most campuses today.

Organizers of the event wish to thank all the presenters and sponsors including AT&T, Graybar Electric, Compcos, MCI, Ameritech, Anixter, Pinnacle Software, and McLeodUSA. ACUTA also thanks Marianne Chitwood, ACUTA Director-at-Large, for her time and effort.

A local event can be planned and/or hosted by any member institution. A handbook has been developed to help with all aspects of the planning process. For more information, contact any member of the Local Event Committee: Linda Bogden-Stubbins, SUNY Health Science Center, Syracuse; Tony Mordosky, Bradley Univ.; Marianne Chitwood, Indiana Univ.; Anthony Tanzi, Brown Univ.; or Dave Wirth, Telcordia Technologies, Inc.

Grant Sources

Marcia Landen
Indiana University

Creative people often believe that just because they have good ideas, someone will give them some money. This is an unfortunate belief of many grantseekers. Looking for funding possibilities and developing a competitive grant proposal is indeed dependent upon good ideas and creativity, but it also requires determination, organization, and skill.

Because administrative units at colleges and universities are having more impact on teaching and learning than ever before, they can take advantage of grants available for institutional projects (for example, distance learning, technology testing, skills training, and telecommunications policy studies). Forming partnerships with academic departments or even other institutions can also lead to new grant opportunities.

There are hundreds of federal and thousands of foundation and corporate grant programs, as well as local and state programs. But only a relative few grantmakers are going to provide funding in your areas of interest. It is important to identify the grantmakers in your marketplace, and begin to watch what they do. What is being funded? Who is being funded? What are the trends in terms of technological change and its impact on higher education?

Get to know these grantmakers. Each has its own “personality” — a main expectations. Before applying to any of them, it is imperative that you do your homework. Do they need what you have to offer? Will your project be useful outside of your own institution? All grantmakers, governmental and private, have their own criteria as defined by statute or mission statement. They know what they want, and a successful proposal writer will give them exactly that. It really is that simple.

Most grantmakers have staff available to guide you through the application process. These people are invaluable to developing a proposal that will meet the needs of the grantmaker. You will develop collegial contacts, establish your credibility, assess their interest in your ideas, and have your technical questions answered just by talking with a staff member before you write a proposal. There is no good reason NOT to develop these contacts, unless, of course, a particular grantmaker stipulates no contact. Remember, the meek may
Board Report

The Board of Directors and Committee Chairs met on July 17, 1999 in Nashville. The following are highlights of that meeting:

- The Board confirmed the appointment of three Committee Chairs:
  Vendor Liaison: Patricia Searles, Cornell Univ.
  Legislative/Regulatory Affairs: Harry Kyle, Okla. State Univ.
  Program/Education: Tamara Closs, Bowie State Univ.

In addition, new members were approved for the Legislative/Regulatory Affairs, Publications, Vendor Liaison, and Marketing Committees.

- Each Committee Chair gave a status report on the strategic plan initiatives and the committee activities for the year.
- President Tony Mordosky identified his theme for the coming year. We will be concentrating on how to provide leadership programs to help our members acquire the necessary skills to become leaders in ACUTA and on their individual campuses.

The new Board of Directors met on July 22 in Nashville. The following are highlights from that meeting:

- Board liaisons to the Standing Committees were appointed
- The Board approved money to co-file comments with the Ad Hoc Telecommunications User Group on the FCC’s Notice of Proposed Rule Making on Calling Party Pays. The money will help pay attorney costs for the preparation of the submittal.
- The joint meeting of the Board of Directors and the Committee Chairs to be held in September in Lexington will focus on this year’s theme of leadership, how this theme will be integrated into the strategic plan, and how we can help our members develop leadership skills.

Respectfully submitted,

Linda Bogden-Stubb
SUNY Health Science Center at Syracuse
ACUTA Secretary/Treasurer

Overheard on the Listserv

I think that there are a number of factors as to why voice over the Internet products are not used more than they are. Convenience is part of it—it’s generally harder to set up an Internet call than a telephone call. The person called must be network-attached at the time of the call, etc. Quality is a factor, too. While most products have gone to duplex codecs and have improved echo cancellation, there are still network latency, capacity issues, and compression artifacts that lower the quality of calls. While products are not like ham radio connections as they once were, they aren’t yet consistently toll quality either.

There is a privacy aspect as well. Most products use the multimedia capabilities of the PC and are speakerphone interfaced. Few people want to have personal conversations that are shared with their suite-mates.

All in all, I believe that these present day shortcomings will fall away as the technology matures, as standards are adopted and implemented, and as bandwidth to the end user—especially the residential customer—increases. In its best implementation, a user shouldn’t care if the call is over IP. The call should be easy, of high quality, and it should be inexpensive.

—John Meickle, Yale University
From ACUTA Headquarters

It was at the Annual Conference five years ago that I was introduced to the ACUTA membership as the new Executive Director. These five years have been filled with meaningful relationships, rewarding opportunities, and wonderful challenges.

In recognition of this milestone, I have relinquished my "space" in this month's newsletter so that we can print the names of all of you who are also celebrating anniversaries this year. If your name is on this list, congratulations! An association is never any better than its members, and I am convinced that ACUTA members are the greatest!

Happy ACUTA Anniversary

25 years
JoAnn Keeler, Univ. of Louisville

20 years
Patrick T. Duffy, Univ. of Iowa Hospitals & Clinics
Kenneth E. Johnson, AICITA
James L. Leith, Eastern Kentucky Univ.
Ferrell Mallory, Brigham Young Univ.
Elizabeth A. Nolan, Beloit, Inst. of Tech.
Frances Wolfer, Concordia, Univ.

15 years
Tony Ramirez Barron, Bradley Univ.
Robert E. Bugbee, Univ. of Georgia
Teresa A. Cleland, AICITA
Nancy Girling, College of New Rochelle
Robert V. L. Jefferson, Indiana State Univ.
William J. Kelly, Purdue Univ.
John R. Kingland, Iowa State Univ.
Howard V. Lowell, ret. from Colo. State Univ.
Kevin Moodie, Univ. of Alberta
Ronnie E. Moss, Ricks College
John P. Pettetti, Transylvania Univ.
Nancy M. Sanchez, Salt Lake Comm. College
Roy J. Simon, Michigan State Univ.
Alan B. Smith, York Univ.
James H. Stone, Auburn Univ.
Patricia H. Todius, Northwestern Univ.
J. William Tuckers, Central Washington Univ.
Mark F. Watters, Hunter College, CUNY
Frederick S. Wood, SUNY at Buffalo

10 years
Eric F. Backlund, Brigham Univ.
Charles E. Bales, LaGrange Co. Comm. College
W. E. Bars, Occidental College
David Barza, Univ. of Oregon
James P. Berg, Wilkes Univ.
Peter Berry, RCC Consultants, Inc.
Jay Bertuccelli, Loyola Univ. of New Orleans
Thomas O. Bibby, Northwest College
Michael F. Bonafier, Shippensburg Univ.

5 years
C. Richard Henry, GTE North Inc.
Richard Hudnall, Rhodes College
Donald L. Kingston, Gettysburg College
Susan E. Kinney, Birmingham-Southern College
Harrison K. Kyle, Oklahoma Medical Univ.
Susan K. Line, Lamar County Comm. College
Colleen Lommet, Coll. of Saint Benedict
Robbie Loucks, University of Wisconsin
Edie Lynch, Univ. of Alaska Anchorage
Mark E. McDonald, Central Michigan Univ.
Elnell Miller, Western Michigan Comm. Co.
Anthony J. Mordossy, Bradley Univ.
Nancy Moulton, Univ. of Colorado
David Peters, Texas Woman's Univ.
Thomas A. Reid, Ohio Univ.
Dennis Reno, Case Western Reserve Univ.
Peter R. Schine, The American Univ.
Deborah Stewart, Univ. of Toronto
Dana A. Strock, Virginia Tech
John Sundstrom, Grand Valley State Univ.
Cynthia A. Vinarski, Duquesne Univ.
John A. Whyte, Rhode Island State Univ.
Russell M. Zimmerman, So. Carolina State Univ.

Bill Adams, Texas Woman's Univ.
Carol E. Allen, Pittsburg State State Univ.
Don Allen, Univ. of Mississippi
Bellaivie Alvarez, Univ. of Porto Rico Sys.
Barbara Augs, Moraine State State Univ.
Bill Aust, Conn. State Univ. System
Jamie Aymerich, Rochester Inst. of Tech.
John H. Babcock, Univ. of Michigan
Kay Barber, Univ. of Missouri-Columbia
Barbara Bardesby, Widener Univ.
Linda N. Barkin, Lawrence Univ. of Wisconsin
Kathleen L. Bartlett, Univ. of Arkansas
Raymond C. Barber, Ohio Univ.
Patty Bentley, Univ. of Alabama
Amy Berg, Ball State Univ.
Ralph K. Berg, Southern Methodist Univ.
Sara Beth, Purdue Univ.
Peggy Blazdill, College of the Mainan
Joan Bozeman, University of Houston
Clarice B. Boyd, The American Univ.
Michael Bohl, Univ. of Illinois at Springfield
Greg Bostwick, Trotman & Associates, Inc.
Paul Botzis, Jr, Clarion Univ.
Josephine Bousha, Saint Louis Univ.
Chris Beyer, Univ. of Missouri
Virginia Bradby, Lane Comm. College
Edward Brannon, Univ. of Mass., Boston
Adelheide Kronen, Kansas State Univ.
Lenny Brockett, Boise State Univ.
Jan Brown, Cornell Univ.
Eileen Brown, Univ. of Conn.
Janice Bundy, Univ. of Calif, Los Angeles
Stephen Butler, Auburn Univ. at Montgomery
Dave Castile, University of Ultimate
Karen Chambers, Univ. of Houston
Beth Caner, Univ. of Missouri-Columbia
Carol Chase, Vermon-Territorial Conn. Comm.
Patricia Cherry, Univ. of Calif., San Francisco
Claude Chouard, Universite du Quebec
Marilyn Christian, Monroe Comm. College
Carole S. Clarke, Dartmouth College
Robert C. Clay, Univ. of Calif., San Diego
Bruce Cohen, San Diego Comm. College
Gary Collins, Southwestern Bell Teleco.
Carl C. Costanza, Oklahoma Comm. College
Patrick & Corrin, Bridgewater State College
Ernest E. Cross, Colgate Univ.
Douglas H. Crowell, Coll. of Engineering
Diane Croeter, Baldwin Wallace College
James C. Crum, Park College

Join us in Denver
October 10–13

Eric F. Backlund, Brigham Univ.

10 years
Laurianne N. Bals, University of Minnesota
Charles G. Beals, LaGrange Co. Comm. College
W. E. Bars, Occidental College
David Barza, Univ. of Oregon
James P. Berg, Wilkes Univ.
Peter Berry, RCC Consultants, Inc.
Jay Bertuccelli, Loyola Univ. of New Orleans
Thomas O. Bibby, Northwest College
Michael F. Bonafier, Shippensburg Univ.

Lucinda T. Lea, Middle Tenn. State Univ.
Barbara Lakes, Univ. of Richmond
Barbara LeDuc, Weber State Univ.
Susan Leib, Boston Univ.
Perry O. Lindberg, PARECIT Technologies Inc.
Thomas R. Lindsay, Mississippi State Univ.
Larry Lovell, Univ. of Kansas
Patty Lucas, Oakland Comm. College
Richard Lucas, Univ. of Saint Thomas
Alan H. MacDonald, Univ. of Calgary
Lois MacGregor, Univ. of North Dakota
Stephen Mahler, Univ. of Southwest Louisiana
Dan Mallick, Backwell Univ.
Daniel Malone, New York Univ.
Daryush Mafarz, Univ. of Kentucky
John Martinez, Lincoln Land Comm. College
David Martinson, Univ. of Arkansas
Robert C. Matthews, Cal. State Univ. Sacramento
Came McCabe, Lincoln Land Comm. College
David McKinley, Univ. of San Diego
Sheri McDowell, Univ. of Oregon
Matthew F. McClary, Northern Arizona Univ.
Donald McKenzie, Cal. State Univ., San Bernardino
Valerina McLaren, Univ. of Maryland at Baltimore
Don R. McClaughin, Univ. of Cal., Irvine
Ann McClean, Univ. of Toronto
Bernadine McMahan, Columbia College
Walter R. McBee, Univ. of Georgia
Patricia A. Meinrenken, Univ. of Conn.
John Miller, Univ. of Minnesota
Glen Miller, Vanderbilt Univ.
Jeffrey A. Mize, Univ. of Alabama at Birmingham
Jane Moening, Saint Johns Univ.
Steve Moore, Univ. of Northern Iowa
Thomas B. Morris, Univ. of Texas at Austin
James Morrison, Univ. of Mass., Boston Campus
Jeanette Moston, Univ. of Southwestern Louisiana
Randall P. Muench, AICITA WorldComm
Lisa Naume, Portland State Univ.
Safi Nazem, Univ. of Nebraska at Omaha
Raymond K. Noff, Case Western Reserve Univ.
Steve L. Nolick, Wright State Univ.
Herbert Nichols, Smith College
Jerry A. Nogas, Univ. of Toledo
Katharine A. North, Univ. of Utah
Keith Nguyen, Michigan State Univ.
Dave Ostrom, Washington State Univ.
Hody Otts, Univ. of Wisconsin–La Crosse
Otha Owoholt, Washington State Univ., St. Louis
Carolyn Owens, Missouri Western State College
Karen Paulsen, Univ. of Northern Iowa
Albert Pettey, Smith College
Rebecca Collins Perkins, West Virginia Univ.
Karl D. Petrus, Columbia Univ.
Carol J. Petry, Princeton Univ.
Wayne R. Prappe, Princeton Univ.
Dan Pribet, Fort Hays State Univ.
Jeff Pierce, Iowa State Univ.
Carl C. Pierce, Widener Univ.
Ronald J. Piotrowski, Univ. of Toledo
Pauelte J. Podmak, Univ. of Notre Dame
Henry Pope, College of the Mainland
Jack Poxon, Univ. of San Francisco
George Preisinger, Oakland Grad.
John Provence, Southwest Missouri State Univ.
Shawn Praus, Univ. of Alaska Anchorage
Malik Rahman, Northeastern Illinois Univ.
Alfred V. Rapp, Appalachian State Univ.
David J. Rauch, Brigham Young Univ.
Mark L. Ravis, Univ. of Memphis
Stephanie Reinholz, Southwest Missouri State Univ.
Bob Rhoade, Southwestern Bell Teleco.
Bernard R. Rhodes, Elkhart College
John Rickman, Northwest Missouri State Univ.
Vito Rizzo, New York Univ.
Robin Roane, Virginia Commonwealth Univ.
Marie Roark, Miller University
Spanish Roberto, Mohawk College
Welcome New Members

Positions Available

Details regarding the following positions are posted on ACUTA's Web site at www.acuta.org.

- **Vice President, Information Services, West Chester University**
  Contact: Valerie Dudley, Emp. Mgr, c/o Vice Pres. Info. Svcs. Search, Human Resources Services, 201 Center Dr, West Chester Univ., West Chester, PA 19383

- **Coordinator, Telecommunications, Florida State University** (pos. #61967)
  Contact: FSU, Univ. Personnel Svcs., Univ. Center A, Tallahassee, FL 32306-2410

- **Technical Support, College of Staten Island/CUNY**
  Contact: Off. of Human Resources, Rm 1A-204, Coll. of Staten Island/CUNY, 2800 Victory Blvd., Staten Island, NY 10314

- **Asst. Dir. ITS for Telecom & Auxiliary Svcs., Plymouth State College**
  Contact: Steven Burrell, Dir., ITS, 17 High St., MSC #28, Plymouth, NH 03264

- **Dir. of Telecom Systems, Calif. State Univ., Dominguez Hills**
  Contact: Human Resources, CSU, 1000 E. Victoria St., Carson, CA 90747

- **Business Manager, University of New Hampshire**
  Contact: Cathy Bates, Telecom, Flr. G, Dimond Library, UNH, Durham, NH 03824

*We regret to announce that Ralph Berg, Telecom Director at Southern Methodist University in Dallas, passed away July 27 after a lengthy illness.*

---

**Institutional Member**
- Calif. Inst. of Integral Studies, San Francisco, CA, Jon Morgan, 415/575-6141, T1
- Clark Atlanta Univ., Atlanta, GA, Phyllis McCrany, 404/880-6932, T2

**Corporate Affiliate Member**

**Copper Level**
- Direct Network Services, Ayer, MA, Michael Duhigg, 978/772-9978
  A wireless LAN solutions company which manufactures, sells, and services both indoor and outdoor wireless solutions particularly suited to a campus environment. DNS also provides a wide range of services for wireless customers and has considerable experience addressing the needs of the educational community.
- Fujitsu Business Communication Systems, Anaheim, CA, Ben Culp, 602/921-4768
  Fujitsu Business Communication Systems is a leading provider of information technology products and solutions for the global marketplace. We analyze, design, implement, and manage intelligently integrated voice, data and video network solutions that help our customers optimize communications.
- SCNet, Inc., Columbia, SC, Teena Frazer, 803/255-4025
  We offer a variety of services to meet the needs of your campus, including long distance services, Internet, broadband, ATM, and more.

Institutional Member
- Calif. Inst. of Integral Studies, San Francisco, CA, Jon Morgan, 415/575-6141, T1
- Clark Atlanta Univ., Atlanta, GA, Phyllis McCrany, 404/880-6932, T2

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  A wireless LAN solutions company which manufactures, sells, and services both indoor and outdoor wireless solutions particularly suited to a campus environment. DNS also provides a wide range of services for wireless customers and has considerable experience addressing the needs of the educational community.
- Fujitsu Business Communication Systems, Anaheim, CA, Ben Culp, 602/921-4768
  Fujitsu Business Communication Systems is a leading provider of information technology products and solutions for the global marketplace. We analyze, design, implement, and manage intelligently integrated voice, data and video network solutions that help our customers optimize communications.
- SCNet, Inc., Columbia, SC, Teena Frazer, 803/255-4025
  We offer a variety of services to meet the needs of your campus, including long distance services, Internet, broadband, ATM, and more.

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  Contact: Steven Burrell, Dir., ITS, 17 High St., MSC #28, Plymouth, NH 03264

- **Dir. of Telecom Systems, Calif. State Univ., Dominguez Hills**
  Contact: Human Resources, CSU, 1000 E. Victoria St., Carson, CA 90747

- **Business Manager, University of New Hampshire**
  Contact: Cathy Bates, Telecom, Flr. G, Dimond Library, UNH, Durham, NH 03824

If you believe you’ve reached one of these milestones but don’t see your name listed, please contact Kellie Bowman at ACUTA: kb Bowman@acuta.org or 603/278-3338 x22.
It Was a Conference to Remember...

28th Annual Conference
Nashville, TN

We rolled out the red carpet (well, actually, it was black). Buck and Jeri officially opened the exhibit hall... ...and everyone went in!

Exhibitors polished their presentations and sometimes their visitors' shoes!

We gave away a lot of great prizes.

Coffee breaks in the exhibit hall provided some stimulating conversation.

Everyone appreciated the bank of PCs just outside the exhibit hall that provided internet access.

Sometimes our vendors come up with "magic" solutions!
We Focused on Information...

A standing-room-only crowd came for the keynote address in which Dr. Douglas Van Houweling looked at the future of the Internet.

Panel discussions bring a variety of perspectives to any issue.

The Nashville Irish Step Dancers—complete with bagpipes—got our attention as we assembled early Monday morning.

Speakers, such as Jeff Linder and Ken Krieko, brought us information we could use on important topics.

There was plenty of time for informal conversation with our peers...

...lots of opportunities to ask questions...

...and other times when we just listened intently to the speakers.
...and Recognized Outstanding Achievement

President Tony Mondolsky, Student Paper Competition winners Saurabh Singhal and Celen Wellington, Mike Katz of Telesoft, and Buck Bayliff, Past President.

Jane Ford and Sandy Roberts received Achievement Awards.

Tony Tanzi was almost speechless as he accepted the Bill D. Morris Award.

James S. Clear, PhD, Vice Provost for Information Technology at Michigan Technological University, accepted the Institutional Excellence Award from ACUTA Immediate Past President Margie Milone.

Another Institutional Excellence Award winner was Central Methodist College. Dr. Marianne Inman, President, was accompanied by James Neesworthy of the Board of Higher Education and Ministry of the United Methodist Church (left) and Southwestern Bell's Robert Trottman, Executive Director, TeleCommunity Center.

Special congratulations to all those who reached milestone anniversaries this year. The complete list is on the back page of this newsletter, but we are pleased that so many of you could join us in Nashville! At right, some of those who celebrated 5-year anniversaries; below left, 10-year; below center, 15-year; and below right, 20-year.
Sometimes Networking Can Be Fun!

Monday Night Event:
Mingling and mingling at the Country Music Hall of Fame put a smile on everyone's face!

Annual Banquet:
ACUTA members know how to party!

"A Party for the Millennium" required a very special dress!

The people on stage aren't the only ones having a good time!